



HISTORY

Apollo Hospitals was founded by Prathap C. Reddy in 1983 as the first corporate health care in India. The first branch at Chennai was inaugurated by the President of India Zail Singh.

Several of Apollo's hospitals have been among the first in India to receive international healthcare accreditation by the America-based Joint Commission International (JCI) as well as NABH accreditation.

Apollo Hospitals Enterprise Limited is an Indian multinational healthcare group headquartered in Chennai. It is the largest for-profit private hospital network in India, with a network of 71 owned and managed hospitals. Along with the eponymous hospital chain, the company also operates pharmacies, primary care and diagnostic centres, telehealth clinics, and digital healthcare services among others through its subsidiaries.

DISCRIPTION

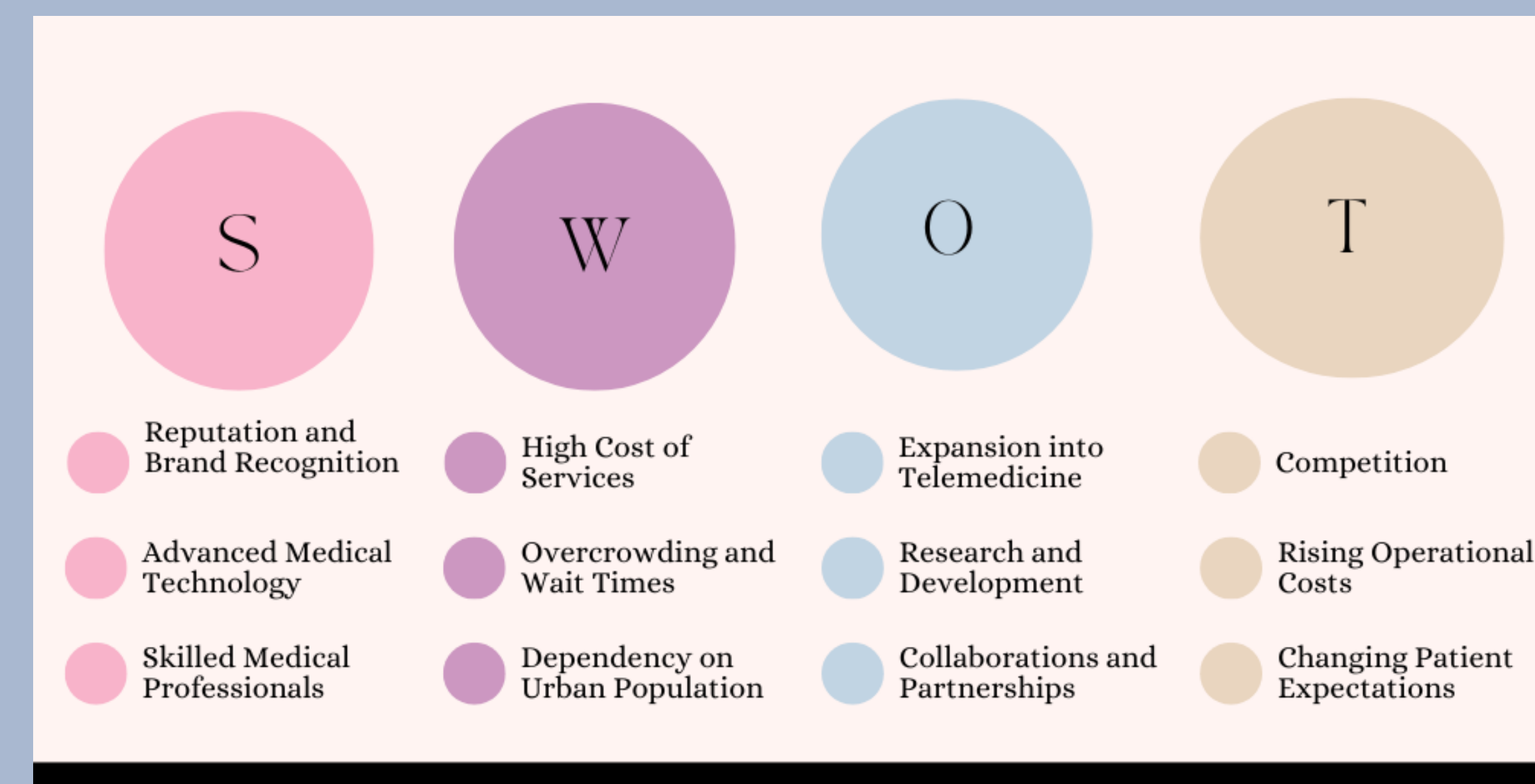
Apollo Hospitals Hyderabad first opened its doors to the world in 1988. Today, after nearly 3 decades, Apollo Hospitals, Hyderabad has emerged as the most renowned and trusted integrated Health City in Asia, specializing in the entire spectrum from illness to wellness and holistic therapy.

VISION

‘Touch a Billion Lives’

MISSION

To bring healthcare of International standards within the reach of every individual. We are committed to the achievement and maintenance of excellence in education, research and healthcare for the benefit of humanity.



ORGANIZATION STRUCTURE



LEARNING DURING INTERNSHIP

- Data collection and comprehensive data analysis and the development of effective strategies.
- Conducted audits on pain management and drug chart documentation emphasized the importance of meticulous record-keeping and effective patient communication.
- learned about Root Cause Analysis (RCA) and other quality tools to enhance healthcare processes.
- These experiences allowed me to apply theoretical knowledge to real-world situations, significantly improving my understanding and skills in healthcare management.

Improving Pain Management for Post-Operative Patients at Apollo Hospital ,Jubilee Hills. Hyderabad.

Pain management in post-operative patients is a critical component of patient care that directly impacts recovery outcomes and patient satisfaction. Therefore, it is essential to develop and implement strategies to enhance the accuracy of pain score documentation and improve the effectiveness of pain management interventions for all post-operative patients. The gap in pain management practices can lead to prolonged recovery times, increased patient discomfort, and decreased overall satisfaction with the care provided.

Findings:

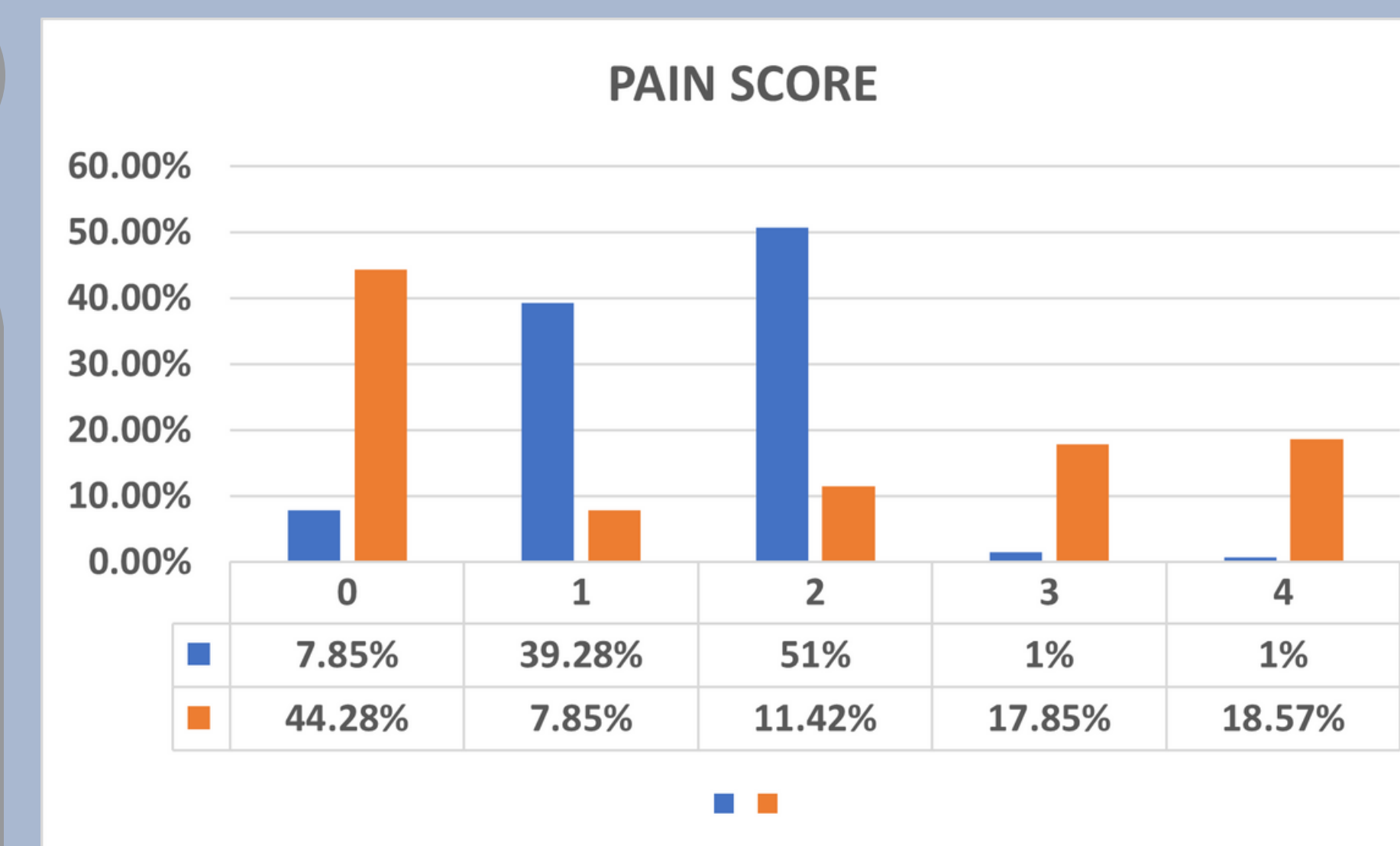


Fig 1: Pain score documented in files vs pain score as per patients.

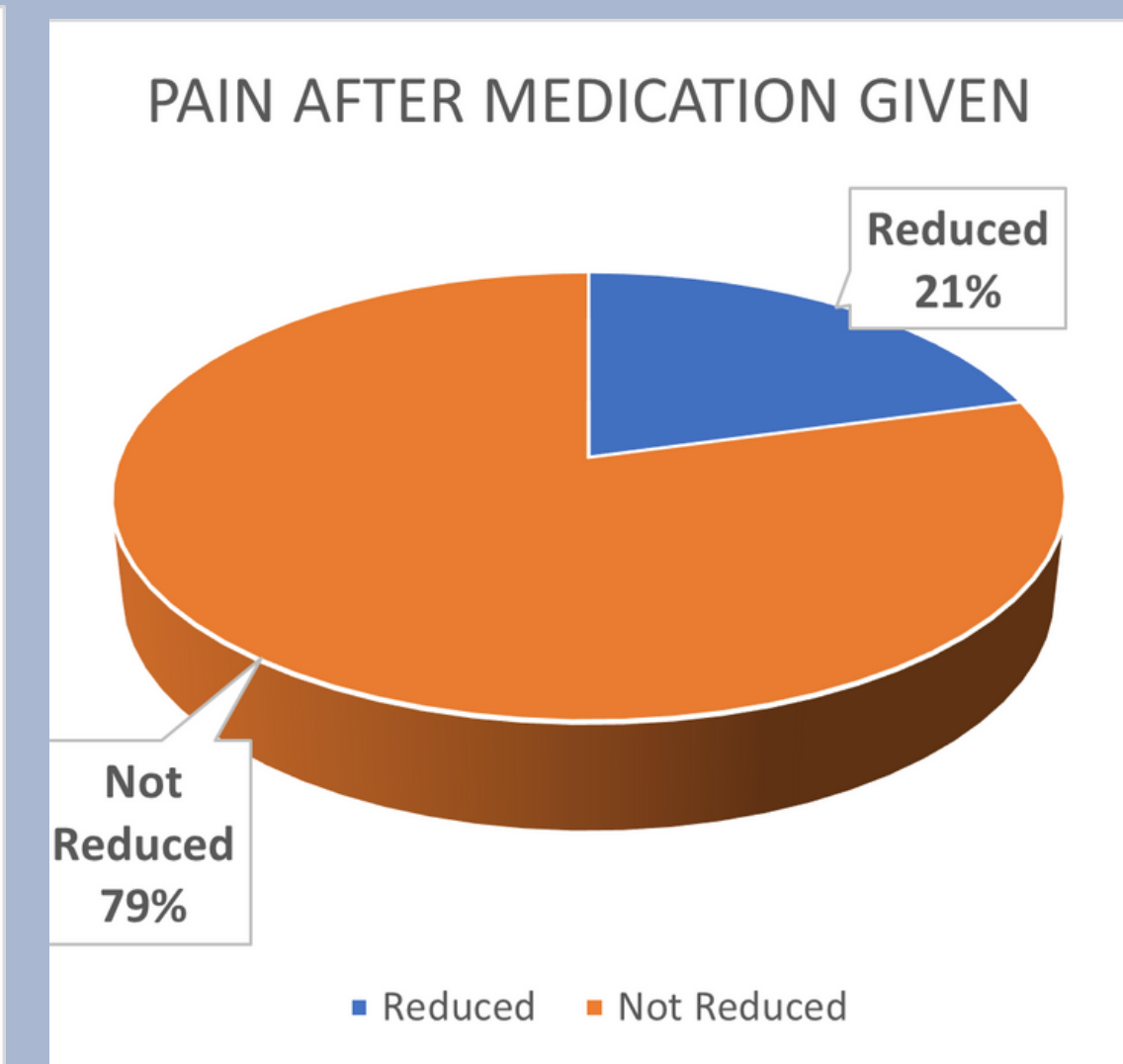


Fig 2: Pain after medication given.

SUGGESTIONS

- Regular training sessions for nurses on pain assessment techniques.
- Conducting periodic audit and providing constructive feedback can help ensure consistent and precise documentation of pain score.
- Ensuring all patients have access to a pain manager contact number.
- Pain scale should be available inside each patient's room.
- Provide training sessions for healthcare staff on the importance of accurate documentation.



CHALLENGES FACED

I faced communication barriers with Somali and Telugu-speaking patients.