

Internship Report

Introduction

This report documents my internship experience at Ernst & Young (EY), where I was involved in diverse projects focusing on public health and healthcare IT. The internship provided me with valuable insights and practical experience in conducting stakeholder meetings, primary and secondary research, field visits, data documentation, and analysis.

Objectives of Internship

The primary objectives of my internship at EY were:

- To gain practical experience in public health projects, specifically in immunization data analysis.
- To understand the complexities of healthcare IT adoption and propose a conceptual framework for improving Electronic Medical Record (EMR) adoption in private hospitals.
- To develop skills in stakeholder engagement, research methodologies, and data analysis.

Organizational Profile

Ernst & Young (EY) is a global leader in assurance, tax, transaction, advisory services and consulting with a strong commitment to building a better working world. EY operates in over 150 countries, providing services to a wide range of clients across various industries, including healthcare and public health.

Services Provided by Organization

EY offers comprehensive services including:

- Assurance and auditing
- Tax advisory
- Transaction advisory
- Advisory services in areas such as performance improvement, risk management, and digital transformation
- Consulting

Key Activities/Projects Undertaken Other than Dissertation

During my internship, I was involved in two significant projects:

1. **Immunization Data Analysis for International Clients**
 - Conducted primary and secondary research on immunization data practices and policies in different countries.
 - Gathered and documented data related to immunization coverage and effectiveness.
 - Analyzed immunization data to provide insights and recommendations for international clients.

2. Conceptual Framework to Improve EMR Adoption in Private Hospitals

- Conducted stakeholder meetings with healthcare providers and IT professionals to understand challenges and barriers to EMR adoption.
- Conducted field visits to private hospitals to observe current EMR systems and workflows.
- Researched best practices and existing frameworks for EMR adoption.
- Developed a conceptual framework outlining strategies to enhance EMR adoption rates in private hospital settings.

Key Learnings from Internship

My internship at EY provided me with several key learnings:

- **Practical Application of Research Skills:** I gained hands-on experience in conducting both primary and secondary research, which improved my ability to gather and analyze data effectively.
- **Stakeholder Engagement:** Engaging with stakeholders from diverse backgrounds enhanced my communication and interpersonal skills. I learned the importance of understanding stakeholder perspectives to drive successful project outcomes.
- **Industry Insights:** Working on projects in public health and healthcare IT broadened my understanding of global health challenges and the role of technology in improving healthcare delivery.
- **Project Management:** I learned to manage project timelines, milestones, and deliverables, ensuring projects were completed on schedule and met client expectations.

Conclusion:

My internship at Ernst & Young was a transformative experience that equipped me with practical skills, industry knowledge, and a deeper understanding of public health and healthcare IT. I am grateful for the opportunity to contribute to meaningful projects and collaborate with talented professionals at EY.