

Vision : Saving and enriching lives

Mission : To become globally respected healthcare organization known for clinical excellence and distinctive patient care

Description

- Fortis Escorts Hospital, Jaipur, is a 275-bed NABH accredited multi-specialty hospital in Rajasthan.
- This hospital established itself as one of the best tertiary care centers in region.
- Fortis Jaipur is a pioneer in high-end procedures kidney transplants, total knee and hip replacement aided robotic computer navigation, adult and pediatric cardiac surgery, and the treatment of congenital heart defects

CATH LAB

Cath lab definition: cath lab is an examination room in a hospital or clinic with diagnostic imaging equipment used to visualize the arteries of the heart and the chambers of the heart and treat any stenosis or abnormality found.



PATENT ADMISSION PROCESS

- Admission request from to be filled by treating doctor
- Allocation of bed by bed manager.
- General consent form to be filled and signed by patient attendant.
- Estimate of the advised procedure to be prepared.
- In case of TPA policy, patient needs to be submit TPA papers.



PATIENT FINANCIAL COUNSELING

- During financial counseling
- About room categories
- Package inclusions and exclusions
- About extra charges if there is an extra stay or cross consultation done

USEFULNESS INTERNSHIP

- Gained the basic knowledge of different departments of hospital.
- Developed professional communication skills.
- Developed time management skills.
- Develop team working skills.
- Developed self organization skills.

NAME – VIKAS SAINI, ROLL NO 1652
ORGANIZATION MENTOR – DR. PARUL DUTT
COLLEGE MENTOR – ASHISH BANDU

CHALLENGES FACED DURING INTERNSHIP

- Maintaining the Cath lab for scheduling.
- Responsible for efficiently patients financial counseling till discharge of patient.
- Responsible for complete of MRD deficient files of the patients.
- Coordinate with attendants and front procedure office staff for clearance of the procedure.

LEARNING & VALUE ADDITION DONE DURING INTERNSHIP

- Observation of the day today operations of hospital through a administrator point of view.
- Interacting with different level of healthcare workers.
- Managing the work load and completing the task within stipulated timeframe.
- Data collection, Data entry, Data analysis, Quality tools and preparation of poster where the important learning's of internship.

SUGGESTION
1. Nursing staff and doctors must have good communication with the patient Whatever procedure is done, explain to the patient comfortably, tell about it and provide psychological support.
2. Due to the large number of procedures in cathlab, reports should also be prepared on time. Reporters with experience should be hired for this.

STRENGTH

1. Experienced and skilled workforce.
2. Broad name
3. It has first generation Cathlab and offers advance robotic surgery.

WEAKNESS-

1. Lab scheduling of patient admitted in first and emergency is not proper.
2. Every case patient's report takes a lot of time, patient gets report on second day due to which the patient suffers a lot.

SWOT ANALYSIS

OPPORTUNITIES

- Expansion & Growth
- Medical tourism marketing

THREATS

- Competitive Landscape
- High inflation