



Organization- IQVIA Consulting pvt Ltd.

INTERNSHIP REPORT

Submitted By- Dr. Apeksha Nannore
Guided By- Dr. Sheenu Jain

Internship Report

Introduction

As part of the MBA curriculum, I had an opportunity to work with IQVIA consulting pvt. ltd. During internship I was associated with ABDM, client being NHA (National Health Authority).

IQVIA is a Project Management Unit for ABDM

Objectives of Internship

- To understand various modules and building blocks associated with ABDM (Ayushman Bharat Digital Mission)
- To get detailed workflow of Healthcare Professional Registry

Organizational Profile

National Health Authority (NHA) is the apex body responsible for implementing India's flagship public health insurance/assurance scheme called "Ayushman Bharat Pradhan Mantri Jan Arogya Yojana" & has been entrusted with the role of designing strategy, building technological infrastructure and implementation of "Ayushman Bharat Health Mission" to create a National Digital Health Eco-system.

Services Provided by Organization

- Administrative and technical leadership to the National Digital Health Mission
- Propose policy directions as required to the Mission Steering Group, Empowered Committee and MoHFW
- Development of models for self-financing of National Digital Health Mission
- Implementation of policies and decision approved by the Mission Steering Group and Empowered Committee
- Coordination with MoHFW and the States/UTs
- Engagement with all stakeholders including private sector and civil society organizations, and develop strategic partnerships to achieve the objectives of ABDM
- Resolution of technical and operation issues
- Recruitment of resources from Government and private sector at competitive market rates
- Management of day-to-day operations of ABDM
- Capacity building of various stakeholders for health informatics

Key Activities/ Projects Undertaken Other than Dissertation

- Worked with different modules like- HPR (Health Professional Registry, HFR (Health Facility Registry), Drug Registry, PHR (personal Health Records)
- Worked for preparing bid documents & RFP for IQVIA

Key Learnings from Internship

- To document FRS/SRS (functional requirement and system requirement documents)
- To coordinate with states and councils
- To prepare RFP

- To draft official communications (Health ministry and GOI)