

SUMMER TRAINING

AT

HEALTHCARE GLOBAL ENTERPRISES LTD

From: **11/05/2021** TO: **03/07/2021**

A REPORT ON ACCOUNTS RECEIVABLES

By:

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ROLL NO.: 1188

MBA HOSPITAL & HEALTH MANAGEMENT

(2020-22)



HCG/HHJ/HR/535/2021-22

Dated: 07/07/2021

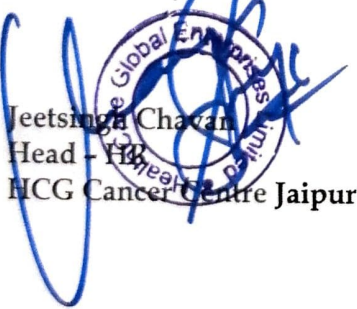
TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr.Sayan Kumar Saha S/O Mr.Alok Kumar Saha**, a student of **IIHMR University Jaipur** and pursuing two years' full time **Master's in Business Administration (MBA in Hospital and Health Management)** successfully completed **54 Days (From 11th May, 2021 to 03rd July, 2021)** long internship program at **HCG Cancer Centre-Jaipur (A Unit of Healthcare Global Enterprises Ltd.)**.

During the period of his internship program with us he was found, to be very punctual & hardworking and inquisitive to learn new things.

We wish her every success in life.

For HCG Cancer Centre-Jaipur
(A Unit of Healthcare Global Enterprises Ltd.)


Jeetsingh Chavan
Head - HR
HCG Cancer Centre Jaipur

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HCG/HHJ/HR/535/2021-22

ACKNOWLEDGEMENTS

Firstly, I would like to express my special thanks to parents, brothers and friends for helping my project report.

I would like to express my special thanks of gratitude to IIHMR University-Jaipur and all the faculty members for constant support, guidance and supervision throughout my course till the date and also during the 8 weeks of my summer internship.

I would like to thank Dr. Alok Kumar Mathur, for being the mentor (IIHMR University) for this project report on the topic "ACCOUNTS RECEIVABLES and for constant support, supervising and guiding me as and when required during the course of internship.

I would also like extend my gratitude to MR. Manish Sinha (CEO of HCG Cancer hospital) and Mr. Ravi Sharma (Head of the Finance Department, HCG JAIPUR), Mr. Piyush Sain (Assistant Manager of Finance Department), And Mr. Anil Chauhan (Sr. Biomedical Engineer) for granting me this great opportunity to work under their supervision and study the complete Healthcare Global Enterprises Ltd & the departments considering that this is a part of the Academic Curriculum. Thank you for the constant support, supervising and guiding me to produce this work and provide suggestions and recommendations wherever required.

I am making this project report not only for marks but to also increase my knowledge.

SAYAN KUMAR SAHA

(sayan)

MBA HM

(2020-22)

Roll no.: 1188

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ACRONYMS/ABBREVIATIONS

1. A&E- Accident & Emergency	36. LSP Local Service Provider
2. AT- Admissions, Discharges and Transfers	37. LSP Local Strategic Partnership
3. AfC- Agenda for Change	38. LTA Long-Term Agreement
4. AHP- Allied Health Professional Community Providers	39. MCP Multi-speciality
5. BAU Business As Usual BH Council	40. MRC Medical Research
6. BHD- Buckland Hospital Dover National Audit Office	41. NAG National Advisory Group NAO
7. BMA British Medical Association Clinical Excellence	42. NICE National Institute of
8. BME Black and Minority Ethnic	43. OBS Outline Business Case
9. CAB Clinical Advisory Board Practitioner	44. ODP Operating Department
10. CAT Computerised Axial Tomography (scan) Systems	45. PACS Primary and Acute Care
11. CCU Critical Care Unit	46. PbR Payment by Results
12. CDU Clinical Decision Unit Service	47. PCIS Primary Care Information
13. CEO Chief Executive Officer	48. PID Person Identifiable Data
14. DPA Data Protection Act	49. PO Purchase Order
15. DQ Data Quality Involvement	50. PPI Public and Patient
16. DR Disaster Recovery	51. QA Quality Assurance
17. DS Discharge Summary Development	52. R&D Research and
18. DSU Day Surgery Unit Midwives	53. RCM Royal College of
19. DTC Diagnosis and Treatment Centre Sector	54. VCS Voluntary and Community
20. ERIC Estates Return Information Collection	55. VFM Value for Money

21. FSC Social Care, Health & Wellbeing (KCC)	56. WTE Whole Time Equivalent
22. FT Foundation Trust	57 SPA Single Point of Access
23. FTN Foundation Trust Network	
24. GDC General Dental Council	
25. GDS General Dental Services	
26. GRN Goods & receives note	
27. HIA Health Impact Assessment	
28. HIS Health Information Service/System	
29. HLC Healthy Living Centre	
30. ICP Integrated Care Pathway	
31. ICT Information and Communication Technology	
32. ICU Intensive Care Unit	
33. JHWS Joint Health and Wellbeing Strategy	
34. JSNA Joint Strategic Needs Assessment	
35. LSP Local Service Provider	

OBSERVATIONAL LEARNING

SECTION-1

INTRODUCTION: Brief description of the organization profile and the specific objectives.

HCG Cancer Center Jaipur, are the solitary broad disease care focus in Rajasthan with every one of the offices under one cantonment .The emergency clinic give super present day malignancy treatment to every one of our patients with the best innovation sponsored by research.

We guarantee to convey the disease care with the HCG group of talented and master subject matter experts , specialists and experts, alongside a coordinated methodology and treatment. Our patients approach a full scope of malignant growth care - from counteraction, screening, analysis and treatment to recovery and steady/palliative consideration.

Our indicative office at Jaipur is absolutely furnished with a state of the art atomic imaging strategy – PET-CT [Positron Emission Tomography-Computed Tomography], which is a remarkable blend of metabolic and practical imaging of PET part , alongside primary data of CT part.

Healthcare Global Enterprises Ltd , provide three types of oncology services .Those are

1. Medical Oncology
2. Surgical Oncology
3. Radiation Oncology

MEDICAL ONCOLOGY:

ADJUVANT CHEMOTHERAPY

NEOADJUVANT CHEMOTHERAPY

PALLIATIVE CHEMOTHERAPY

TARGETED CHEMOTHERAPY

SURGICAL ONCOLOGY:

GASTRO-INTESTINAL CANCER SURGERY

LASER SURGERY

COLON- RECTAL SURGERY

RADICAL HEAD AND NECK SURGERY

BREAST CANCER SURGERY & RECONSTRUCTION

RADIATION ONCOLOGY

HDR BRACHYTHERAPY

RAPIDARC THERAPY

STEREOTACTIC BODY THERAPY(SBRT).

IMAGE-GUIDED RADIO THERAPY(IGRT)

RADIO SURGERY (SRT AND SRS)

Specific objectives-

Adding life to years by redefining healthcare through global innovation. To be an acclaimed healthcare institution in pursuit of medical excellence through value based medicine.

Quality: Enabling patients to achieve better lives.

Integrity: We are honest, forthright and are responsible corporate citizens.

Innovation: Innovative ways to ensure better medical outcome.

Collaboration: Limitless possibilities of collaborative energy and team work.

Excellence: We strive to be the best at what we do, both as a company and as individuals.

DIFFERENT PLACES OF HEALTHCARE GLOBAL ENTERPRISE LTD

Existing Centres

1. Centre of Excellence. **HCG** has been revolutionising the future of cancer care and helping patients achieve longer and better lives. ...
2. **Bangalore** – Double Road. ...
3. **Bangalore** – MSR. ...
4. Tiruchirapalli. ...
5. Chennai. ...
6. Shimoga. ...
7. Hubli. ...
8. Ongole.
9. Vijaywada
10. Nasik
11. Cuttack
12. Ahmedabad
13. Rachi
14. Delhi
15. Mangalore

FLOOR DIRECTORY

FLOOR	DEPARTMENTS
5 TH HLOOR	• Medical Surgical Ward
4 TH FLOOR	• Medical Surgical Ward
3 RD FLOOR	• Medical Surgical Ward
2 ND FLOOR	• Day Care Ward
1 ST FLOOR	• Operation Theaters • Intensive Care Unit • Endoscopy • Clinical Laboratory • Marketing Department
GROUND FLOOR	• OPD Room 1-24 • Reception Area • Pharmacy • Admission Desk • Billing Area • Cafeteria • Sample Collection Room • Radiology Department • Emergency Department • Dialysis • Training Room • Dental Department • Patient Admin Area • OPD Billing Area • Consultation Room • Pathology
UPPER BASEMENT	• PET CT Scan • Mould Room , TPS Room • Main Store , CIOD • Staff Entrance • Canteen • MRD • Parking

	• It Department • Nuclear Medicine • Finance Department • Human Resource
LOWER BASEMENT	• Radiotherapy (LINAC) • Staff Parking

RAISING THE ALARM-USING CODES

INCIDENT	COLOR CODE	PHONE NUMBER
1.CARDIAC ARREST EMERGENCY	BLUE	<u>8</u>
2.FIRE	RED	111
3.DISASTER PLAN ACTIVATION	YELLOW	111
4.VIOLENT PATIENT	PURPLE	111
5.VIOLENT RELATIVES/MOB	GREY	111
6.BOM THREAT/TERROSIST ATTACK/HOSTAGE CRISIS	BLACK	111
7.RELEASE/SPILLAGE OF HAZARDOUS MATERIALS	ORANGE	111
8.ABDUCTION/MISSING OF A CHILD/INFANT/VISITORS	PINK	111
9.ABDUCTION OF PATIENT	GREEN	111

USES OF COLOR CODES IN HOSPITAL

CODE BLUE and CODE RED:- Each emergency clinic or facility can choose how it wishes to oversee and educate staff regarding likely crises. Numerous foundations use tones (for example "Code Red", "Code Blue") to spot explicit kinds of crises. "Code Red" and "Code Blue" are the two terms that are frequently used to ask an asystole , however different sorts of crises (for instance bomb dangers, fear based oppressor movement, kid kidnappings, or mass setbacks) could likewise be given "Code" assignments as well. Tones, numbers, or different assignments may follow a "Code" declaration to recognize the kind of crisis that is happening.

CODE YELLOW:- A message reported over a medical clinic's public location framework alarming the staff and accordingly the had the opportunity to get ready for:

(1) A forthcoming crisis or outside calamity—e.g., multitrauma, significant impacts of tempest, and so on

(2) An interior crisis

(3) A missing patient

(4) A serious climate alert

(5) A crisis C-segment

(6) A contentious individual

(7) a person affected by liquor or medications running free

(8) A bomb danger

CODE PURPLE:- A message reported over a clinic's public location framework cautioning the staff of

(1) A bomb danger requiring departure

(2) A vicious individual or patient inside the medical clinic

(3) A VIP or superstar inside the medical clinic—i.e., everybody should act

(4) An over-burden crisis division that can't acknowledge more patients; approaching patients ought to be redirected to different offices

(5) A prisoner circumstance

(6) A patient kidnapping

(7) A mental crisis

(8) A lost or perplexed older patient

CODE GRAY:- A Code Gray is a crisis reaction started by staff for guaranteed help with a current episode. • An arranged Code Gray is started by staff for expected help with a booked occasion (like a patient arrangement), where following a danger based appraisal, it's anything but's an episode may happen.

CODE BLACK: Public location framework language for

(1) A dead individual conceded to an ER

(2) A crisis circumstance including individual dangers to security of at least 1 people during a clinic or other public spot, including attacks, encounters, prisoner circumstances and dangers of private injury or assault

(3) Bomb danger—departure on account of danger of blast

(4) Mass setbacks

(5) Personal danger

(6) Personnel danger

(7) Infant kidnapping

(8) Severe climate alert

CODE ORANGE:- A Code Orange is utilized to react securely and viably to a catastrophe outer to the emergency clinic that is probably going to expand the limit and utilization of clinic assets. At QHC, the Code Orange is utilized to deal with the ensuing three situations:

B. Setback occurrences outer in the emergency clinic

C.. Pandemics

CODE PINK:-Employees in the area in which the incident occur should follow unit protocol to reopen the incident.Call 111 and report a (code pink).The children age , gender and ethnicity should be provided to the operator.Tell the operator that which hospital and which floor.And also all the patients rooms should be checked.

CODE GREEN A message reported over a medical clinic's public location framework, demonstrating

(1) the need for a crisis clearing of a ward or the actual force

(2) A contentious individual utilizing actual power, who could likewise be equipped (3) External disaster

(4) Fire drill

(5) All Clear, return to duties

AWARDS

1.Leadership Awards 2014B. Dr. B S Ajaikumar won CEO of the Year at the Asian Healthcare

2.Leadership Awards 2014

.3. Awarded 'Best Health Care Group of The Year' by BMA.

4.The First Hospital in India to win the Golden Peacock Award – Innovation Management.

5. E&Y 'Entrepreneur of the Year' award.

6. CII 'Emerging Entrepreneur of the Year' award, 2011.

7.. Frost & Sullivan Oncology 'Leader of the Year' 2 times in a row.

8. Granted 'The Best Place to Work' by Hosmac and others Strong.

9.Granted 'The Most Innovative Single Speciality Healthcare Entity' by VCCIRCLE.

SCOPE FOR SERVICES

OPTICAL SERVICES	ALLIED SERVICES (IN – HOUSE)	ALLIED SERVICES (OUTSOURCED)	DIAGNOSTICS SERVICES
1. Anaesthesiology 2. Arthroscopy & Sports medicine 3. Critical care unit 4. Emergency Medicine 5. Internal Medicine 6. Medicine Oncology 7. Nuclear Medicine 8. Orthopaedics Including(Joint Replacement Surgery) 9. Radiation Oncology 10. Surgical Oncology 11. Urology	1. Blood Transfusion services 2. Clinical Psychology 3. Dietetics 4. Pharmacy 5. Canteen	1. Ambulance 2. Blood Bank 3. Dentistry 4. Physiotherapy	<u>IMAGING SERVICE</u> 1. 2 D ECHO 2. CT Scan 3. Mammography 4. PET-CT 5. Ultrasonography <u>LABORATORY SERVICE</u> 1. Clinical Biochemistry &Immunology 2. Clinical Pathology 3. Cytology 4. Hematology 5. Histopathology &Frozen Section 6. Serology <u>OTHERS</u> Endoscopy

DOCTOR'S DIRECTORY

DEPARTMENT	DOCTORS NAME
ANESTHESIOLOGY	
CRITICAL CARE	Dr. Charu
MEDICAL ONCOLOGY	Dr. Nareah Somani Dr. B.S.Anikit
NUCLEAR MEDICINE	Dr. Rasna Tiwari
PATHOLOGY	Dr. Ishita Gupta
RADIATION ONCOLOGY	Dr. Manish Chomal Dr. Minal Lyer
RADIOLOGY	Dr. Ghanshyam Sanmaria
SURGICAL ONCOLOGY	Dr. Abhishek Pareek

EMPANELMENT AT HCG HOSPITAL JAIPUR

Insurance or TPA (Third Party Administraton)

- Aditya Birla Health Insurance
- Alankit Health Insurance
- Vipul Medcorporate Insurance
- Vipul Healthcare Service Pvt Ltd
- Vidal Health Insurance TPA Pvt Ltd
- Universal Sompo General Insurance
- United Healthcare Parekh Insurance TPA
- United insurance company Ltd
- United Healthcare TPA Pvt Ltd
- Tata AIG General Insurance Company Ltd.
- Star Health And Allied Insurance.
- Reliance General Insurance Pvt Ltd.
- Raksha Health Insurance TPA Ltd.
- Park Mediclaim TPA Pvt Ltd.
- Paramount Health service TPA.
- National Insurance Company Ltd.
- Medisave Health Insurance TPA Ltd.
- Medi Assist TPA (Medibuddy).
- MD India Health Insurance TPA Ltd.
- Liberty General Insurance Ltd.
- ICICI Lombard General Insurance Company.
- Future Generali India Insurance.
- Family Health Plan Ltd.
- Ericson Insurance Tpa.
- East West Assist Insurance.
- Cigna TTK Health Insurance.
- Cholamandalam MS General Insurance Company Ltd.
- Apollo Munich Health Insurance Company Ltd.

GOVERNMENT SCHEMES.

- Ayushman Bharat Mahatma Gandhi Swasthya Bima Yojna.
- Rajasthan State Mines and Minerals Limited
- AMUL Dairy.
- Nuclear Power Corporation Limited.
- Reserve Bank of India.
- North Western Railway.
- Rajasthan University

CORPORATE & ASSOCIATIONS

- Ical Of Circ Jaipur.
- Llfl
- Mind It
- Shree Cement.
- Uber System India Private Limited.
- Hero Moto Crop Ltd.
- Sudrania Fund Services.
- Varun Beverages Limited.
- Itc Limited (Agri Business)

FIRE What to do when there is a fire in hospital?

P	PULL THE SAFETY TAG AND PIN
A	AIM AT THE BASE OF FIRE
S	SQUEEZE THE HANDLE LIVERS
S	SWIPE THE JET FROM SIDE TO SIDE

R	RESCUE
----------	---------------

A	ALARM
----------	--------------

C	CONFINE
----------	----------------

E	EXTINGUISHE/EVACUATE/EXIT
----------	----------------------------------

SECTION-2

MODE OF DATA COLLECTION:-

I, learned all the works of finance department by observation and knowing by documents and records also which are very helpful for me. Its very interesting. I collected the bill from HOSPITAL INFORMATION SYSTEM, PURCHASE DEPARTMENT, OUT PATIENT DEPARTMENT, IN PATIENT DEPARTMENTR ETC. And just thoroughly read it. I understood what is the main thing in finance department that is **CASH , CARD AND BANK PAYMENT**.

SECTION-3

General findings on learning: department-wise / programme-wise observation . Major critical factor affecting the functioning of the department.

Factors affecting the finance department is taking of financial decisions. When the department head of finance are taking the decision, at that time he/she keeps in mind some point which are following.

- 1) **Total expenditure/Total cost:-**The financial cost is rising from various departments expenditure . ex. In a hospital, different department give the total bill to the finance department. The money administrator consistently lean toward the base expense.
- 2) **Risk-** Hazard is related with acquired resource when appeared differently in relation to owner's resource securities. Cash director differentiates the risk and the expense implied and favors protections with moderate danger factor.
- 3) **Income Position-**This position is consistently assists with choosing the security which is needed for the organization. An organization can without much of a stretch bear the cost of acquired asset security. At the point when the organization's capital is short, around then consistently the organization should go for proprietor's asset security as it were.
- 4) **Control Consideration:-** In the event that current financial backers need to hold the full oversight of business then they incline toward acquired asset protections to raise further asset. Then again in the event that they wouldn't fret to lose the control ,they may go for proprietor's asset protections.
- 5) **Flotation Cost:** It alludes to cost engaged with issue of protections like merchant's bonus , financiers charges , costs on outline , etc.Firm favors protections which include least buoyancy cost.

SECTION-4

CONCLUSIVE LEARNING , LIMITATION AND SUGGESTIONS FOR THE IMPROVEMENT

As my point of view finance department fluences every single individual. Money conveys the general medical care of an association. It clarifies what the individual activity means for the accomplishment of an organization, makes rules for the further objective and drives.

1)**Appreciate the Financial impact of the job** - similarly as each division the organization ought to offer the each benefit to the reality ,for each individual position and role.The testing some portion of the condition is regularly in deciding how this worth can be checked on an individual level . By developing the skills of finance , it helps to understand how the work is performed by contributing the financial health of the company.

2)**Interaction is important for finance department** – Its all outfitted with the language of money and comprehension of the best factors in finance office, should consider as they assess likely activities . It's feasible for the compelling correspondence and work together additionally with the group of money division and produce each opportunity for enhance the association. Since our objective is to raise the money of the specific office.

3)**Understand investing and capital market** –In the finance department it always need to understand the budget of the hospital. We can't do anything outside the budget. The total hospital cost always depends on the patients. If all the situation patients are always active at that time the hospital budget is always growing up.

LIMITATION

Money is the guide of clinic to accomplish the top situation of an association's short and long haul objectives. Money is the center piece of each strategy. It appraises the requirements of all out reserves and distinguishes the assets required for the age of assets. It should be completed with outrageous consideration and judiciousness on the grounds that a little mix-up at the arranging stage can be a reason for project disappointment at that point.

UNCERTAIN FUTURE

Finance depends on presumption about the future components related with the undertaking. The idea of things to come is dubious, and the greater part of the occasions things don't come true to form. The vulnerability of future occasions incredibly diminishes the dependability of money.

Absence OF ACCURACY IN BASIC DATA

Monetary arranging is the future appraisals dependent on past or investigated information coming from various sources .The consequences of monetary arranging may turn out badly if the based information itself is wrong. Legitimacy and precision of based information are generally significant as every one of the assessments may turn out badly.

THE CHANGES OF ENVIRONMENT AND POLICIES

About the financial climate there are some radical changes of rules and guideline.

It can influence distinctive monetary plans unfavorably. In the event that the arrangement doesn't have the adaptability to conform to the evolving climate, an ideal arrangement may change to a bomb monetary arrangement.

IMPROVEMENT

Enhancements can be made in various kinds of regions, including money due, creditor liabilities where organizations can consider utilizing lockbox handling to get stores into their monetary equilibriums faster through TPA. Associations similarly can use programming activities to make credit checks previously merchandise are conveyed, restricting incidents from horrendous commitment.

1.Reduce blunder rate:-

First and foremost setting up basic mediations like mechanized structures, customized work processes, and changed information consents, to address it diminish the probability of human mistake adding to helpless precision. Carrying out programming is an approach to make some key interaction upgrades in finance function.+

2.Processing velocity will increment

This money cycle improvement will happen through recognizing and killing superfluous or copied assignments, mechanizing straightforward exercises, and playing out certain exercises at the same time.

3.Cost will decrease

Normally, we are searching for a money cycle improvement that decidedly impacts our main concern. we can decrease our expenses by executing mechanized money measures that require less worker intercession. These

cycles can likewise diminish the headcount of our money group or permit such workers to zero in on more worth adding exercises to contribute emphatically towards our business objectives. And so on... ...

PROJECT REPORT:-

SECTION - 1

ACCOUNT RECEIVABLES

Receivables, furthermore pondered assets , are commitments owed to a firm by its customers for product or organizations used or passed on yet not yet purchased . Receivables are made by developing the road of credit to customers and are recorded as current assets on the association's record . They are considered as expedient assets since they will be used as assurance to secure a sound representative for assist with meeting transient responsibilities.

Receivables are a piece of the capital of a company . Adequately taking care of receivables implies speedily circling back to any customers who haven't paid and in the long run exploring installments plans if essential. This is basic since it gives extra money to support tasks and pays off web obligation of the association.

Continuously an organization can lessen the credit terms of its records receivable .This brings down the organization's money change time, or how long it requires to turn capital resources, like stock, into capital for operations.It additionally can offer receivables at a decrease to a figuring organization, which then, at that point accepts accountability for gathering the money owed and bears the risk of default. This type of design is referenced on the grounds that the subsidizing of receivable accounts.Basic investigators look at changed proportions to live how adequately an enterprise broadens credit and gathers obligation on that credit. The turnover proportion of the receivables will be web worth of the credit deals for a given period isolated by the normal resources for an identical period.The normal receivable records are frequently determined by adding the value of the resources toward the beginning of the sum to their worth at the highest point of the sum and partitioning the aggregate by two.

Another marker of the organization's capacity to recuperate receivables is the times of neglected revenue,the all out number of days taken to gather installments after the deal has been made.

Records receivable - What are debt claims?

A sum that is owed to a partnership by a client who bought products or administrations on credit.Classified as a current resources , resources are momentary equilibriums that are expected for installment inside an endorsed time of some time . they're the preeminent fluid kind of resource after cash.An receipt that states explicit terms like 'net 60 days' is an indication that a buy was comprised of a record rather than with cash. The term 'net 60 days' means the entire receipt sum due is to be repaid at the most elevated of the multi day time frame.

RECORDING ACCOUNTS RECEIVABLES

The measure of resources is expanded on the bookkeeping and diminished on the bookkeeping . At the point when a money installment is gotten from the borrower, cash is expanded and subsequently the resources is diminished. When recording the exchange, cash is charged, and resources are credited.

Records payable are recorded in much a similar way, yet inside the converse jobs - your organization buys products or administrations using a credit card and expands the 'creditor liabilities'.

Records RECEIVABLES DEBITORS

Utilizing old bookkeeping programming or qualities resources or records to take amount should be outer and adjusted physically. Be that as it may, with a programmed bookkeeping like Debitoor, these sums are naturally changed and adjusted when installment is gotten.

Example

Varsa's Company profit £2300 of adornments of the seller procurement on layaway. The seller has 30 days during which to pay the whole £2300 . At the point when the request is affirmed, Varsa's Company diminishes its stock by £2300 and builds its resources by £2300. Following 30 days, when the retailer has paid the £2300, varsa's Company builds its money sum by £2300 and lessens its resources by £2300 - in a bookkeeping , this is regularly naturally changed inside the equilibriums!

Records RECEIVABLE TURNOVER RATIO

Motivation behind the proportion is to quantify the quantity of some time it's anything but an association to gather their resources on a mean premise. it is an estimation that permits knowledge into the effectiveness of the organization as far as resource use. it's generally performed yearly.

it's anything but an association to gather resources , partition 365 (number of days during a year) by the proportion (8) to figure the appropriate response: during this case, 45.6 days.

RESEARCH QUESTIONS

1. How should the installment history of a record receivable assist you with dissecting the Accounts Receivable Aging report?

The installment history of record receivable aides in examining the records receivable maturing report in the accompanying manners:

- It gives data about client's exhibition in regards to the installment.
- It facilitates accountants to track the financial position of a customer.
- It can be extracted from the payment history that the client was making payments on time or delaying and the same can be expected for the future too.
- Payment history also helps in forecasting by considering available records.

2. organizations all out Account Receivables inside ordinary cutoff points (under 90 days' absolute gross charges)?

cycle might be wild. Potential causes incorporate deficient monetary approaches and assortment techniques, insufficient staffing, helpless preparing or an absence of responsibility among your assortment staff.

Conveying deadwood on your books may likewise clarify an unreasonable A/R. For the most part, these old, uncollectible charges fall into two classes:

- Contractual changes that haven't been made in a convenient way. These changes ought to be made when the protection installment is posted except if an allure or further analytical activity is forthcoming.
- Bad obligation not yet discounted. Charges in the "patient duty" class are hard to recuperate following nine months. On the off chance that you have charges on the books that you have minimal shot at recuperating inside, don't get attached to them inwardly. Convey last notification, give the records to an assortment office and discount them your books.

3.Do your payers reliably represent about a similar level of your matured A/R?

It very well may be setting out toward issues if the A/R due from Blue Cross, which commonly addresses 20% of your all out A/R, unexpectedly leaps to 35 percent of the aggregate. In the event that your A/R by payer arrangement changes uniquely, this may demonstrate that a guarantor hasn't been accepting your cases or is postponing installment due to interior issues

4.What are the current research areas of finance?

- a. FinTech (Financial Technology) implementations and challenges.
- b. Green finance/Social funding of green financing.
- c. Blockchain implementations.
- d. Cryptocurrencies (Bitcoin, Ethereum, etc.).
- e. Crowdfunding implementations.
- f. Corporate governance.
- g. Financial inclusion.
- h. The role of finance in sustainable development (sustainability).

- i. Evaluating the performance and roles of the financial institutions/sector during the
- j. COVID-19 pandemic.

5. How would you best assess the best money strategy?

In assessment of the approach you should have to have a comparator system else you can utilize set up request with an identical result. Then, at that point you'll utilize various models like twofold distinction technique, relapse irregularity plan and pipeline strategies or penchant score coordinating for assessment reason. Others you can assess utilizing CEA dependent on the expense and the foreordained result.

6.What are the simplest model to live the impact of medico legal claims on health financing?

The aim of the study is to decide the degree to which Medico-legal claims against the state wear the resources allocated to health sector within the long-run.

7.Who knows the reimbursement criteria for service (Like emergency) in National Health Service?

For the standards used for the reimbursement for services (reimbursement of the prices of special activities that has got to be in situ without economical criteria like Emergency Unit and pre-transplant organ collection) in parallel with the reimbursement for activity (exams, visit, DRG).

8. Will some of gradual expense in every class been higher than the complete expense?

Driving an assessment to check the monetary load of ADHD in United States using the Medical Expenditure Panel Survey (public audit by Agency of Healthcare Research and Quality). Our fundamental objective was to check the minor cost for ADHD stood out from the non-ADHD people. We used a two-area model to measure the fringe cost for ADHD. The variable full scale cost is that the measure of prompt and underhanded cost groupings referred to inside the table affixed here. We ran separate models to evaluate consistent costs for each class. Regardless, when we add the slow assessments of each cost class, it doesn't adequate to the consistent measure of the variable "hard and fast expense". We looked for composing that may explain this peculiarity yet couldn't find any explanation. Could amount to cost anytime be not by and large the measure of individual negligible quotes?Did anybody experience an indistinguishable circumstance previously. Kindly offer your considerations on it. I have appended the outcomes table (Title: Cost) for your reference.

9. How would we compose a federal medical insurance monetary examination proposition?

Has anybody finished, or know about a genuine source to find, a Medicare (CMS) installment based expense examination investigation that was composed as a piece of an award proposition? Much obliged

10. How do we estimate the disease specific medical expenditure?

When costs come together. For example, it's difficult for respondent to differentiate cost of diabetes and hypertension, hypertension and heart diseases, and so on. These sorts of disease close, sought same doctor, and purchases medicine in same time.

SPECIFIC OBJECTIVES

The receivable administration objective is, market deals and benefit until that time is arrived at where the profit from interest in additional subsidizing receivables is a more modest sum than the worth of assets raised to fund that extra credit.

The expenses identified with the augmentation of credit and furthermore accounts receivables are recognized as follow:

- Collection Cost
- Capital Cost
- Administrative Cost
- Default Cost

Assortment Cost

This expense caused in gathering the receivables from the buyers to whom credit deals are made.

Capital Cost

This is the worth on the usage of extra money to help credit deals which on the other hand could be utilized somewhere else.

Authoritative Cost

This is a further authoritative expense for keeping up with money due inside the kind of pay rates to the staff saved for keeping up with bookkeeping records concerning clients, cost of examination and so on

Default Cost

Default costs are the over contribution that can't be recuperated. Business concern probably won't be prepared to recuperate the over levy because of the absence of the buyers.

SECTION – 2

Strategies and materials including research plan

Techniques and materials including research plan

This is the optional information investigation Accounts receivable are sums that clients owe the organization for ordinary credit buys. Since resources are by and large gathered inside two months of the deal, they're viewed as a current resource. Records receivable ordinarily show up after all sheets underneath transient ventures or more inventory. receivable are sums owed to the corporate by clients or other people who have marked formal promissory notes in affirmation of their obligations. Promissory notes reinforce an organization's lawful case against those that neglect to pay as guaranteed. The development of a note decides if it's put with current resources or long haul resources on the record . Notes that are expected in one year or less are viewed as current resources, while takes note of that are expected in extra than one year are viewed as long haul resources.

Records receivable and notes receivable that outcome from organization deals are called exchange receivables, however there are different kinds of receivables likewise . For instance, premium income from notes or other premium bearing resources is gathered at the highest point of each bookkeeping period and set in a record named interest receivable. Compensation propels, formal advances to workers, or advances to different organizations make different kinds of receivables. On the off chance that critical, these nontrade receivables are normally recorded in independent classes on the record on the grounds that each kind of nontrade receivable has unmistakable danger components and liquidity attributes.

Receivables are named all resources expecting that those are expected inside one year. To record a diary section for a buy on account, one should charge a receivable and credit an income account. At the point when the client takes care of their records, one charges money and credits the receivable inside the diary passage. The consummation balance on the monetary record for resources is normally charge

Process flow of cash collection in finance department through TPA

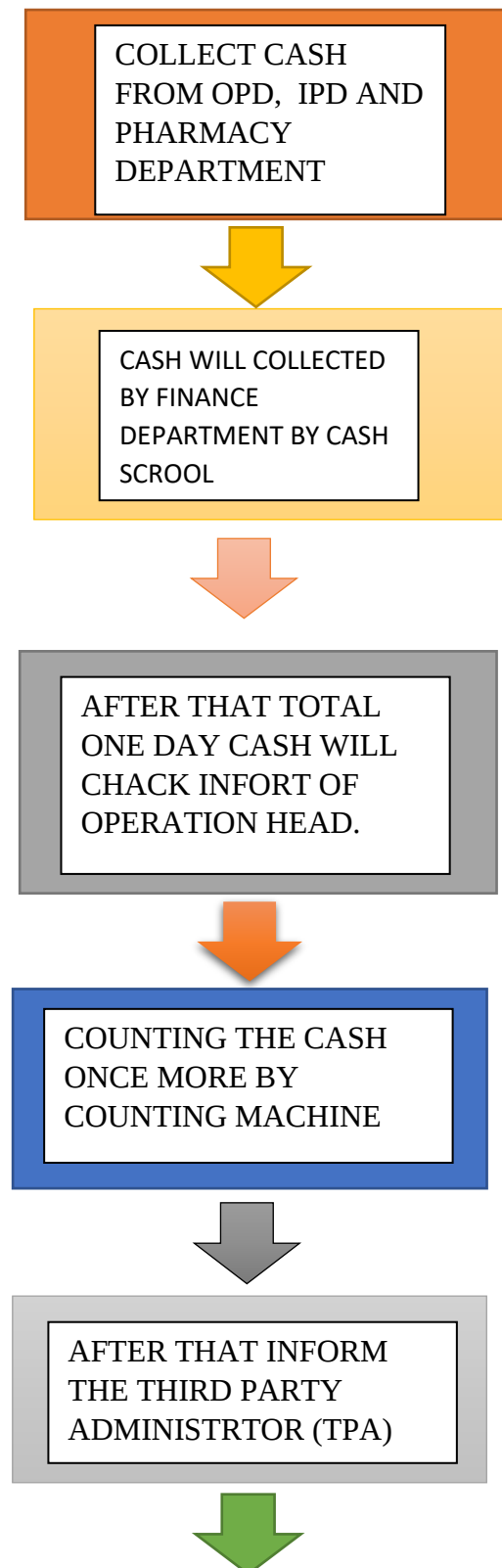
In finance department there are three modes of cash collection

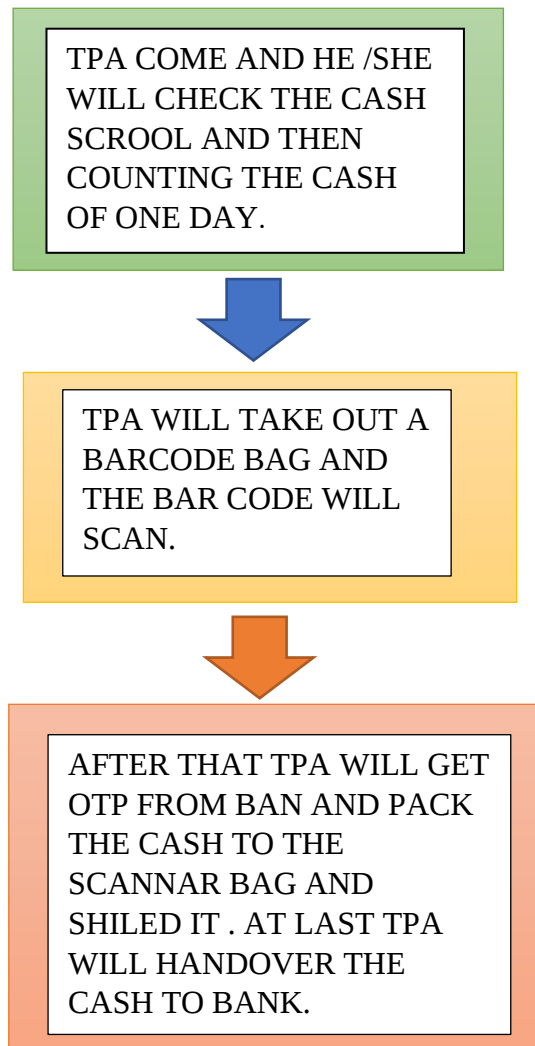
1.CASH

2.BANK (HDFC BANK & YES BANK)

3.CREDIT

In that case over all departments like Out patient department , In patient Department and Pharmacy Department collected the cash from patient party. And the cash must deposit be in 24 hours like 12 am to 12am to finance department. So after that the whole process will show in flow chart.

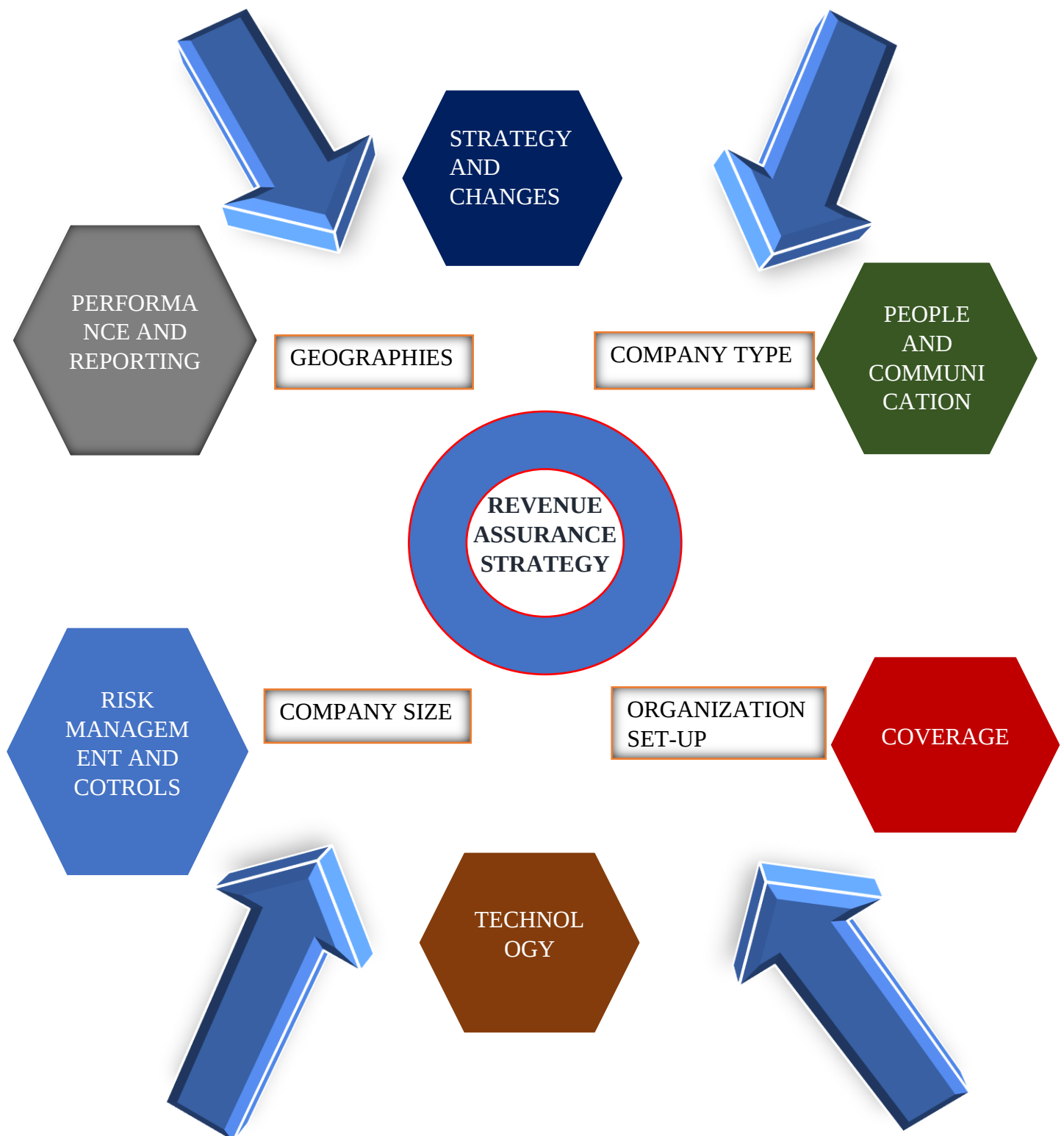




TRANSITION PROCESS



REVENUE ASSURANCE STRATEGY.



Likelihood Sampling:

1. This Sampling procedure utilizes randomization to frame sure that every component of the populace gets an equivalent opportunity to be a piece of the picked test. It's on the other hand known as arbitrary inspecting.

2. Basic Random Sampling

3. Defined testing

4. Efficient testing

5. Bunch Sampling

6. Multi stage Sampling

Basic Random Sampling: Every component has an equivalent shot at persuading chose to be the part test. It is utilized once we don't have any very earlier data about the objective populace.

For instance: Random determination of 20 worker choice of money of 40 representative. Every representative has equivalent shot at getting chosen. Here likelihood of determination is $1/40$.

Delineated Sampling:

This procedure partitions the climate of the populace into little subgroups (layers) upheld the similitude in such how that the climate inside the gathering are homogeneous and heterogeneous among different subgroups shaped. And afterward the climate are arbitrarily chosen from every one of those layers. We need to have earlier data about the populace to make subgroups.

Bunch Sampling:

Our whole populace is parted into bunches or areas then the groups are arbitrarily chosen. All the climate of the bunch are utilized for inspecting. Bunches are distinguished utilizing subtleties like age, sex, area and so forth

Group inspecting are frequently cleared out after ways:

• Single Stage Cluster Sampling

Whole bunch is chosen haphazardly for testing.

Two Stage Cluster Sampling:

Here first we arbitrarily select groups then from those chosen bunches we haphazardly select components for examining.

Orderly Clustering:

Here the determination of segments is exact and not sporadic beside the fundamental part. Parts of a model are picked at standard time spans. All the environment are collected during a course of action first where each part has the same shot at being picked.

Multi-Stage Sampling:

It is the combination of somewhere around 1 methods depicted beforehand.

Populace is parted into different bunches then these groups are additionally partitioned and assembled into different sub gatherings (layers) upheld closeness. At least one groups are frequently haphazardly chosen from every layer. This interaction proceeds until the bunch can be isolated no more. For instance nation are regularly separated into states, urban communities, metropolitan and provincial and each one the regions with comparative qualities are frequently consolidated to make a layers.

Accommodation Sampling

Purposive Sampling

Amount Sampling

Reference/Snowball Sampling

Accommodation Sampling

Here the models are picked upheld the stock . This strategy is utilized when the stock of test is uncommon and furthermore exorbitant. So upheld the comfort tests are chosen.

For example: Researchers lean toward this during the hidden stages of review research, as it's speedy and clear to convey results.

Purposive Testing:

This is maintained the point or the place of study. Simply those parts will be looked over the general population which suits the most un-complex for the place of our examination.

For Example: If we might want to know the perspective individuals that have an interest in seeking after graduate degree then the decision standards would be "Would you say you are intrigued for Masters in..?"

Every one individuals that react with a "No" will be prohibited from our example.

Standard Sampling:

This sort of testing depends of some pre-set norm. It chooses the separated example from the populace. Extent of attributes/quality in example ought to be same as populace. Components are chosen until accurate extents of specific kinds of information is gotten or adequate information in a few classes is gathered.

For instance: If HCG finance has 55% females and 45% folks then our model should reflect an equivalent degree of folks and females.

Reference/Snowball Sampling:

This procedure is utilized inside the circumstances demand that he propose various segments

Along these lines we'll take the help from the essential component which we select for the populace and demand that he propose various parts who will fit the blueprint of the example required.

So this reference method continues, expanding the elements of populace kind of a snowball.

For instance: It's utilized in circumstances of profoundly delicate subjects like some default of hcg finance where individuals won't straightforwardly examine and take part in answer for share data about finance issue.

Not every one of the codes of money will react to the inquiries posed so scientists can contact individuals they know or volunteers to reach out to the codes and gather data

Helps in circumstances where we don't have the admittance to adequate individuals with the qualities we deal with issue. It begins with discovering individuals to survey .

Sample size,

What is payor receivables?

Notwithstanding any provision to the contrary contained herein, on each Business Day during the gathering Period concerning any Interest Period, promptly upon receipt by the Collateral Agent from the Receivables Payor of Receivables due in respect of the Assigned Agreement, the Collateral Agent shall forthwith deposit the whole amount of such collections into the Collateral Account. The instructions given by Enertec Exports to the Receivables Payor within the Notice of Pledge and accepted by the Receivables Payor within the Consent and Agreement are binding on Enertec Exports and therefore the Receivables Payor, as applicable, and don't contravene any laws or regulations of Mexico to which Enertec Exports is subject. Enertec Exports has furnished to the Lenders complete and proper copies of all written agreements and arrangements governing the Assigned Agreement, there exists no such agreement or arrangement, and there exists no other agreement or arrangement between Enertec Exports and therefore the Receivables Payor, that might permit or require any set-off against the Receivables. No later than ten Business Days before each Payment Date, Enertec Exports shall forward to the Agents the foremost recently prepared forecasts prepared pursuant to the Assigned Agreement of future Receivables and Eligible Receivables volume received from the Receivables Payor or any of its Affiliates or agents. The Notice of Pledge constitutes the irrevocable notice and instruction of Enertec Exports, and effective notice to the Receivables Payor, for the aim stated therein and therefore the Consent and Agreement constitutes the valid consent and agreement of the Receivables Payor for the needs stated therein.

What is receivables pool?

The Seller will not connect any specialists beside its lawyers, inspectors and different experts, and a servicer and the other specialist pondered by the force Reports for the Receivables Pool, which servicer will be completely made up for its administrations by installment of the Servicing Fee.(g)Servicing and Costs. The Seller will contract with the Master Servicer to perform for the Seller all activities needed consistently to support the Receivables Pool.

What is LSB receivables?

The decision of the Accounting Experts shall be final and binding on all parties and therefore the Closing Statement as determined by the Accounting Experts (including the ultimate amounts of money ,

Transaction Expenses, CCG Entities Indebtedness, LSB Receivables and LSB Payables, in each case as of immediately before Closing and dealing Capital contained therein) shall constitute the ultimate and binding Closing Statement.

What is Transferred receivables?

Transferred receivables means any Receivable purchased by Buyer from Seller pursuant to this Agreement or any Assignment, including Principal Receivables and Finance Charge Receivables that exist at the time of purchase of any Principal Receivables within the same Account or that arise in an Account after the date of purchase of Principal Receivables within the Account. However, Receivables that are repurchased by Seller pursuant to the present Agreement or purchased by Servicer pursuant to the Servicing Agreement shall cease to be considered “Transferred Receivables” from the date of such purchase. Test 1 Sample 2 Sample 3 Based on 11 archives Save Cop.

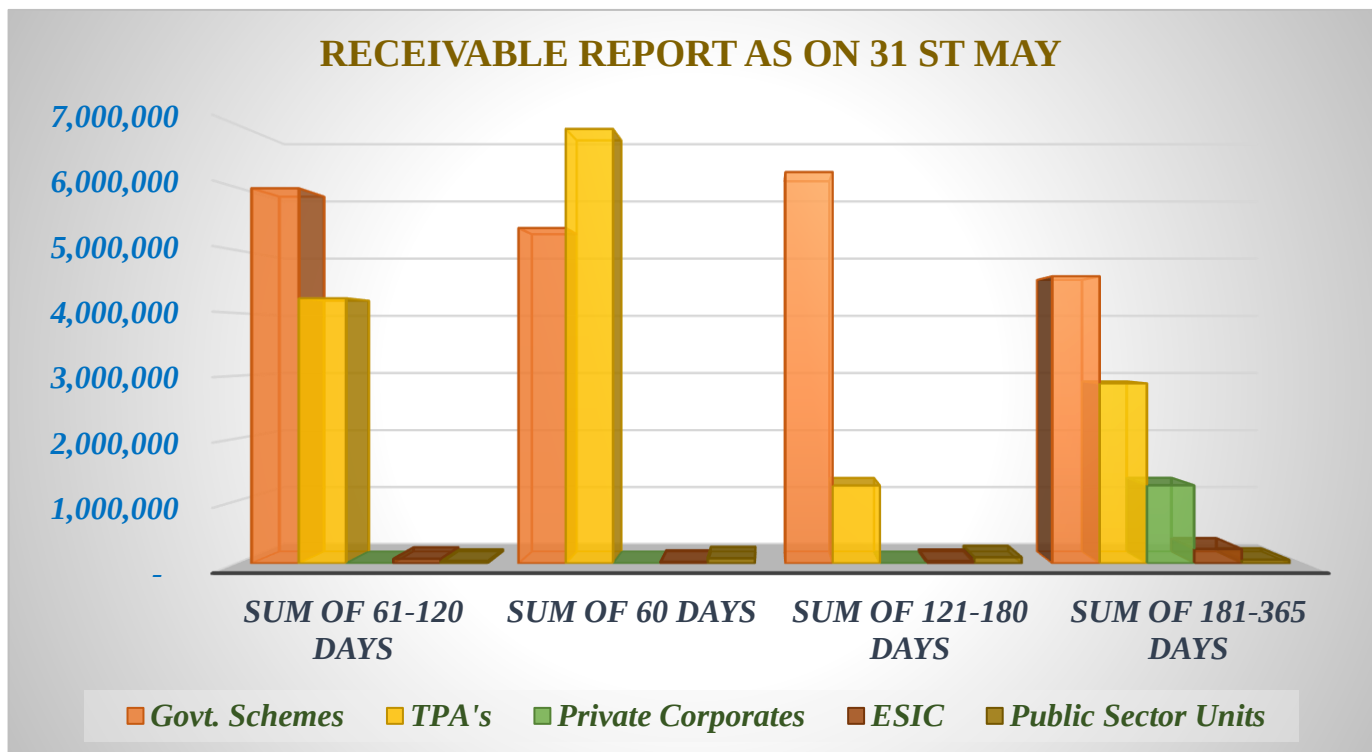
SECTION-3

Data compilation, analysis and interpretation

A. RECEIVABLES REPORT AS ON 31-MAY-2021

Row Labels	Sum of 61-120 days	Sum of 60 days	Sum of 121-180 Days	Sum of 181-365 Days	Sum of 1-2 Year	Sum of Total
Govt. Schemes	59,84,481	53,51,777	62,42,695	45,83,816	62,78,690	2,85,76,409
TPA's	42,34,883	69,29,419	12,48,588	28,79,267	10,10,606	1,63,03,093
Private Corporates	-	-	-	12,52,081	78,542	14,49,706

ESIC	74,744	23,923	38,446	2,31,393	3,23,967	6,92,473
Public Sector Units	39,828	82,490	1,00,426	58,806	35,546	3,17,096
Grand Total	1,23,87,609	1,03,33,936	76,30,155	90,05,363	77,27,351	4,73,38,777



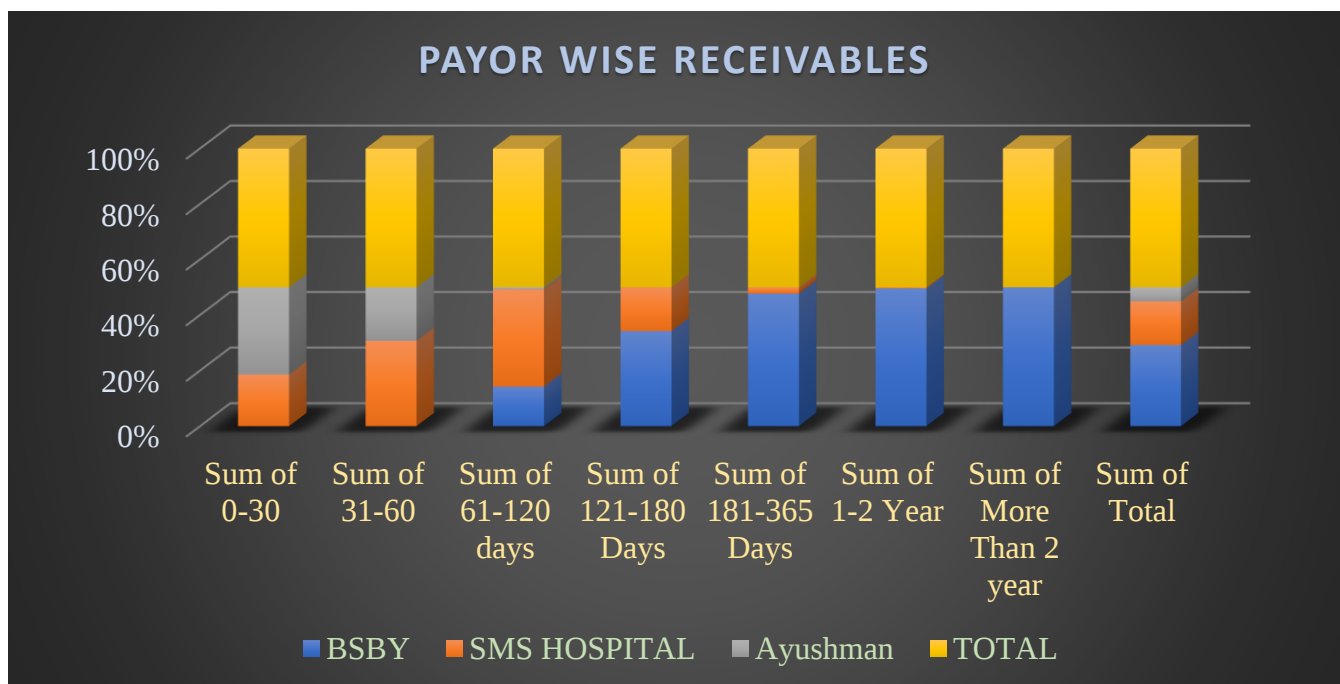
INTERPRETATION

For this situation we can see that the entirety of the are receivables rates are expected cost . these were utilizing a result of merchants installment were because of date . In the period of may we can see that TPS ,S installment is high evaluated due in amount of 60 days . That is 69,29,419. Also, the low evaluated due is 0. Means they are not include in due payment.The name of the seller is Private corporate. This is a real report of 31 st may. Which is important for inside and outer review. There are various sorts of merchants like Government plot, tpa's, Employee state protection corporate plan , Public area unit ETC... . So it is the profoundly reliasble considering finance in each medical clinic and furthermore organizations. To be qualified for the ESI conspire, the representative or the laborer's month to month compensation ought not surpass Rs. 21,000 and Rs. 25,000 for individuals with incapacity. Government Schemes in India are dispatched by the

public authority to address the social and monetary government assistance of the residents of this country. These plans assume a significant part in tackling numerous financial issues that plague Indian culture, and consequently their mindfulness is an unquestionable requirement for any concerned resident.

B. PAYOR WISE RECEIVABLES

Party Name	IN 0-30	IN 31-60	IN 61-120 days	IN 121-180 Days	IN 81-365 Days	IN 1-2 Year	Sum of More Than 2 year	Sum of Total
BSBY	-	-	17,12,562	42,78,658	43,77,674	62,30,750	1,34,950	1,67,34,594
SMS HOSPITAL	11,40,802	14,08,525	41,85,919	19,64,037	2,06,142	47,940	-	89,53,365
Ayushman	19,22,400	8,80,050	86,000	-	-	-	-	28,88,450
TOTAL	30,63,202	22,88,575	59,84,481	62,42,695	45,83,816	62,78,690	1,34,950	2,85,76,409



INTERPRIATION

1. Total outstanding more than 60 days is INR 14.50 L.
2. In case of Metro Mass, nothing is pending from our side in terms of documentation, they are saying for releasing asap but they are not committing any date for the same. Second notice has been sent.

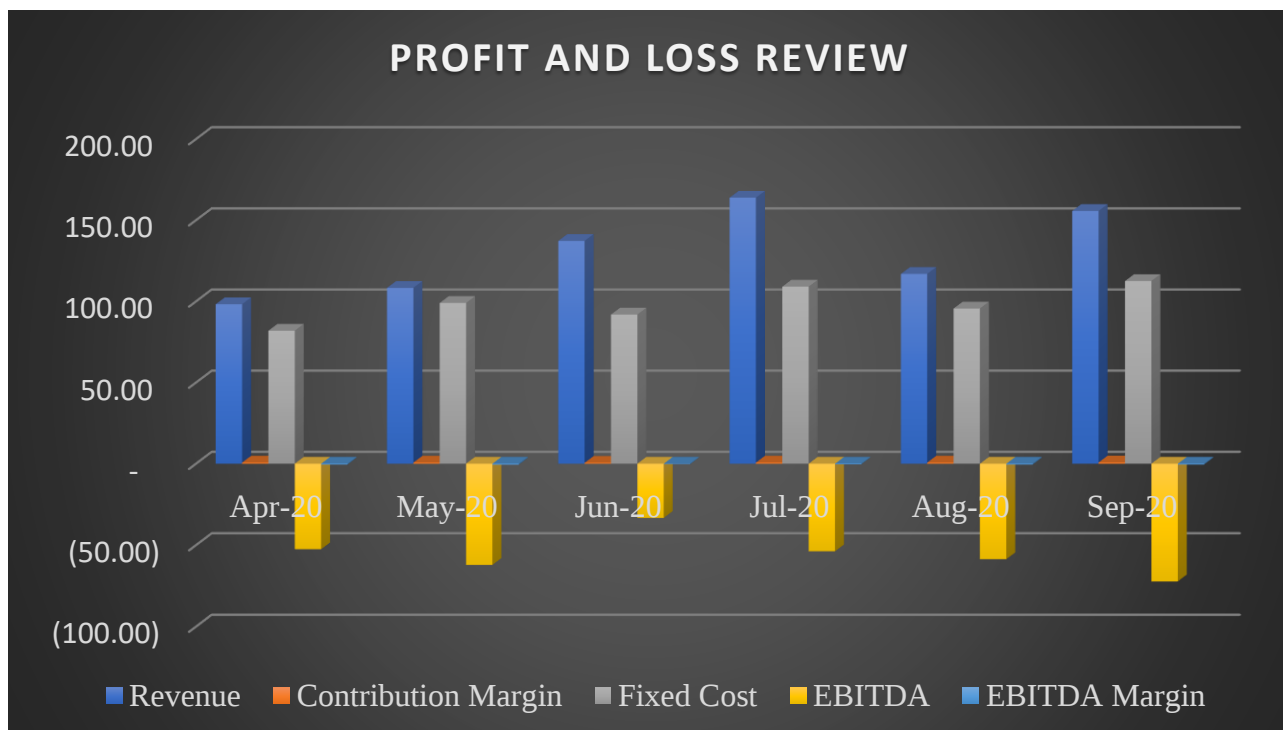
3. Legal notice will be issued in this week to Tagore hospital.

In the data every single times like after 60 days or 120 days or 180days etc the did not give the whole payments . So to solve this problem vendor created of monthly financial report . In this report mentioned in every one month Gov BSBY,SMS HOSPITAL and AYUSHMAN have to clear their due in time. So it is very easy process to discuss about this topic in audit circle.

From this data we can see that Gov scheme have no due in the days of 0 to 30 and also 30 to 60. But the high rated due in this sheet is GOV BSBY . Thew whole amount is 62,30,950. And the lower payment is SMS hospital in 1 to 2 years . The payment is 47,940. And almost lower is 0 .

C. PROFIT AND LOSS REVIEW (PART 1)

MONTH	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20
Revenue	98.25	108.34	137.29	163.90	116.95	155.71
Contribution Margin	70%	66%	57%	66%	68%	74%
Fixed Cost	81.95	99.05	91.88	109.10	95.63	112.57
EBITDA	52.47	62.10	33.25	53.73	58.60	72.24
EBITDA Margin	-53%	-57%	-24%	-33%	-50%	-46%

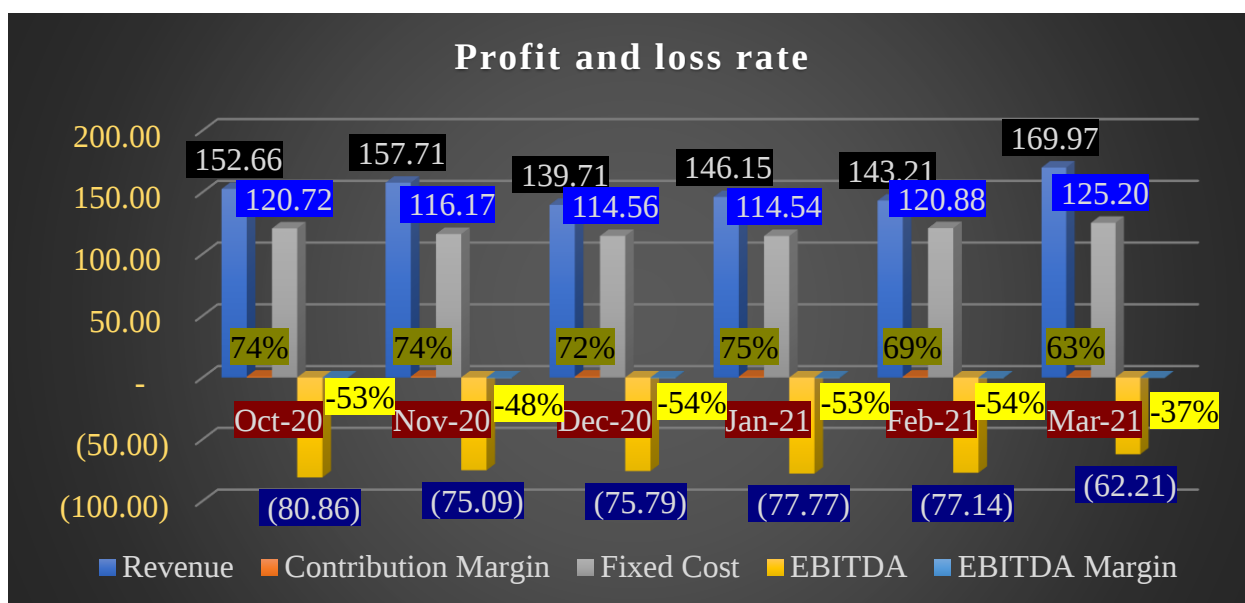


INTERPRETATION

This is the total graph of profit and loss in HCG hospital Jaipur. From this data we can see that the highest profit is in Sep 2020 in revenue circle. And the highest loss is in Jun 2020 in EBITDA Margin. EBITDA is Procuring before interest , charges , and amortization. It's anything but an organization's acquiring before the derivation of interest , charges , and amortization costs. It is a monetary markers utilized broadly as a proportion of effectiveness and productivity. This is called EBITDA. And others in April, May, June, July, August, September were simultaneously ok.

D. PROFIT AND LOSS REVIEW (PART 2)

MONTH	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
Revenue	152.66	157.71	139.71	146.15	143.21	169.97
Contribution Margin	74%	74%	72%	75%	69%	63%
Fixed Cost	120.72	116.17	114.56	114.54	120.88	125.20
EBITDA	-80.86	-75.09	-75.79	-77.77	-77.14	-62.21
EBITDA Margin	-53%	-48%	-54%	-53%	-54%	-37%



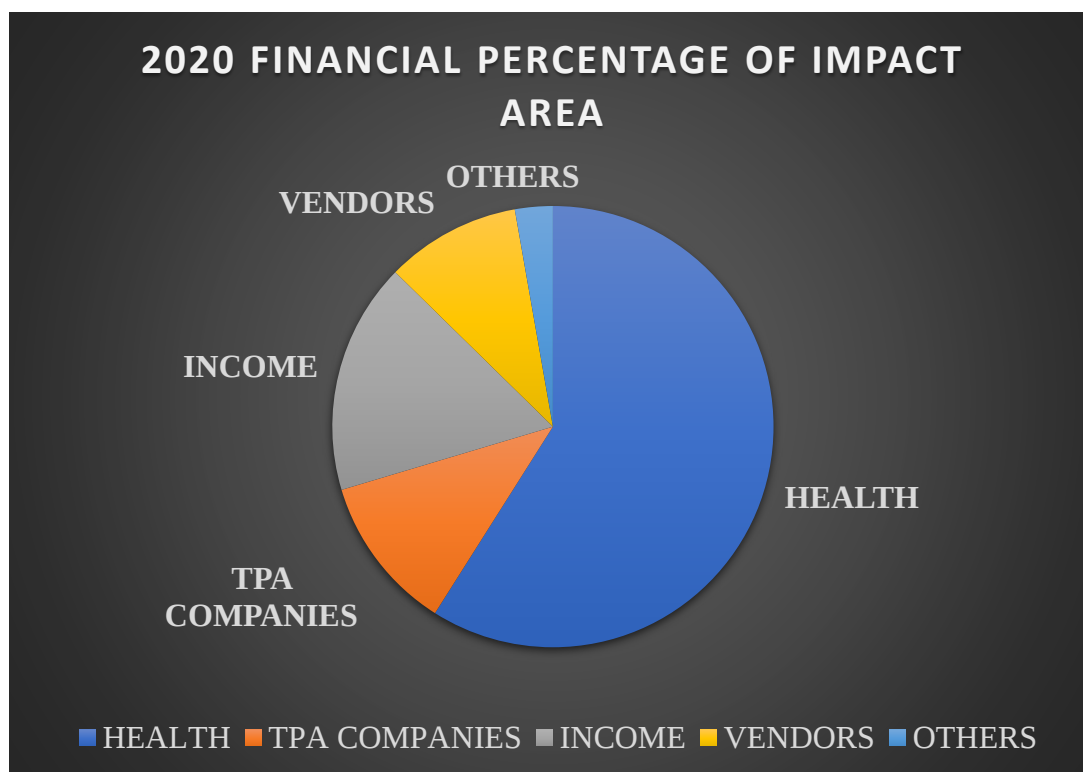
INTERPRETATION

This is the total graph of profit and loss in HCG hospital Jaipur. From this data we can see that the highest profit is in Sep 2020 in revenue circle which is 169.97. And the highest loss is in Jun 2020 in EBITDA, which is -62.21. EBITDA is Earning prior to intrigue, charges, and amortization. It's anything but an organization's procuring before the derivation of interest, charges, and amortization costs. It is a monetary pointers utilized broadly as a proportion of productivity and benefit. This is called EBITDA. And others in April, May, June, July, August, September were simultaneously.

E. 2020 FINANCIAL IMPACT AREA

2020 IMPACT AREA	SPECIAL DESIGNATION				AMOUNT	PERCENTAGE
	ALLOCATION FOR MEMBERS	FOR MEMBERS	OTHER ALLOCATION	GRANTS UNDER MANAGEMENT		
HEALTH	1,03,52,549	19,409	6,37,567	2,63,87,049	3,73,96,574	58.97%
TPA COMPANIES	64,23,368	1,46,229	1,97,656	4,62,703	72,29,955	11.40%

INCOME	75,71,466	1,53,824	93,883	29,36,070	1,07,55,242	16.96%
VENDORS	32,35,303	1,16,934	10,938	29,09,435	62,72,611	9.89%
OTHERS	—	48,887	17,08,154	—	17,57,040	2.77%



INTERPRETATION-From above data we understood that the highest percentage of 2020 financial area is health which is 58.97%. And the lowest impact area is others which is 2.77%. Because of in others area there are 0 amount invested in grants under management and also allocation for members. Comparatively in health area the amount is higher than others . Which is 3,73,96,574. And TPA Companies , income and vendors are as 11.40%, 16.96% and 9.89% . So we see that the changes are in between of Health and others.

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CONCLUSION

This investigation shows that local area emergency clinics structure an indispensable segment of neighborhood medical care conveyance frameworks, giving consideration nearer to individuals' homes and tending to difficulties emerging from administration fracture. They can possibly accept a more essential part as centers for care mix locally, albeit this will rely upon the particular setting inside which they are executed.

ANNEXURE

Sr. No	Name of the Department	Date(s) of Visit	% of Time Spent	Interacted with (Name and Designation)
1.	BIOMEDICAL DEPARTMENT	25 th may 2021	24%	Mr Anil chauhan
2	MEDICAL RECORD DEPARTMENT	4 th June 2021	30%	Dr Monika Saxena

3	OUT PATIENT DEPATMENT	16 th June 2021	25%	Mr Kuldeep Taygi
4	MARKETING DEPARTMENT	1 st July 2021	30%	Mr Gaurav Basu