

SUMMER TRAINING REPORT

Submitted By: Dr. Apoorva Bhargava

IIHMR UNIVERSITY, JAIPUR

HHM BATCH 25

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SUMMER TRAINING

AT

APOLLO HOSPITAL, NOIDA

(Subunit of INDRAPRASTHA APOLLO, DELHI)

(May 10th – 2nd July 2021)

A Report on

Compliance of consent forms in Secondary Care Hospital

By Dr. Apoorva Bhargava

MBA in Hospital & Health Management (Batch 2020 – 2022)

STUDY ON

**Compliance of Consent Forms in
Secondary Care Hospital**

AT

Apollo Hospital, Noida

INTRODUCTION

- Informed consent is the process of providing the patient, or in the case of a minor or incompetent adult, the custodial parent or legal guardian, with relevant information from the doctor about the diagnosis and treatment needs so that the patient or custodial parent/legal guardian can make an informed decision about consent for treatment , Treatment and diagnosis cannot be pushed on someone who does not want them unless it is required by law.

- Consent is obtained through a process laid down by the hospital & hospital staff is required to get the consent filled by explaining every detail to the patient in the language patient can understand & it is essential that patient should also be given opportunity to ask questions.

The consent is obtained before any procedure, surgery, sedation, blood components requirement

A Witness signature is also mandatory in the various consents obtained.



Informed Consent's Legal Elements

The patient's medical condition

A suggested treatment or procedure's nature and purpose

A proposed therapy or procedure's risks and advantages

Alternatives, as well as the risks and rewards that come with them

The advantages and disadvantages of not receiving or undergoing a treatment or procedure.

The postoperative precautions that must be taken

The doctor's recommendations

It is critical that this information be presented in clear terms that the patient can comprehend. It is also critical that the patient be given the opportunity to ask questions about his or her condition and the treatment or surgery that is being offered.



RESEARCH QUESTION

What is compliance in informed consent for in patient files with regard to policies & procedures to ensure legibility?

OBJECTIVES

- **Observe compliance towards informed consent in the hospital**
- **Suggestions to improve the compliance**

METHODOLOGY

Study Setting: Apollo Hospital, Noida

Study Duration: 8 Weeks (10th May to 2nd July 2021)

Study Design: Descriptive Study Design

Study Methodology: Selection of sample from the convenient population
(Here population is average number of discharges in a month)

Study Population: Number of discharges in a month

Sample Size: 200 In patient files for informed consent audit. (sample for patient file is 10% of number of discharges per month)

Sampling: Convenient sampling

Data collection: From primary source (Direct Observation)

Inclusion Criteria: All patients admitted in hospital for more than 24hours

Exclusion Criteria: Day Care patients

Data analysis technique: Using MS Excel & file audit

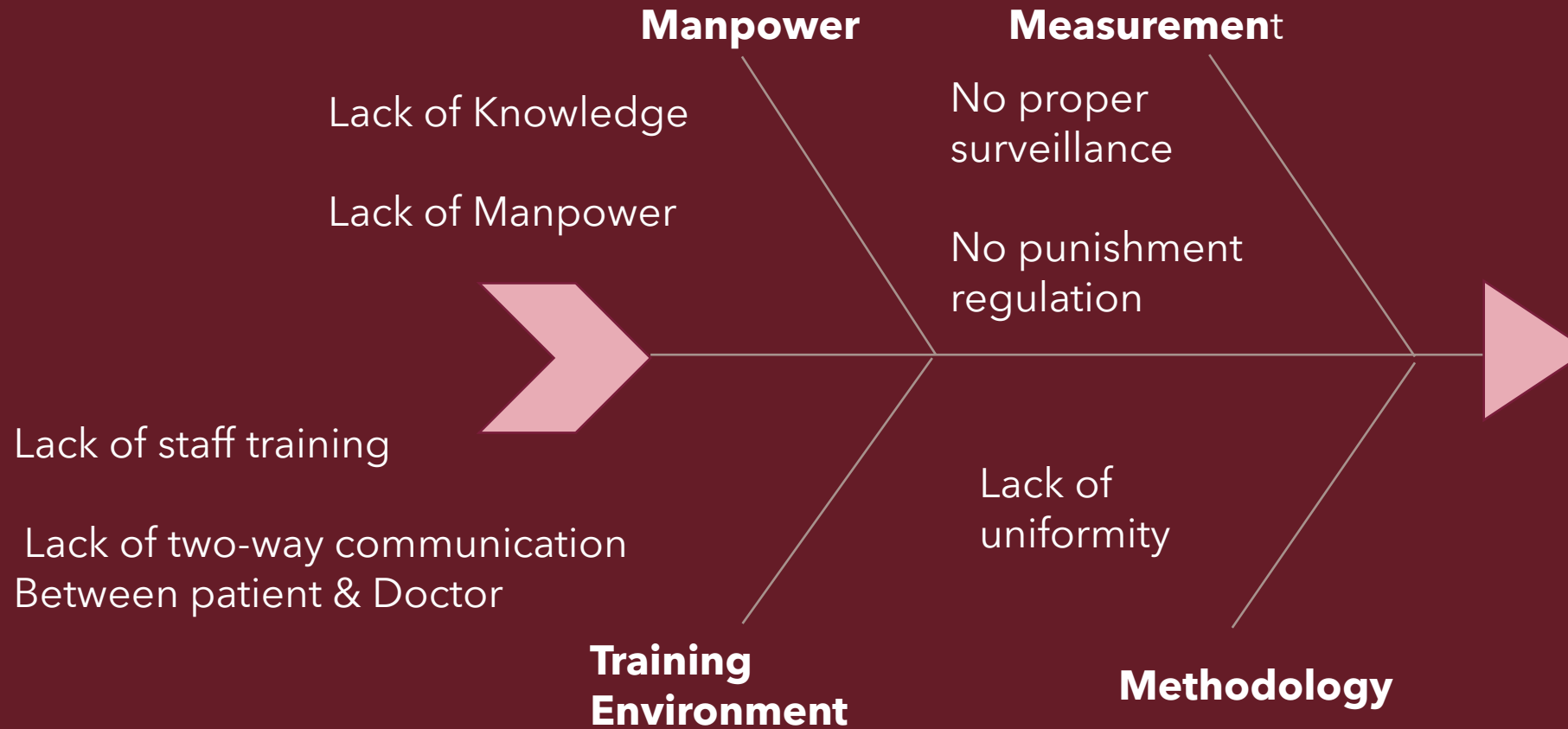
Nature of Data: Quantitative Data

Type of Data: In patient files post discharge of the patient from hospital
Interacting with various hospital staff such as nurses, doctors, technicians Through Direct observation

Study Technique & Tool: Proper Checklist was prepared where Yes/No entries were to be made under the hospital guidance & visited patient wards, ICU for further data collection

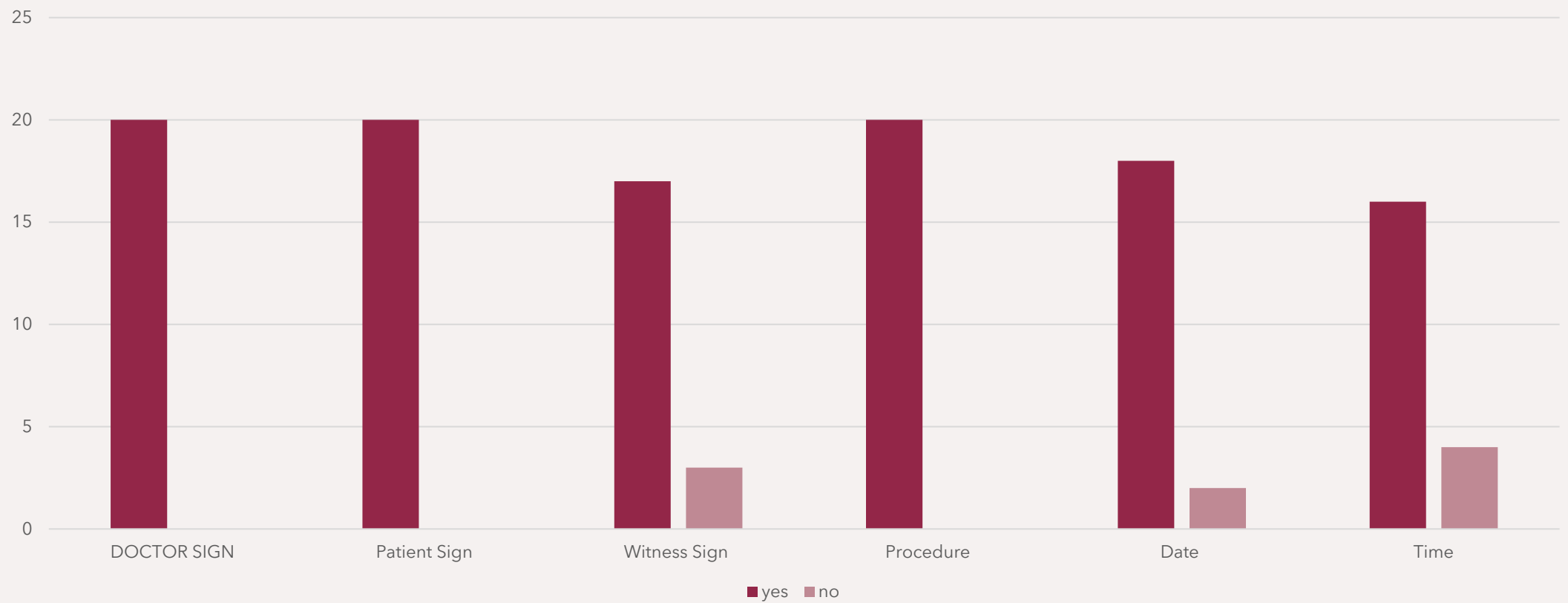
Data Collection: Through Checklist which was made under guidelines of Apollo Noida Hospital

ANALYSIS





General Consent/Anesthesia/High Risk Consent



INTERPRETATION

- 1) *Compliance in Doctors Signature*: Out of 200 files (10% sample size) 20 out of 20 all in patient files showed compliance to doctors signature in the informed consent - **100%**
- 2) *Compliance in Patient Signature*: Out of 200 files (10% sample size) 20 out of 20 all in patient files showed compliance to patient signature in the informed consent - **100%**
- 3) *Compliance in Witness Signature*: Out of 200 files (10% sample size) 17 out of 20 patient files showed compliance to patient signature in the informed consent - **85%**
- 4) *Time Mentioned*: Out of 200 files (10% sample size) 16 out of 20 patient files showed compliance to time mentioned in the informed consent - **80%**
- 5) *Date Mentioned*: Out of 200 files (10% sample size) 18 out of 20 patient files showed compliance to date mentioned in the informed consent - **90%**
- 6) *Procedure Details & Risk Mentioned*: Out of 200 files (10% sample size) 20 out of 20 patient files showed compliance to procedure details & Risk mentioned in the informed consent - **100%**

SUGGESTIONS



**Audits on continuous intervals
should take place**

**Proper training for the hospital
staff with regards to making
sure that the consent forms are
complete at time of admission
& as per required before the
procedures**

**Staff should be made aware
about the consequences that
can occur due to inform
consent not being signed by
patient/Doctor**

**If any procedure is associated
with any risk doctor should
make sure patient/attendants
are explained in detail
regarding the same & all their
questions should be answered**

**Consent should be bilingual &
in easy understanding
language with least
terminologies that cannot be
understood by a common man**



THANK YOU

Guided By: Dr. P.R SODANI

Presented By: Dr. Apoorva Bhargava