

EFFECTIVENESS OF PRIVATE HOSPITALS DURING CORONA VIRUS PANDEMIC AND FUTURE POLICIES



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Introduction



Private hospitals accounts around 80% GDP in the health system. Situation like lock down made many private hospitals to shut down due lack of facilities and many other reasons. During this time government should ensure that they provide all the support to the private hospitals to work even during these pandemic situations.

Finally there are some recommendations that how can the private hospitals can work even during these pandemic situation in future. Private hospitals should come with some protocols and Policies so that they can provide their support in pandemic situations like corona virus. Its responsibility of Public, Government and whole ecosystem to increase the effectiveness of private hospitals during these pandemic situations which may occur in future

Objective:

- To determine the extent of effectiveness of private hospitals during corona virus pandemic
- To recommend appropriate suggestions regarding the framing of future policies during occurrence of Pandemic situation.

Methodology



➤ **Research question:**

What is the effectiveness of private hospitals during corona virus pandemic situation and what are the future polices to be framed by the hospitals in regards of future pandemic situation?

➤ **STUDY AREA:** All the working doctors, nurses and staff members of private hospitals.

➤ **SAMPLE SIZE: 80**

➤ **SAMPLING TECHNIQUE:**

The technique used for conducting study is Convenience Sampling Technique because it's a non probability sampling method where the sample is taken from a group of people easy to contact or easy to reach.

➤ **REASEARCH DESIGN:**

The research design used in study is Descriptive Study. It mainly aims to the accuracy and systematically describing a situation, population or phenomenon.

➤**DATA COLLECTION TYPE:**

- Primary Data** : Online survey. Questionnaire form is mainly used because it helps to connect with various officials working in private hospital across the India. This would help in developing a very good amount of data to proceed the research in more accurate way.
- Secondary data** : Academic papers and articles, System based. These are sources used to collect for secondary data which mainly helps in providing data and comparison with that of present data that obtained through survey.

➤**DATA COLLECTION METHOD:**

A complete survey was done by contacting the doctors , nurses and staff members of the hospital for the information through Google Questionnaire and suggestions regarding future polices are mainly done by referring the academic papers and articles and some internet based information.

➤**Analysis:**

The data was analysed by using simple MS Excel.

Findings and discussions



I had collected some Quality data of my research work through Google Forms where certain question been asked and following responses are collected which certainly include that almost 80% of hospitals are still functional even during this crisis and where 50% of hospitals are taking patients with corona virus in which 60% of hospitals have full fledged infrastructure and isolation wards and 80% of them have all PPE kits and masks to deal with infected patients.

Almost 80% of hospitals are still taking cases other than corona virus in which many are Emergency cases. The hospitals are working in shift duties and rotational bases of doctors and nurses. All of the above 40% of hospitals are working with OPD open and 65% of hospitals with IPD open.

80% of hospitals are taking cases related to Emergency(RTA), brain related, kidney stones, all general surgeries, delivery, cancer, diabetic related etc. As only 40% of OPD are working remaining they are coping up the situation by online consultation, video calling and by taking only emergency OPD.

OPD.75% of hospitals are taking certain measure in order to control present corona virus situation mainly by following all the rules, using more PPE kits, Isolation and social distancing, having proper safety and wearing masks and mostly by screening all the staffs and workers

The backup plans are well defined by most of the hospitals where 70% has planned to follow all the protocols, advertising, improve patient intake, serving with low costs, masks and separate wards, Social distancing etc where remaining 30% were still in dilemma how to cope up with the situation and mostly they are waiting for the financial support from government.

RECOMMENDATIONS



From my research work I would like to make some recommendations in order not to repeat the same situation for future pandemic like

- The hospitals from now should frame specific protocols in order to cope up with pandemic situations,
- It should consider the costing during these situations so that no individual would back off to take treatment in private hospitals,
- Every hospitals should take all necessary steps in order facilitate doctors, nurses and other staff members to work coordinately.
- Every hospital should take necessary steps to ensure the safety of doctors and staff members by providing safety kits, PPE kits.

- Each and every hospital should concentrate on pulling out of this situation and mainly concentrate on public health by increasing the patient intake by following some social distancing rule, having separate wards during this pandemic situation.
- Economic stability should be maintained by every hospital in order to cope up with this situation.
- Situation like pandemic diseases, lockdown, curfew may occur in future also so the hospitals should be ready to cope with this situation by opening of IPD and OPD with proper protocols.
- Online consultation like Telecommunication should be strictly encouraged in the premises of hospital so that doctors can easily can contact with their patients when ever its necessary.
- Emergency cases like RTA, cardio, pregnancy should be able to handle by the hospital by ensuring proper belief and proper safety to patients and by providing full fledged services to the patients.

CONCLUSION



Government should take necessary steps in order to encourage the individuals to take treatment in private hospitals even during pandemic situation. Government should make some specific protocols for the functioning of the hospitals instead of stopping in the middle. As we know during corona virus pandemic many hospitals are shut during corona virus pandemic so the government should provide necessary financial support.

Many hospitals are not ready for providing corona virus situation due to lack of masks, PPE kits in market. So the government should take necessary steps in order to manufacture necessary PPE kits and provide separate isolation wards in order not to repeat the same mistake in future pandemic.

One fourth of economy from health sector is provided by health sector itself so by closing the hospitals in the middle due to this situation would effect the economy of India very badly. Proper national polices are need to build to overcome situation of future pandemic, curfew or lockdown.

So its responsible Public, Government and whole ecosystem should support during this pandemic situation so that the private hospital could ensure to provide all the services. It's the responsibility of the private hospital to support the people during this situation by reducing the cost of the treatment so its affordable for every member to come to private hospital for the treatment.

So, by this I conclude that its responsibility of every private sector organaisation to come up with specific protocol and policies in order to overcome this situation but not just by closing the hospitals all of a sudden and Government should provide support in order not to repeat the same mistake again even during pandemic situation.