

Internship Report

Mahatma Gandhi Medical college and Hospitals (MGH), Jaipur

Submitted to



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in

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INTRODUCTION

Mahatma Gandhi Medical College and Hospital, located in the vibrant city of Jaipur, Rajasthan, is a premier multi-super speciality healthcare institution. Established under the umbrella of Mahatma Gandhi University of Medical Sciences & Technology, the hospital began its journey on October 2, 2000, and has since become a trusted name in quality healthcare.

Spread over a peaceful 45-acre campus, the hospital offers a calming atmosphere that supports healing and recovery. With accreditations from NABH and NABL, it holds the distinction of being the largest private hospital in Rajasthan, offering a comprehensive capacity of 1,450 beds. Here, advanced medical technology is seamlessly blended with a compassionate, patient-centered approach.

A leader in transplant surgeries, the hospital has conducted more than 2,100 organ transplants so far. It is especially known for its Live Related Donor Liver Transplant Program, performing 4–5 liver transplants every month with consistently excellent results. This success is a testament to the skills of its dedicated Digestive Sciences team, which includes specialists in HPB Surgery, Hepatology, GI Surgery, and Medical Gastroenterology.

Innovation is central to the hospital's mission. It was the first in the region to introduce Cyber Knife technology, a revolutionary advancement in non-invasive cancer treatment. This cutting-edge equipment provides high-precision radiation therapy, ensuring fewer side effects and better outcomes for patients.

The Department of Clinical Haematology also operates a well-established Bone Marrow Transplant Program, catering to both cancer and genetic blood disorders like thalassemia. The hospital's Blood Bank, accredited by AABB and NABH, is one of the largest in the state, offering specialised services such as HLA typing, blood component separation, and flow cytometry.

To support its clinical services, Mahatma Gandhi Hospital houses a fully-equipped central diagnostic lab that covers biochemistry, microbiology, and pathology. Managed by experienced faculty, it stands among the most advanced laboratories in Rajasthan.

Mahatma Gandhi Hospital continues to push the boundaries of healthcare excellence through a strong foundation of innovation, skilled care, and an unwavering focus on patient well-being. Its holistic approach makes it a beacon of hope for patients across the region.

Mahatma Gandhi Hospital (MGH) stands as a premier multi-specialty teaching hospital in Rajasthan, offering world-class infrastructure, advanced diagnostic and therapeutic facilities, and a dedicated team of medical professionals. With its continuous expansion in specialized services such as trauma care, cardiac care, nephrology, oncology, and ART, MGH is committed to delivering high-quality, affordable healthcare while serving as an exemplary clinical training ground for future healthcare professionals.

OBJECTIVES OF INTERNSHIP

In-depth understanding of infection control standards within the broader framework of Joint Commission International (JCI) accreditation. It focuses on hands-on experience with audit methodologies designed to evaluate compliance in preventing central line-associated bloodstream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), ventilator-associated pneumonia (VAP), and surgical site infections (SSI). Interns will learn to identify gaps in existing infection prevention protocols and recommend appropriate corrective and preventive actions. The program also focuses on developing effective risk management strategies aimed at minimising hospital-acquired infections and ensuring patient safety while fostering a culture of continuous quality improvement within healthcare institutions. Furthermore, it encourages the development of critical thinking and problem-solving skills, enabling interns to analyse systemic issues and propose evidence-based solutions. By the end of the internship, participants will be well-equipped to contribute to compliance audits, support accreditation readiness, and drive quality enhancement initiatives in any healthcare setting, thereby advancing the delivery of safer and more effective patient care.

ORGANIZATIONAL PROFILE

Mahatma Gandhi Scientific University and Hospital, Jaipur, is a main healthcare organization known for its wide variety of scientific services, research, and great instructional applications. The health centre is committed to providing healthcare services, supported by advanced scientific generation and a crew of exceedingly skilled experts.

1. Area: Jaipur, Rajasthan
2. Established: 2000
3. Affiliations: Accredited by the Medical Council of India and affiliated with Mahatma Gandhi University of Medical Sciences & Technology.
4. Potential: 1450 beds
5. Specialties: The medical institution gives multi-uniqueness offerings, along with but not limited to Cardiology, Neurology, Oncology, Orthopaedics, Gastroenterology, and Nephrology.

SERVICES PROVIDED BY ORGANIZATION

A. Medical Specialties

S. No.	Scope of Services
I	Cardiology
II	Clinical Immunology
III	General Medicine
IV	Emergency Medicine
V	Palliative Care
VI	Physical Medicine & Rehabilitation
VII	Neurology
VIII	Nephrology and Dialysis
IX	Urology
X	Medical Gastroenterology including Hepatology
XI	Neonatology
XII	Nuclear Medicine
XIII	Endocrinology
XIV	Paediatrics
XV	Paediatric Gastroenterology
XVI	Respiratory Medicine
XVII	Critical Care
XVIII	Anaesthesiology, including Neuro Anaesthesia
XIX	Cardiac Anaesthesia

XX	Medical Oncology
XXI	Haemato-Oncology
XXII	Medical Genetics
XXIII	Psychiatry
XXIV	Skin & Dermatology
XXV	Radiation Oncology

B. Surgical Specialities

S. No.	Scope of Services
I	Orthopaedics, including Joint Replacement & Arthroscopy
II	CTVS
III	Neurosurgery
IV	Plastic and Reconstructive Surgery
V	Surgical Oncology
VI	General Surgery including Laparoscopic & Bariatric Surgery
VII	Paediatric Surgery
VIII	Paediatric Haemato-Oncology
IX	ENT
X	Ophthalmology
XI	Reproductive Medicine (IVF)
XII	Obstetrics & Gynaecology including Gynaecological Oncology
XIII	Organ Transplant
XIV	Burn Unit
XV	Surgical Gastroenterology including Hepato-Pancreato-Biliary Surgery

C. Clinical Support Services

1. Laboratory Services

S. No.	Service
I	Clinical Biochemistry
II	Microbiology and Serology
III	General Pathology
IV	Cytological Analysis
V	Haematological Studies
VI	Tissue Pathology (Histopathology)
VII	Molecular Diagnostics

2. Radiology & Medical Imaging Services

S. No.	Service
I	2-D ECHO
II	Computed Tomography Imaging
III	Digital Subtraction Angiography Unit Lab
IV	EEG
V	EMG/EP
VI	Gamma Camera
VII	Holter Monitoring
VIII	MRI
IX	Mammography
X	PET CT
XI	Spirometry
XII	Treadmill Testing
XIII	Ultrasound
XIV	Urodynamic Studies
XV	X-Ray

3. Other Support Services

S. No.	Service
I	Blood Bank
II	Dietetics, Food & Nutrition
III	Physiotherapy
IV	Psychology
V	Occupational Therapy
VI	Language Rehabilitation Services (Speech Therapy)
VII	Audiometry

KEY ACTIVITIES PERFORMED

During my internship, I developed a strong understanding of the floor administration functions across various departments, including Neurosurgery and oncology. I observed how floor administrators act as a bridge between clinical staff, patients, and hospital management, ensuring smooth coordination, timely patient care, and accurate documentation. Additionally, I received orientation on the entire hospital's infrastructure, key service areas, and support systems, which helped me understand the interconnected workflows that sustain daily hospital operations.

A major focus of my learning involved familiarization with Joint Commission International (JCI) accreditation. I actively participated in checking patient files for compliance with JCI documentation standards, ensuring that each file maintained completeness, accuracy, and legal integrity. This included cross-verifying admission notes, consent forms, treatment charts, nursing notes, discharge summaries, and follow-up instructions. I was also involved in using and updating various audit checklists and compliance tools, which are critical in identifying gaps in care quality, infection control, medication safety, and patient rights.

KEY LEARNINGS FROM INTERNSHIP

During the course of my internship, I developed a deep understanding of hospital operations, clinical administration, and the critical role of quality assurance in healthcare. One of the primary areas of focus was the Joint Commission International

(JCI) accreditation. I learned how these frameworks serve as benchmarks for patient safety, care quality, and continuous performance improvement. The detailed study of these standards helped me realize the importance of structured policies, protocols, and documentation in ensuring consistent healthcare delivery.

My practical exposure to the floor administration of departments like Neurosurgery and Oncology provided with valuable insights into day-to-day clinical coordination, patient flow management, and the importance of timely communication between units. I participated in patient file audits, compliance checks, and understood the role of accurate documentation in meeting accreditation requirements. I also reviewed various hospital forms, compliance and audit checklists, and infection control protocols, which strengthened my grasp on quality control mechanisms and regulatory preparedness.

I contributed to documentation work, collaborated across departments, and regularly reported performance updates to the leadership team. These activities highlighted the significance of teamwork, transparency, and leadership in successfully implementing hospital-wide quality initiatives.

Overall, the internship significantly enhanced my critical thinking, problem-solving, and analytical abilities. It taught me that achieving and maintaining accreditation is not a one-time event but a culture that must be embedded in everyday practice. This experience has equipped me with the necessary skills and mindset to support healthcare institutions in strengthening their compliance, promoting patient safety, and driving sustainable quality improvement efforts aligned with national and international standards.