

1. No Income in RMRS
2. MAA & RGHS claims rejected.
3. Patient abscond cases

1. Centralize laboratory services under one roof with common billing and sample collection to streamline investigations.
2. Implement a nominal OPD registration fee to avoid unwanted visit and raise revenue under RMRS.
3. Fit clear signages throughout the campus for better orientation and minimal patient confusion.
4. Organize special help desks at all OPD entrances to assist and guide them effectively.