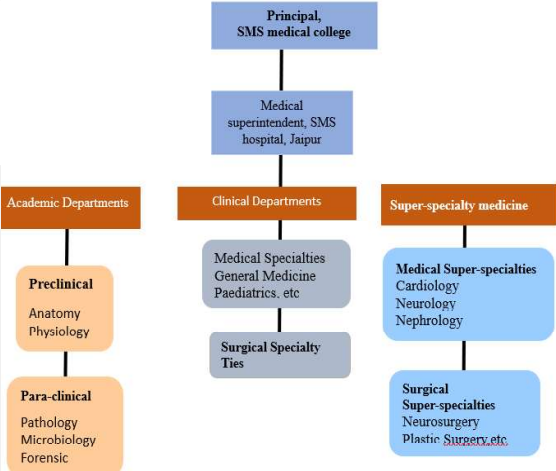
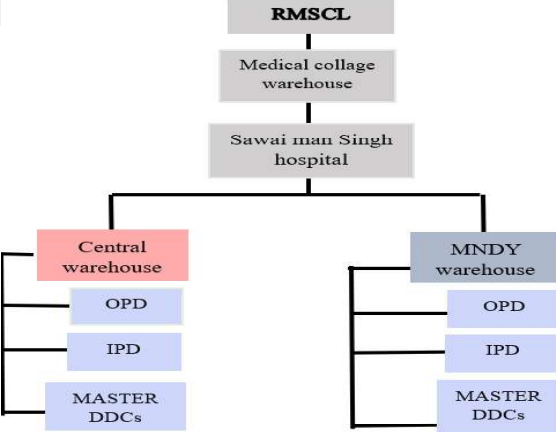


		REDUCING THE CAUSE OF NARCOTICS PILFERAGE WITH DIGITAL OVERSIGHT & REGULATION		SMS Hospital, Jaipur Presented by Ayush Payal Roll No:- 0621 Stream- MBA- PM (Batch-16)					
Organization Profile Sawai Man Singh (SMS) Hospital is one of the largest government healthcare institutions in Rajasthan. located in Jaipur, a vital medical hub, catering to a vast population. With around 6,500 beds, and over 65 DDCs. It operates as a multi-specialty center, and affiliated hospitals, provides free or subsidized healthcare services to patients from all walks of life.		Organization Structure 		STRENGTH • Use of IHMS software • Availability of multiple government health scheme • Implementation of FIFO/FEFO • Real-time medicine dispensing and stock flow WEAKNESS • Frequent stockouts • Inadequate Cold chain infrastructure • Lack of SOPs for emergency stock transfers • Less manpower					
Methodology Site Visits: Observed inventory and dispensing. System Use: Hands-on with IHMS for drug entry, stock tracking, and indenting. Process Mapping: Monitored procurement, restocking, expiry handling, and returns. Gap Study: Compared real-time practices with theoretical		Findings Manual Overload: Manual entries still common despite digital system. Stockouts Frequent: Due to poor forecasting and delayed procurement. Cold Chain Gaps: Missing equipment and temperature control. Staff Monitoring: staff should be under surveillance.		SWOT ANALYSIS OPPURTUNITY • Upgrade IHMS with automated alerts • Implement real-time digital inventory monitoring • Use data for advanced demand forecasting THREATS • Frequent unavailability of essential drugs • delay critical drug delivery • Ineffective Complaint Handling					
Theoretical Learning • Inventory Control Theories • Hospital Supply Chain & Logistic • Digital Systems in Healthcare • Regulatory and Compliance Principles		Practical Learning • Gaps in Inventory & Narcotics Control • Digital Oversight Challenges • Operational Limitations • Improvement Opportunities Identified		Structural Supply Chain Management 		My Role During Internship • Monitored narcotic drug inventory and dispensing at DDCs. • Analysed IHMS data entry and stock tracking gaps. • Conducted staff interviews to identify training needs for proper handling and digital entry of narcotics.		Suggestions • Introduce a digital Prescription Monitoring Program (PMP) • Train DDC staff for better vigilance and documentation • Monthly audit and reconciliation SOP • Introduce barcode tracking for narcotic drug vials	