

NAME- HRITIKA SHARMA

ROLL NO.- 1960

UNI MENTOR- DR. J.P. SINGH

ORG MENTOR- MS. PALLAVI SAHA

INTRODUCTION

Gunvatta Gurukul is an initiative by Quality Council of India, launched in 2023. It is a 8 week treaining program designed to develop youth professionals who will contribute in Viksit Bharat 2047.

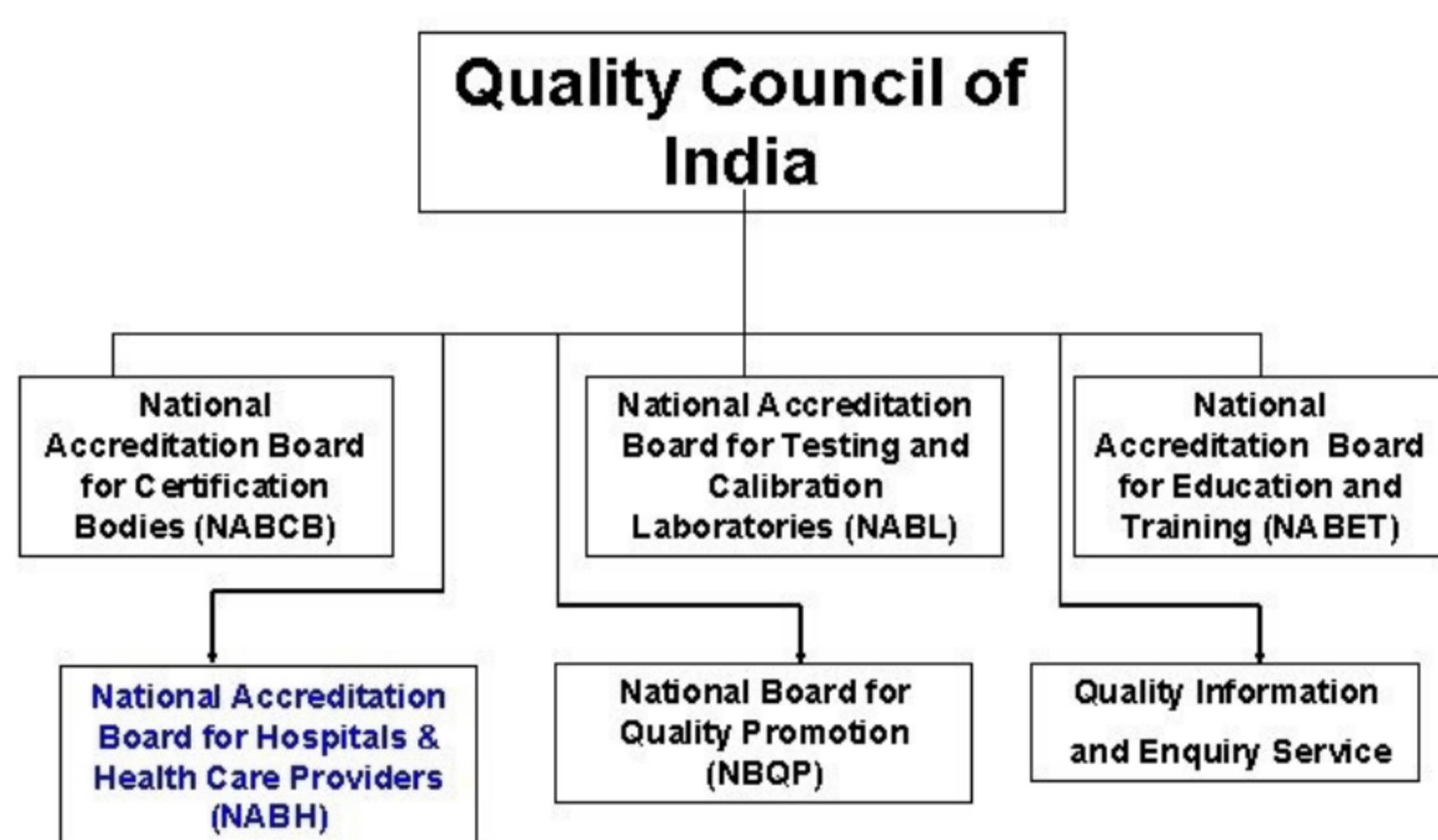
VISION

QCI was established as a public-private partnership model to ensure quality standards in all areas of economic and social activity. QCI was established as a separate autonomous agency.

MISSION

To lead to the National Quality Movement in India by incorporating all the stakeholders and putting a focus on adherence to quality standards in all domains of activity, with the primary goal of promoting and preserving the interest of the country and its people.

ORGANOGRAM



OBJECTIVES

- 1) Identifying the gaps in the Ayushman Bharat Digital Mission.
- 2) Studying the role of the QCI in the ABDM scheme.
- 3) To evaluate the implementation and advancement of ABDM.

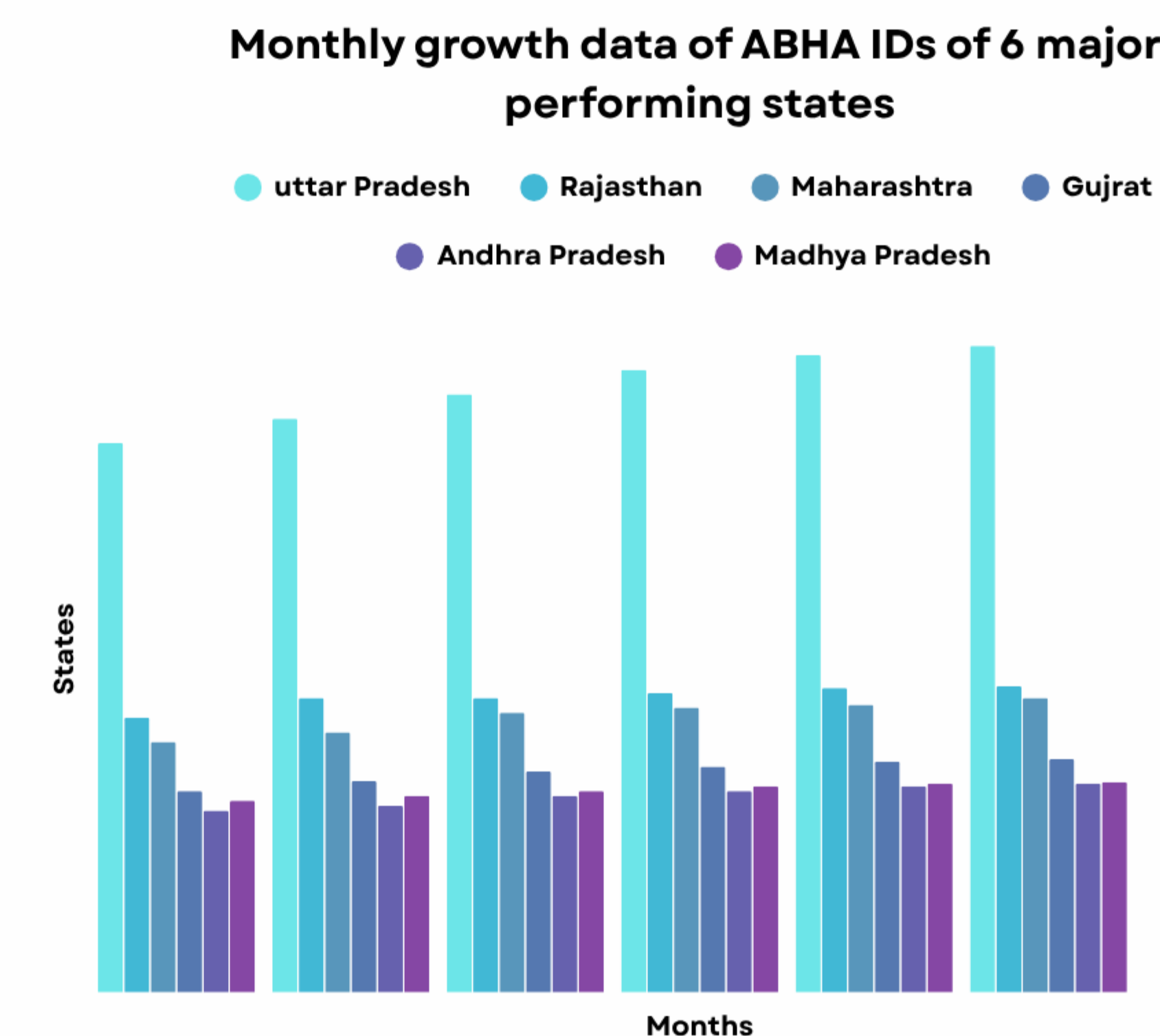
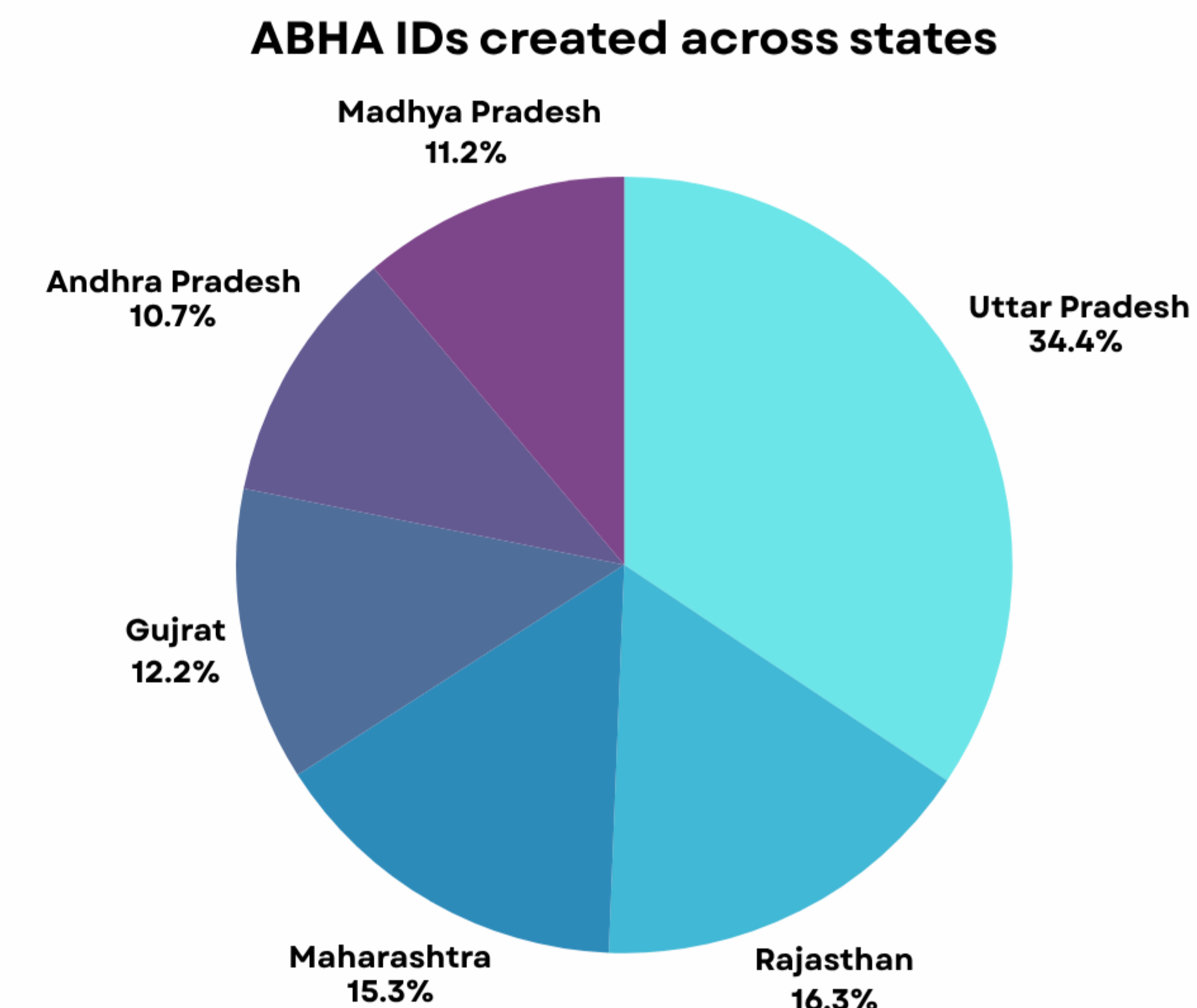
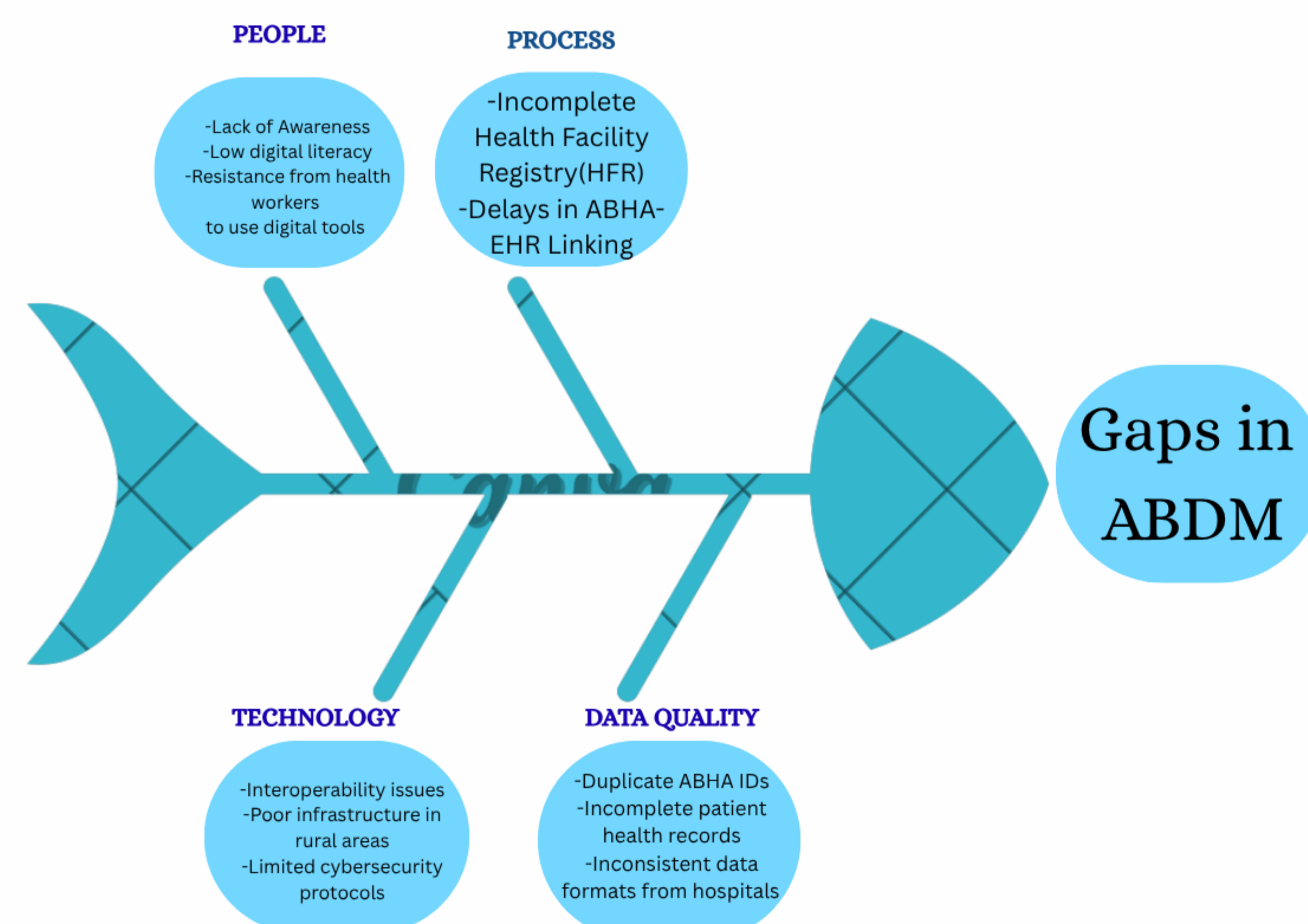
METHODOLOGY

Type of Study: Descriptive and Longitudinal study.

Study Area: Major 6 performing states of ABDM

Study Period: Data analysis of the year 2025

Data Collection is done with the help of the official website of Ayushman Bharat, Research Articles, Newsletters, and MoHFW



ANALYSIS

- 1) ABHA IDs created across states
- 2) Monthly growth data of ABHA IDs of 6 major performing states

CHALLENGES FACED

- The laptop assigned to me constantly underperformed, which caused delays in my work.
- Field visits could have been more structured.
- More information about schemes associated with QCI should be included in the curriculum.

PRACTICAL WORK

- Field Insights and Stakeholder engagement
- Report compilation and Documentation
- Analytical and Research Tasks

THEORETICAL WORK

- Introduction to Public Policy and Governance
- Policy Evaluation Frameworks
- Quality Standards and Institutional Frameworks
- Monitoring and Evaluation Frameworks Concepts

USEFULNESS OF INTERNSHIP

- Engaged in activities like Design Thinking and honed skills for group work.
- Worked on assignments and presentations to hone my Project Management skills.
- Learnt various problem-solving and RCA techniques.
- Learnt about Quality Infrastructure System and processes of Accreditation, Certification, and Conformity Assessment in different domains.

FINDINGS

- Incomplete or inconsistent data in registries
- Uneven adoption across states creates assessment gaps
- A lack of awareness and trust between the citizens
- No quality KPIs are defined for facilities or professionals using ABDM
- There is no formal digital quality certification under NABH
- Variation in state-wise infrastructure

SUGGESTIONS

- Develop a Digital Health Quality Standards (DHQS) certification for hospitals, diagnostic centers, telehealth apps, and platforms based on patient safety, data accuracy.
- Strengthen verification of facility and professional registrations, launch a QCI audit mechanism for validating HFR, HPR
- Build trust through transparency and public awareness
- Building a real-time monitoring dashboard that maps ABHA usage and clinical outcomes
- Promote Digitalisation
- Setup Grievance redressal

