

Organization Mentor: Dr. Nimi Thadeshwar
University Mentor: S.P. Chattopadhyay

- **PROCESS INSIGHT:** UNDERSTOOD THAT EVEN WELL-DESIGNED HOSPITAL WORKFLOWS REQUIRE CONSTANT REFINEMENT AND REAL-TIME MONITORING.
- **REAL-TIME RCA:** GAINED HANDS-ON EXPERIENCE IN APPLYING ROOT CAUSE ANALYSIS TECHNIQUES TO LIVE HOSPITAL PROBLEMS.
- **DIGITAL GAPS:** DISCOVERED THAT SYSTEM ADOPTION DEPENDS NOT JUST ON TECHNOLOGY BUT ALSO ON USER TRAINING, DESIGN SIMPLICITY, AND FEEDBACK LOOPS.
- **INTERDEPARTMENTAL COORDINATION:** REALIZED THE CRITICAL NEED FOR SYNCHRONIZED DIAGNOSTICS, BILLING, AND REPORTING TO MAINTAIN TAT.
- **PROFESSIONAL SKILLS:** IMPROVED ANALYTICAL THINKING, COMMUNICATION, OBSERVATION, AND REPORTING SKILLS BY ENGAGING DIRECTLY WITH STAFF AND PATIENTS.