

ABOUT ORGANISATION

Apollo Rajshree Hospital was established in 2010 as a joint venture with a focus on advanced tertiary care. .Initially it was a 150 -bedded hospital offering multi-speciality services. .Gradually expanded with advanced medical infrastructure and technology . .Currently it is a 180 bedded hospital recognized as a centre of excellence.

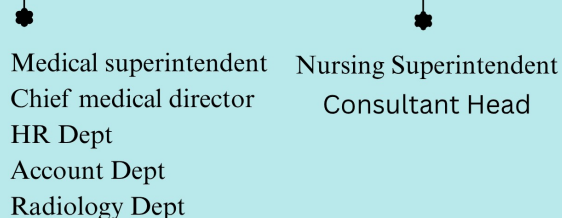
VISION

To be a trusted healthcare provider, enriching lives through compassionate and quality driven care.

MISSION

To restore health through ethical, empathetic, and advanced care, ensuring affordable and sustainable services for the community.

ORGANISATION STRUCTURE



THEORITICAL LEARNING

Identified where and why patients were waiting too long
.Collected and analyzed patient feedback to understand real-time issues

PRACTICAL EXPOSURE

Studied how TAT affects patient satisfaction and departmental efficiency
.Learned how to track time spent on each activity to improve workflow.

SUGGESTION

- .Improve report turnaround time
- .Provide regular staff training
- .Assign a patient flow coordinator

TIME DOWN STUDY IN RADIOLOGY

COLLEGE MENTOR-DR. GOUTAM SADHU

SUBMITTED BY: DR. PRANJAL GARG

ROLL NO : 2030

INDUSTRY MENTOR: NEHA YADAV

STREAM :MBA HM 29

AIMS & OBJECTIVE

- To give ideas to reduce waiting time and improve the working process.
- To make better use of machines and improve patient service

CHALLENGES

When reports were not completed on time, it caused delays in sending the claim for approval.
. Lack of coordination between radiologists, technicians, and billing teams during scan-related billing.

FINDINGS

WAITING TAT

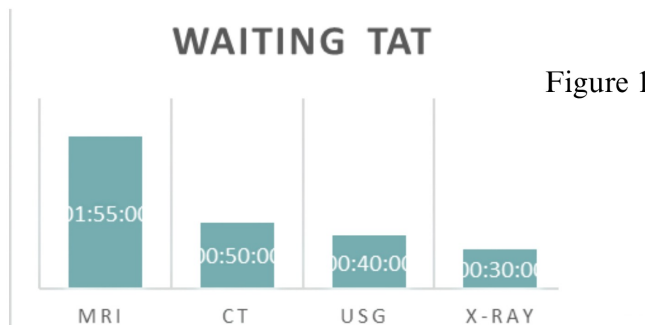


Figure 1

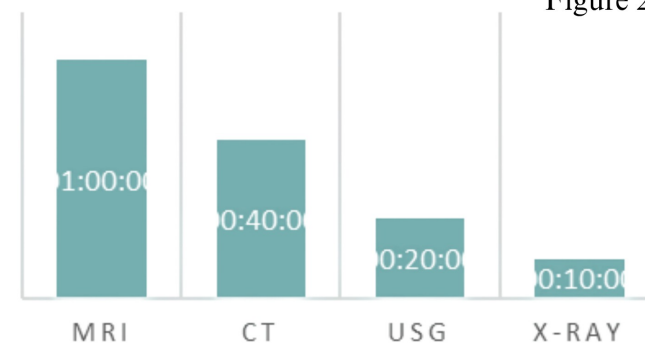


Figure 2

LEARNINGS

- Poor staff coordination increases waiting time
- .Technical delays affect report generation
- .Patients feel lost without guidance

SWOT ANALYSIS

STRENGTHS

- Reducing patient waiting time
- .Improves accuracy

WEAKNESS

- .Lack of training
- .Unclear communication

OPPORTUNITIES

- .Identify process delays to improve patient flow and reduce waiting time

THREATS

- .Poor coordination
- .Patient emergencies
- .Irregular patient flow

TOWS ANALYSIS

STRENGTH & THREATS

- Suggest regular machine maintenance to avoid breakdowns

STRENGTH & OPPORTUNITY

- Faster report delivery process to reduce waiting time

WEAKNESS & THREATS

- Suggest regular machine maintenance to avoid breakdowns

WEAKNESS & OPPORTUNITY

- Suggest training sessions to teach staff time saving and better work habits