

SUMMER INTERNSHIP PROGRAM

at

Max Smart Super Speciality Hospital, Saket, New Delhi
(Max Healthcare Institute Ltd.)

From 12th May 2025 to 21st July 2025

A REPORT BY

Geetanjali

Master of Business Administration

(Hospital and Health Management)

IIHMR-U/01/2024-26/1948

2024-26

under the Mentorship of

Mr. Dhirendra Kumar





MAX
Healthcare

25
YEARS OF
SERVICE AND
EXCELLENCE

Annexure A

Completion Certification from the Organization CERTIFICATE

This is to certify that Dr./Mr./ Ms. GREETANJALI of 29 (batch) of IIHMR UNIVERSITY (Name of the department/institute) has worked with our organization for his/her summer internship from 12 MAY 2025 to 21 JULY 2025 (date).
The overall performance shown by him/her during the period was excellent/good/average. This certificate is being issued to meet the requirements of the IIHMR University.

Date: 21 MAY 2025


(Signature of organization Mentor)

Name: ANURHAV GYAN

Designation: MANAGER - HR

Seal/Stamp of the Organization

Max Smart Super Speciality Hospital
Mandir Marg, Press Enclave Road,
Saket, New Delhi-110 017

Max Smart Super Speciality Hospital, Saket
(A unit of Gujarmal Modi Hospital and Research Centre for Medical Sciences)
(Gujarmal Modi Hospital and Research Centre for Medical Sciences
registered under the Societies Registration Act XXI of 1860)

Regd. Office: Mandir Marg, Press Enclave Road, Saket, New Delhi - 110 017

For medical service queries or appointments, call: +91-11 7121 2121

Fax: +91-11-2696 3801

www.maxhealthcare.in



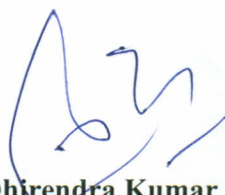
14-2012-0128
Feb 22, 24 - Feb 2, 28
Since Feb 3, 2012

IIHMR University Faculty Mentor Approval

This is to certify that **Ms. Geetanjali** of academic year 2025-26 of **Institute of Health Management Research** has prepared a poster with respect to her summer internship held during May-July 2025.

She has carried out work as per the guidelines. Her poster is approved for presentation.

Date: 25/07/25



Mr. Dharendra Kumar

Professor

IIHMR University Jaipur

CERTIFICATE OF ACHIEVEMENT



Max Institute of Medical Education

Certifies that

Geetanjali

has completed Internship in the department of

Human Resources

at Max Smart Super Speciality Hospital, Saket, New Delhi

from 12th May 2025 to 21st July 2025

A handwritten signature in blue ink, appearing to read "Ajimanglu", written over a horizontal line.

Head of the Department

A handwritten signature in blue ink, appearing to read "Vinitaa Jha", written over a horizontal line.

Dr Vinitaa Jha

Director Research & Academics
Max Healthcare Institute Ltd



Vision Statement

To be the most regarded healthcare provider in India committed to the highest standards of clinical excellence and patient care supported by the latest technology and cutting edge research.

Mission Statement

Mission is to enhance the wellbeing of our community through care and innovation. We strive to

- Deliver high quality care to our patients
- Educate, train , challenge and empower our staff.
- Foster a culture of research and innovation.

Key Learning

- HR Operations
- Learning & Development
- Data Management
- Event Coordination
- Projecr Research & Analysis
- Stakeholder Interaction
- Recruitment Intelligence
- Compliance & Credentialing
- System Thinking & Process Improvement
- HR BP

Challenges

Faced data confidentiality restrictions

Limited access to HR tools and data

Time management was challenging

Adapting to the hospital culture was tough initially

Reason for Leaving	Percentage
0-2 months	33%
3-6 months	34%
7-13 months	32%
14-15 months	1%

Theoretical Knowledge

I learned core HR functions like recruitment, onboarding, and attrition management through academic lectures and case studies. Classroom sessions enhanced my understanding of employee life cycle, labor laws, and HR analytics using real-world scenarios.

About Max Smart

Max Smart Super Speciality Hospital, Saket is a 250+ bedded state-of-the-art facility under Max Healthcare, offering advanced, patient-focused medical services. Known for excellence in cardiology, neurology, oncology, and more, the hospital combines clinical expertise with cutting-edge technology to deliver world-class healthcare.

Strength

Weakness

Opportunity

Threat

SWOT Analysis

Strength

- Advanced Technology
- Multi- Speciality Services
- Strategic Location
- Strong Clinical Team
- Accredited with NABH and NABL

Weakness

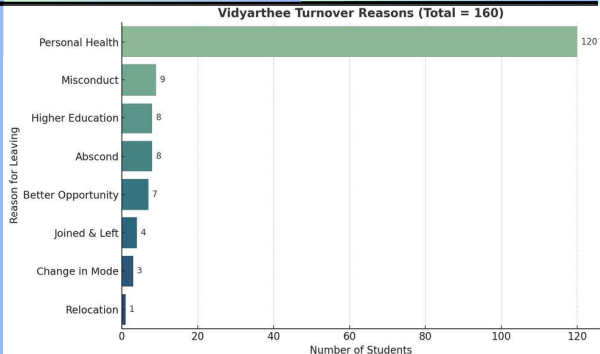
- Advanced Technology
- Multi- Speciality Services
- Strategic Location
- Strong Clinical Team
- Accredited with NABH and NABL

Opportunity

- Expansion of Hospital beds within 6 months
- Expansion of training programs
- Increasing brand and service awareness
- Innovation in Healthcare

Threat

- Rising costs of medical supplies, advanced medical technology
- Rising Competition
- Talent attrition
- Healthcare worker burnout



Key Reason to Exit

- Lack of role clarity between GDA and Vidyarthee
- No fixed staff (esp. runners)
- Communication gaps with seniors
- No leave reliever system
- Emotional stress due to mismatched expectations

Practical Knowledge

During my internship, I actively contributed to HR operations including **Vidyarthee Attrition Analysis**, **Recruitment Tracker**, and **Database Management**. I also supported **Event Management** and helped in designing a **Psychometric Test Module**. Through department visits and floor observations, I applied classroom learning to real-time problem-solving and strategic HR practices.

Methodology

Study Design: Observational & Analytical Study

Duration: January 2024 – April 2025

Study Area: Max Smart Hospital, Saket (All Patient Service Departments)

Sample Size: 47 Vidyarthee + Observational Data from Managers

Data Collection:

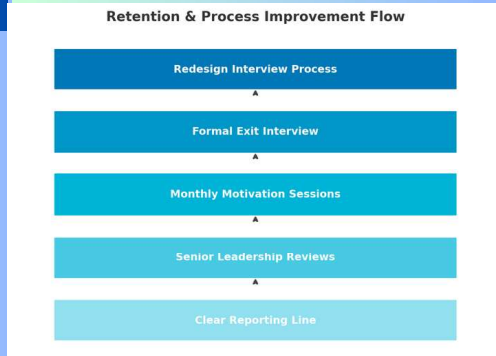
- 1. Interviews with department heads (Nursing, Pharmacy, FO, F&B, HK)
- 2. Floor-wise observations (2nd, 3rd, 4th floor)
- 3. Attrition data review and feedback analysis
- 4. Tools: Feedback Forms, Weekly Logs,

Findings

- 160 Vidyarthee Left from Jan 2024 to April 2025.
- 🏠 Highest attrition in Nursing & Pharmacy Departments.
- 🕒 Most left within 1–3 months of joining.

Interpretations

- Many Vidyarthee felt overburdened as GDA roles were informally shifted to them.
- Manager confusion over roles led to poor task delegation.
- Vidyarthee expected a learning environment, but were used mainly for physical workload.
- Fixed schedules and support made floors like 4th perform better.
- Lack of soft skills and grooming training caused perception issues.
- In some areas (Front Office), they appeared robotic due to pressure, not lack of empathy.



Weekly Report

Week 1

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 1

From: May12, 2025 to May18, 2025

Activity Done	1. Orientation & Induction: Completed administrative formalities and became a member of the HR Department under mentors Neha Ma'am and Anubhav Sir. Attended an orientation session on HR activities, focusing on the induction/orientation process ("Parichay") and accompanying timelines. 2. Training Sessions: Supported coordination of orientation sessions for newly hired nurses, including Infection Control and Radiation Safety training. 3. Event Participation: Took part in Nurse's Day festivities by organizing a cake-cutting ceremony and giving tokens of appreciation. 4. Creative Development: Learned to use Canva and created a video montage with animations and pictures of Nurses' Day celebration. 5. Service Excellence Program: Joined the Learning and Development team in organizing a Service Excellence program wherein frontliner personnel from various departments participated. 6. Credentialing Process: Read the Credentialing and Privileging process of medical professionals. I assisted in bringing records up to date and creating new forms for staff whose credentials were outdated. 7. Recruitment Support: Researched the recruitment process of nurses. Supported the creation of a tracker for new nursing joiners and assisted in scheduling interviews for Operating Theatre (OT) nursing staff by searching for prospects through the Naukri app.
Linking theory (Classroom learning) with practice at your organisation	1. Human Resource Management: Applied theoretical principles of HR functions such as recruitment, induction, training, and employee engagement in real-life situations. 2. Organizational Behaviour: Experienced the enforcement of policies such as code of conduct, grievance redressal, and POSH training, as learned in class, on organizational ethics and behaviour. 3. Healthcare Management: Saw the significance of credentialing and privileging in maintaining healthcare standards, reflecting coursework on quality assurance in healthcare settings.
Gaps identified on the working area.	1. Orientation Timelines: Although the hospital attempts to complete orientation within 7 days, as per its policy, fulfilling the government mandate of 30 days requires continuous monitoring. 2. Credential Renewal Tracking: Manual monitoring of expiration dates can lead to lapses, which require an automated method.
Suggestions for improvement	1. Enhanced Orientation Programs: Design interactive and modular orientation programs to suit different staff roles, with complete understanding within the time frame provided. 2. Diversified Recruitment Methods: Expand recruitment drives by making use of social media, professional network, and partnerships with

	nursing institutions to access a greater pool of candidates.
Plan for the next week	1. Policy Documentation: Assist in reviewing and revising HR policy documents for effectiveness and conformity. 2. Training Sessions: Participate in conducting training workshops on Basic Life Support (BLS) and Fire Safety for joiners. 3. Recruitment Support: Continue to provide support for the recruitment of nurses, including arranging interviews and contacting candidates. 4. Employee Engagement: Get involved in organizing employee engagement activities such as the "Saksham Sarthi" birthday celebrations so as to establish a positive work culture.


Signature of the Student

Approved by the IIHMR University's Mentor

Week 2

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

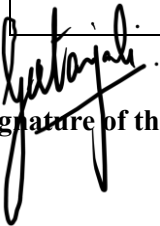
Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 2

From: May19, 2025 to May25, 2025

Activity Done	Facilitated nurse joiner recruitment, induction, and medical formalities. Maintained joiner records in Excel. Witnessed HR Day celebrations. Managed recruitment responsibilities in absence of mentor and assisted front office recruitment. Started a project on Vidyarthi attrition and studied the Apprenticeship Act, 1961. Observed GDA and Vidyarthi conduct through round observations. Assisted in poster and PPT preparation for the upcoming "Everyday Heroes" event.
Linking theory (Classroom learning) with practice at your organisation	Applied classroom concepts of onboarding, recruitment, labour law, event planning, and observation of behaviour in real-world workplace settings
Gaps identified on the working area.	1.Retarded updates in records 2. Lack of backup in case of staff absence 3. Low levels of inter-departmental participation 4. No standardized monitoring of behaviour
Suggestions for improvement	1.Use onboarding checklists 2. Set up delegation procedures 3. Extend HR event participation 4. Create a behaviour survey instrument
Plan for the next week	1. Commence data collection for attrition project 2. Resume recruitment support 3. Finish materials for "Everyday Heroes"


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Week 3

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

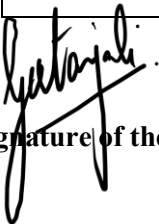
Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 3

From: May26, 2025 to June 01, 2025

Activity Done	Day 15: I looked at dropout data and checked out the Vidyarthi project floor. Day 16: I attended the "Everyday Heroes" event and went to Dr. Daljit's talk on neurosurgery services. Day 17: I explored different paramedical departments and updated the May tracker for paramedical staff. Day 18: I learned about the Compliance Department's role in hospital administration. Day 19: I discovered clinician credentialing and used DMC to verify the doctors' credentials. Day 20: After meeting with Meena Ma'am, I learned about the L&D function in HR.
Linking theory (Classroom learning) with practice at your organisation	1. I applied compliance and HR principles to real tasks. 2. I recognized departmental structures, credential checks, and hospital operations. 3. I connected theory and practical experience through staff tracking and event planning.
Gaps identified on the working area.	1. Communication between departments is not smooth. 2. Manual certification tracking takes a long time. 3. The intern onboarding process lacks structure.
Suggestions for improvement	1. Introduce a centralized digital tracker for staff files. 2. Enhance departmental coordination through regular briefings. 3. Institute a formal intern orientation program.
Plan for the next week	1. Enhance analysis on Vidyarthi project dropouts. 2. Investigate Admin/Billing departments. 3. Present a brief presentation on major learnings till date. 4. Participate in L&D or compliance activity if available.


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Week 4

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 4

From: June 01, 2025 to June 08, 2025

Activity Done	1. Handled onboarding of nurses and front office staff, including documentation and bank formalities. 2. Punctuated L&D with Smart Talk and Parichay presentation updates. 3. Assisted recruitment and staff vaccination coordination. 4. Carried out HR floor observation and gathered staff feedback. 5. Presented Vidyarthi project to HOD with action points.
Linking theory (Classroom learning) with practice at your organisation	1. Used HR knowledge in onboarding, recruitment, and compliance. 2. Developed coordination, communication, and project presentation skills.
Gaps identified on the working area.	1. Lack of clear vaccination guidelines for new joiners. 2. Incomplete documentation at the time of onboarding. 3. Lack of adequate awareness about L&D initiatives. 4. Delay in recruitment because of unorganized CVs.
Suggestions for improvement	1. Distribute onboarding checklist with vaccination details. 2. Utilize digital tracker for documents. 3. Enhance internal communication regarding L&D. 4. Organize and update CV database.
Plan for the next week	1. Perform orientation and document follow-up. 2. Assist Parichay session and recruitment. 3. Start Vidyarthi project implementation. 4. Provide HR observation report.


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Week 5

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

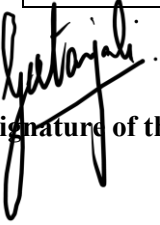
Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 5

From: June 09, 2025 to June 15, 2025

Activity Done	1. Assisted the L&D team in the Parichay orientation by facilitating interactive games to make new joiners comfortable. 2. Learned about HR roles and compliance obligations. 3. Researched and coordinated with nursing colleges for possible tie-ups. 4. Followed up with nurses regarding pending DNC certificates and counselled them accordingly. 5. Carried out ghost audit of GDA staff (S.S. Company) to check grooming and duty compliance. 6. Maintained continued coordination with colleges. Utilized knowledge of Applied HR in checks for compliance, engagement in onboarding, and external coordination.
Linking theory (Classroom learning) with practice at your organisation	Utilized knowledge of Applied HR in checks for compliance, engagement in onboarding, and external coordination.
Gaps identified on the working area.	1. Delay in submitting DNC 2. Grooming problems in outsourced employees 3. Inadequate tie-up documentation
Suggestions for improvement	1. Send reminders for submissions of DNC 2. Regularly check for grooming 3. Streamline tie-up process with colleges
Plan for the next week	1. Complete college tie-ups 2. Support recruitment activities 3. Gain feedback from new joiners


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Week 6

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

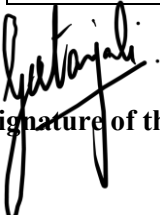
Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 6

From: June 16, 2025, to June 22, 2025

Activity Done	1. Made a tracker of nursing staff, paramedical staff, and Food & Beverage staff for May and June. 2. Verified and updated nurse files and clinician files and made the files ready for audits. 3. Set up and arranged interviews for Food and Beverage Manager and shortlisted candidates for next rounds. 4. Made a record of walk-in nurses for June (name, mobile number, email, qualification, experience, location). 5. Searched and made a list of doctors available for Neuro Anaesthesia and Senior Resident jobs in Critical Care (with MD Anaesthesia qualification), including information such as mobile number, experience, and status. 6. Assisted the Yoga Event management.
Linking theory (Classroom learning) with practice at your organisation	1. Ensuring accurate staff records (one of the main HR compliance activities). 2. Comprehension of recruitment and screening practices by interviewing. 3. Understanding the importance of qualification and experience mapping for specialist positions. 4. Handling employee records for audit purposes, marrying theory to best practice for operational effectiveness.
Gaps identified on the working area.	1. Inability to regularly update staff files based on workload and conflicting tasks. 2. No centralized database for walk-in applicants. 3. Restricted access to advanced HR analytics platforms for deeper insights extraction.
Suggestions for improvement	1. Implement an automated HR database for staff and candidate files. 2. Periodic audits and review meetings to ensure file upkeep. 3. Facilitating training of staff in utilizing digital HR platforms for keeping records and recruitment.
Plan for the next week	1. Complete and authenticate staff databases (paramedical and nursing staff). 2. Create an efficient candidate screening and interview process. 3. Start preparing a skill-gap and training requirement chart for the staff. 4. Assist in planning next HR-related events or workshops. 5. Join review meetings for checking compliance and staff status.


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Week 7

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

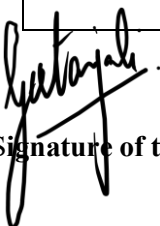
Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 7

From: June 23, 2025 to June 29, 2025

Activity Done	1. Spoke with departmental managers (F&B, Front Office, Housekeeping, Pharmacy, Floors) to obtain workforce data and learn their view of Vidyarthi. 2. Reviewed nurse awareness and issues about porter services. 3. Arranged for pending Hepatitis B titre tests with doctors. 4. Completed and presented the Vidyarthi project: "Insights of Vidyarthi: A Systems Perspective" to the HOD. 5. Developed a Front Office Training Plan and aided implementation of the Udgam event. 6. Coordinated an employee engagement quiz and created rankings for rewards.
Linking theory (Classroom learning) with practice at your organisation	Utilized research and data gathering skills to gain insight into departmental operations and workforce attitudes. Deployed project management and presentation skills in presenting the Vidyarthi project. Assisted learning & development habits by creating training and engagement initiatives.
Gaps identified on the working area.	1. Porter service awareness limited among nursing staff 2. Compliance delays (e.g., titre tests) 3. Varied perceptions and low levels of Vidyarthi ownership among managers 4. Structured employee recognition systems are a necessity
Suggestions for improvement	1. Organize support service awareness sessions for porters 2. Establish a systematic follow-up system for medical compliance 3. Foster departmental orientation to Vidyarthi roles 4. Embed engagement activities and recognition initiatives
Plan for the next week	1. Support endeavours in implementing the Front Office Training Plan 2. Monitor outstanding compliance matters 3. Accompany L&D in upcoming employee engagement activities 4. Finalize feedback analysis of the Vidyarthi project for reporting


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Approved by the IIHMR University's Mentor

Week 8

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

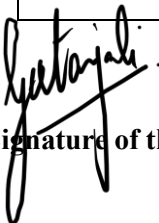
Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 8

From: June 30, 2025 to July 06, 2025

Activity Done	Participated in nurse and physician interviews and onboarding, assisted in Doctor's Day and CA Day celebrations, drafted invites and comms material, and facilitated HR-on-floor visits to determine concerns of staff.
Linking theory (Classroom learning) with practice at your organisation	Applied recruitment process concepts, employee engagement, training coordination, and implementation of HR policies. Received practical insight into HR operations, event management, and communication between people.
Gaps identified on the working area.	1. Document delay in submission during joining. 2. Minimal awareness amongst employees regarding HR policies and care facilities. 3. Coordination gaps in events between departments.
Suggestions for improvement	1. Pre-joining document checklist and reminders. 2. Staff refresher sessions on a regular basis regarding policies and accessible HR resources. 3. Develop an HR event calendar for improved planning and inter-coordination.
Plan for the next week	Plan for the coming week Complete doc work, organize HR observation rounds, assist in induction, and help in follow-up with nursing colleges for institutional tie-ups.


Signature of the Student

Approved by the IIHMR University's Mentor

Week 9

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

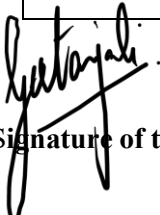
Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 9

From: July 07, 2025 to July 13, 2025

Activity Done	1. Fixed F&B Manager interviews through referrals. 2. Sourced Gastro Associate Consultants. 3. Identified SRs for Critical Care and updated sheet. 4. Received a psychometric test project from HOD. 5. I worked on refining psychometric test with feedback.
Linking theory (Classroom learning) with practice at your organisation	1. Recruitment process, candidate handling. 2. Sourcing strategy, data handling. 3. Assessment design, HRM concepts.
Gaps identified on the working area.	1. Manual tracking. 2. Limited resources.
Suggestions for improvement	1. Standardize test modules and consult experts 2. Create centralised sheet.
Plan for the next week	1. Write draft test for roles. 2. Complete and proof test. 3. Obtain additional profiles.


Signature of the Student

Approved by the IIHMR University's Mentor

Week 10

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

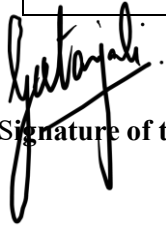
Roll no: 1948

Stream: MBA – Hospital and Health Management

Week no: 10

From: July 14, 2025 to July 20, 2025

Activity Done	1. Searched for available Senior Residents in Critical Care 2. Searched for available Associate Consultants in Gastroenterology 3. Searched for available Senior Residents in Orthopaedics 4. Searched for F&B Managers 5. Coordinated doctors for Titre test; followed up with those who have Titre <10 for Hepatitis vaccination 6. Coordinated interviews for F&B Manager
Linking theory (Classroom learning) with practice at your organisation	1. Implemented concepts of staffing and manpower planning in actual recruitment situations 2. Applied communication and coordination concepts from HRM studies 3. Applied practical skills for health compliance procedures in healthcare environments
Gaps identified on the working area.	1. Lack of centralized candidate pool per department 2. Ineffective tracking mechanism for vaccination and medical compliance 3. Unstructured scheduling process delaying interview procedures
Suggestions for improvement	1. Create and update shared candidate tracker per department 2. Implement structured follow-up procedure for Titre test compliance 3. Coordinate the planning of interviews with department schedules for greater efficiency



Signature of the Student

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Compiled Reporting Format

Name of the Organisation: Max Smart Super Specialty Hospital, Saket, New Delhi

Area/ Department/ Project of Summer Internship Program: Human Resources (HR) Department

Name of the Student: Geetanjali

Roll no: 1948

Stream: MBA – Hospital and Health Management

Activity Done	I operated in close coordination with the HR function with Ms. Neha and Mr. Anubhav as my mentors during the internship and was involved in a range of HR activities. I assisted in employee induction (Parichay), coordinated orientation activities, carried out recruitment for front office staff and nurses, and provided support on compliance activities such as DNC coordination, PF/ESIC understanding, and vaccination drives. I was involved in event management of Nurses' Day, Doctor's Day, and Everyday Heroes. I participated in recruitment campaigns using Naukri, designed trackers for different staffs, and did field audits. I also managed development of psychometric tests, doctor recruitment, and did a project named "Insights of Vidyarthi: A Systems Perspective."
Linking theory (Classroom learning) with practice at your organisation	Concepts of HR operations, recruitment strategy, compliance, and employee engagement were directly implemented in the classroom. Exposures to onboarding processes, policy implementation, training coordination, and manpower planning in real-time bridged academic theory with implementation.
Gaps identified on the working area.	Manual tracking of data resulted in delays and inconsistency. Limited follow-up system for Vidyarthi attrition. Communication gaps between departments for service awareness and role clarity. Lack of a psychometric assessment system for behavior evaluation.
Suggestions for improvement	Implement onboarding, compliance, and recruitment centralized dashboards and HRIS. Implement structured exit interviews and feedback to Vidyarthi. Clinical and non-clinical team regular service awareness sessions. Incorporate psychometric assessments within the hiring cycle to assess behavioral and cultural fit. Key Learnings Thorough insight into HR processes like recruitment, compliance, L&D, and policy deployment.

	Enhanced people management, event planning, and communication skills. Realized organizational systems thinking through the Vidyarthi project. Acquired hands-on experience in strategic HR, data management, and stakeholder coordination.
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Signature of the Student


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