

CRITICAL ANALYSIS OF POLYTRAUMA WARD IN SMS HOSPITAL



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Brief history about the organization

SMS hospital also known as Sawai man Singh hospital, is a major government hospital in Jaipur, Rajasthan the hospital provides free health care and principal government tertiary hospital in Jaipur with over 6000 beds organized into approximately 43 wards and handling a 10000+ OPD visits daily.

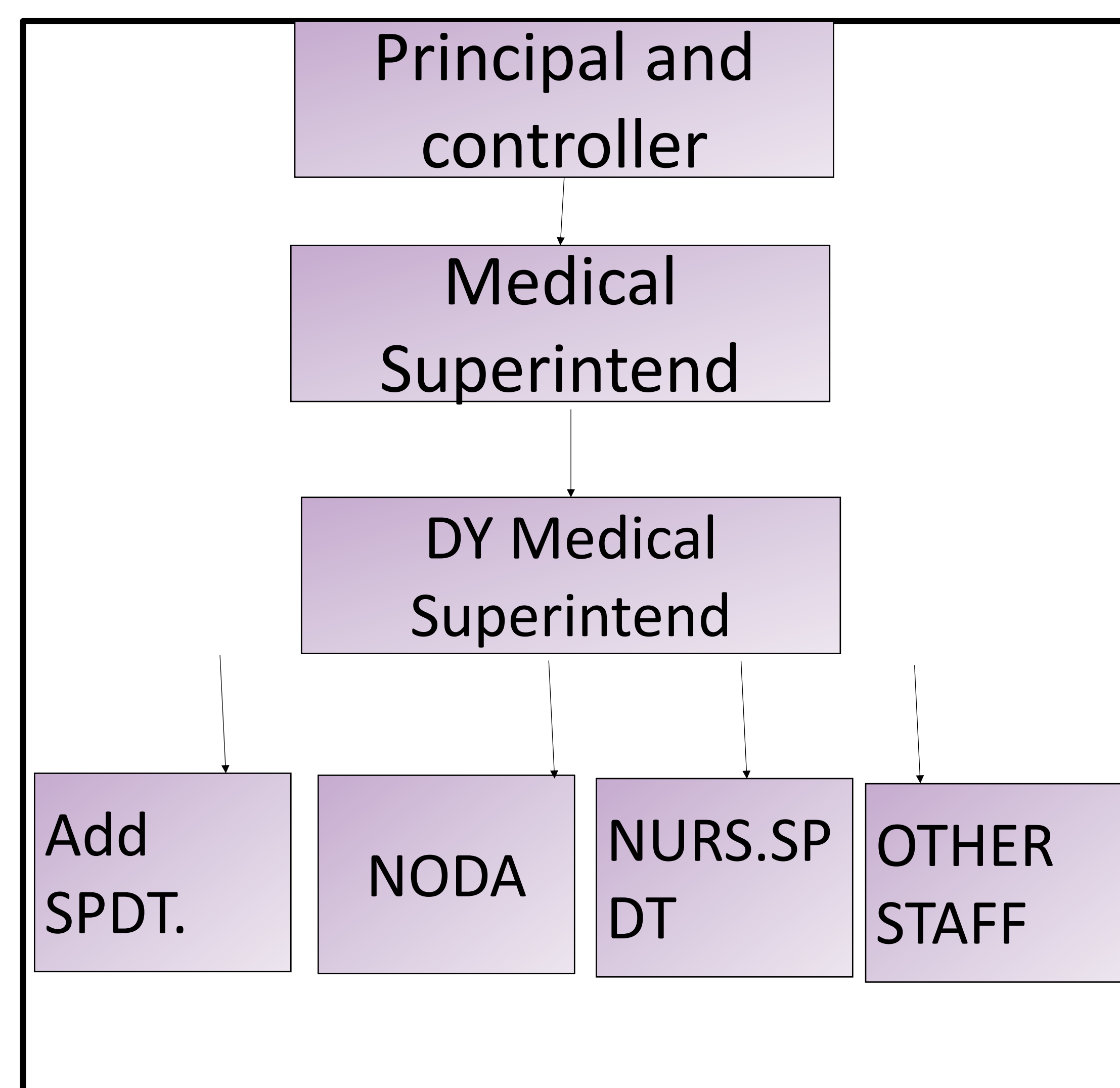
MISSION

To provide safe, ethical, and evidence based care that improves patient outcomes and enhances community well-being.

VISION

To actively learn and contribute to smoother, safer hospital process

Organization Structure



Learnings and Value Additions

1. Systemic gaps in patient monitoring
2. Theory shows timely discharge, but practice reveals frequent delays
3. Time management and communication skills
4. Learned about principles of management and how those work in the hospital.

SWOT Analysis

Strenght	Weakness
- Reputation and brand name - Highly qualified faculty - Comprehensive Healthcare Services - Good infrastructure for critical care patients - Use of technology	- Expensive and not affordable for all - Improper Biomedical waste management - Weak security management - Staff shortage
Opportunity	Threats
- NABH Accreditation - Research and Development - Online consultation and packages - Collaborate with more insurance companies	- Violence against healthcare staff - Infectious disease outbreak - Poor and weak infrastructure - Resource constraints

Usefulness of the internship

- Gained hands-on experience in hospital administration
- Learned the significance of SOPs in ensuring consistency, efficiency, and compliance
- Developed strategic recommendations for process improvements
- Built professional relationships with healthcare professionals

Challenges Faced

- Time management
- Adjusting to new work environment and culture
- Technology Integration
- Confidentiality issue in data collection
- Interdepartmental coordination

About the project

Aim: critically evaluate the absconding in polytrauma ward.

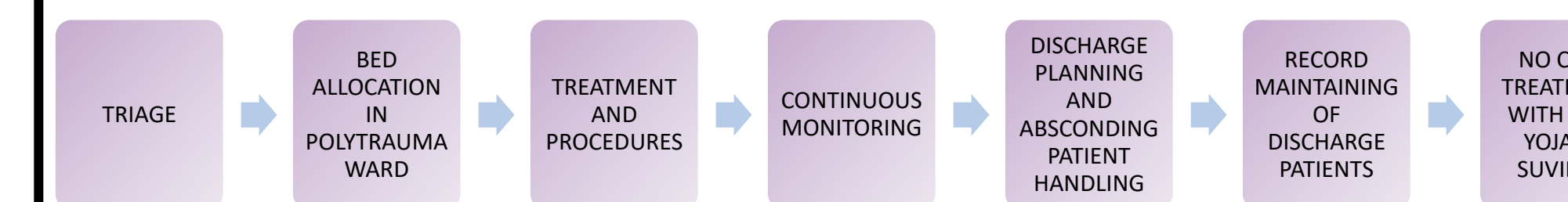
Objective:

1. To identify the factors causing patient absconding.
2. To analyze the gaps in the functioning of ward.

Methodology:

- Study design: Cross sectional study
- Sample Size: For critical analysis - 40 cases
- Patient feedback survey
- Inclusion Criteria: Patient Admitted in the polytrauma ward
- Exclusion Criteria: less than 24hr stay
- Data Collection Method: Direct face to face interview with patient
- Tools used: Excel for documentation

Process

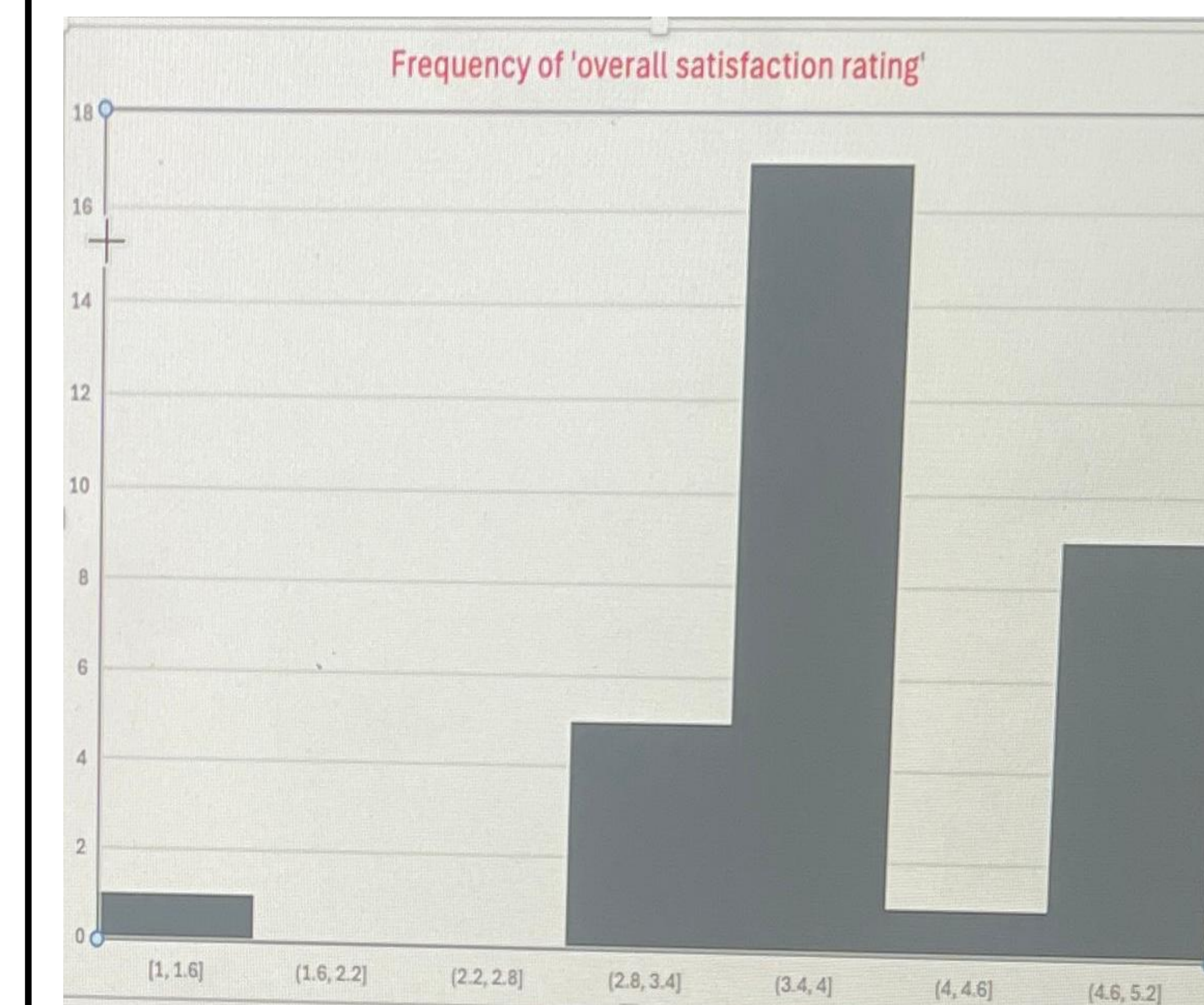


Findings and Analysis

Collected information of the absconding patients. the observation shows that absconding rate is around 6-8% of the total admissions in this ward. The cause is not known and these patients do not get any medico -legal clearance from jurist . it creates delay in the treatment of patient at another place and also increases the chance of readmissions.



Patient satisfaction graph with treatment



Recommendation

- The register absconding patients should be, maintained properly with the cause of leaving.
- The ventilation system in the ward should be improved
- Only one attendee should be permitted with the patient
- MLC clearance for absconding patients.

