

# EVALUATING COMPLIANCE AND PROCESS IMPROVEMENT IN INPATIENT DOCTOR HANDOVER USING A STRUCTURED TEMPLATE

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# INTRODUCTION

Temporary or permanent transfer of responsibility and accountability for some or all aspects of care for a patient or group of patients using both verbal and written communication.

Incomplete handovers have the potential to cause adverse events, like physical injury to the patient, medication errors, delay in treatment and even death.



# RATIONALE FOR THE STUDY

# OBJECTIVES

- To assess the baseline quality and completeness of handover documentation prior to intervention.
- To design and implement a structured handover template customized to the operational context of the hospital.
- To conduct staff training sessions aimed at familiarizing healthcare professionals with the standardized handover tool.
- To evaluate the post-intervention changes in documentation completion rates.

# METHODOLOGY

## **Research Question**

Does the implementation of a structured handover template significantly improve the documentation compliance of clinical handovers among doctors in inpatient departments?

## **Study Design**

The study was structured as a prospective, observational before-and-after interventional analysis. Quantitative methods were used to measure documentation compliance before and after the implementation of the structured handover format.