
ASSESSING THE FPLMIS USAGE AMONG URBAN ASHA

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Introduction:

NHM & Family Welfare Programme (FWP):

Focus on maternal and child health, launched in 2013

FPLMIS:

Digital tool for tracking contraceptive inventory

Objective of the Study:

Assess awareness, training, and usage of FPLMIS among urban ASHAs in Jaipur
Identify challenges and recommend improvements

Methodology

- **Design:** Qualitative, semi-structured interviews
 - **Population:** 50 Urban ASHAs in Jaipur
 - **Sampling Technique:** Purposive
 - **Tool:** Interview checklist
 - **Themes Covered:** Awareness, training, usage, challenges, benefits, suggestions
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Key Findings

- Main Barriers:** Lack of training, devices, internet access
- Main Benefits:** Real-time tracking, less paperwork

Variable	%	ASHAs (n=50)
Aware of FPLMIS	55%	28
Received training	36%	18
Access to smartphone	40%	20
Regular users	24%	12
Reported ≥2 challenges	60%	30



Discussion & Recommendations

Key Gaps:

- Limited access to smartphones
- Technical/app usability issues
- Poor training quality

Recommendations:

- Refresher training in regional language
 - Government-provided smartphones
 - 24x7 technical helpline
 - Incentives for regular users
 - Offline mode in app
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Conclusion

- Awareness is **moderate (55%)**, but **active usage low (24%)**
 - Digital access and skill gaps are major barriers
 - FPLMIS can significantly improve service delivery if adopted well
 - Stronger infrastructure, training, and motivation needed
 - **FPLMIS success = Strengthened last-mile delivery in Family Planning**
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