

Title- A Study on comparison between different hospitals in terms of services and quality.

Introduction

Good health, responsiveness to the expectations of its people, and financial contribution to the nation are the goals for health care systems of a country. An overview of the health scenario all over the world indicates that despite having numerous excellent health care facilities, there exists a sufficiently large gap between the demand and delivery. In India nearly 1 million people die every year due to inadequate health care and two-third population is deprived of specialist care. With increasing competition, advances in medical sciences, and rising patient expectations, the health care systems have become complex organizations. They need to obtain an optimum balance between the resources and patient satisfaction.

Objectives

The objective of this study is to find out the performances of the hospitals in terms of

- 1.Services.
- 2.Doctors Availability.
- 3.Cleanliness
- 4.Staff Behavior
- 5.Cost Effectiveness.
- 6.Patient Centric.
- 7.Ethical Practice.
- 8.Preference to go as a consultant Doctor.

Research Methodology

Type of study: - Cross sectional Observational Study

Type of Sampling: - Purposive

Sample Size: - 100 Doctors

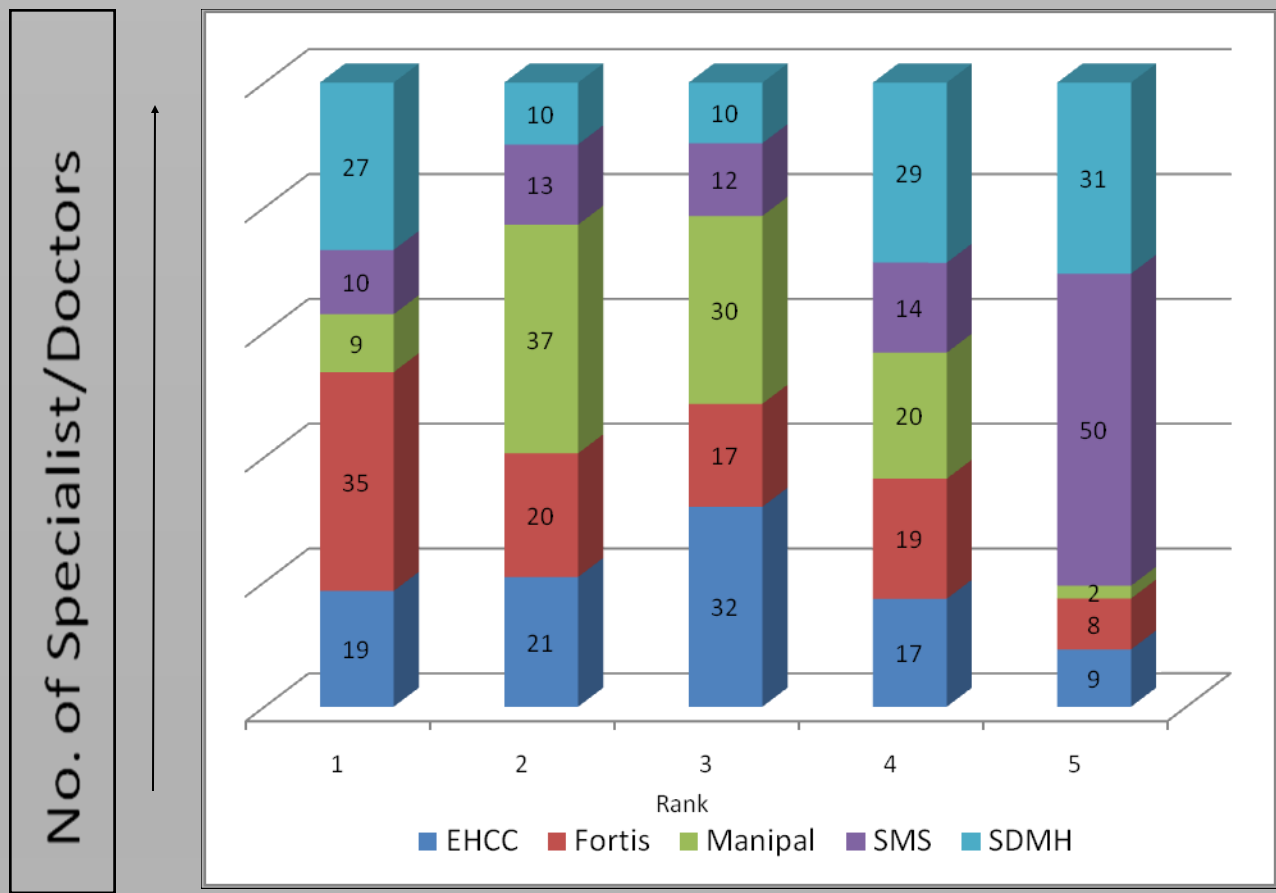
Study Area: - Manipal Hospitals Jaipur

Duration of study: - 2 month

Technique: - Questionnaire

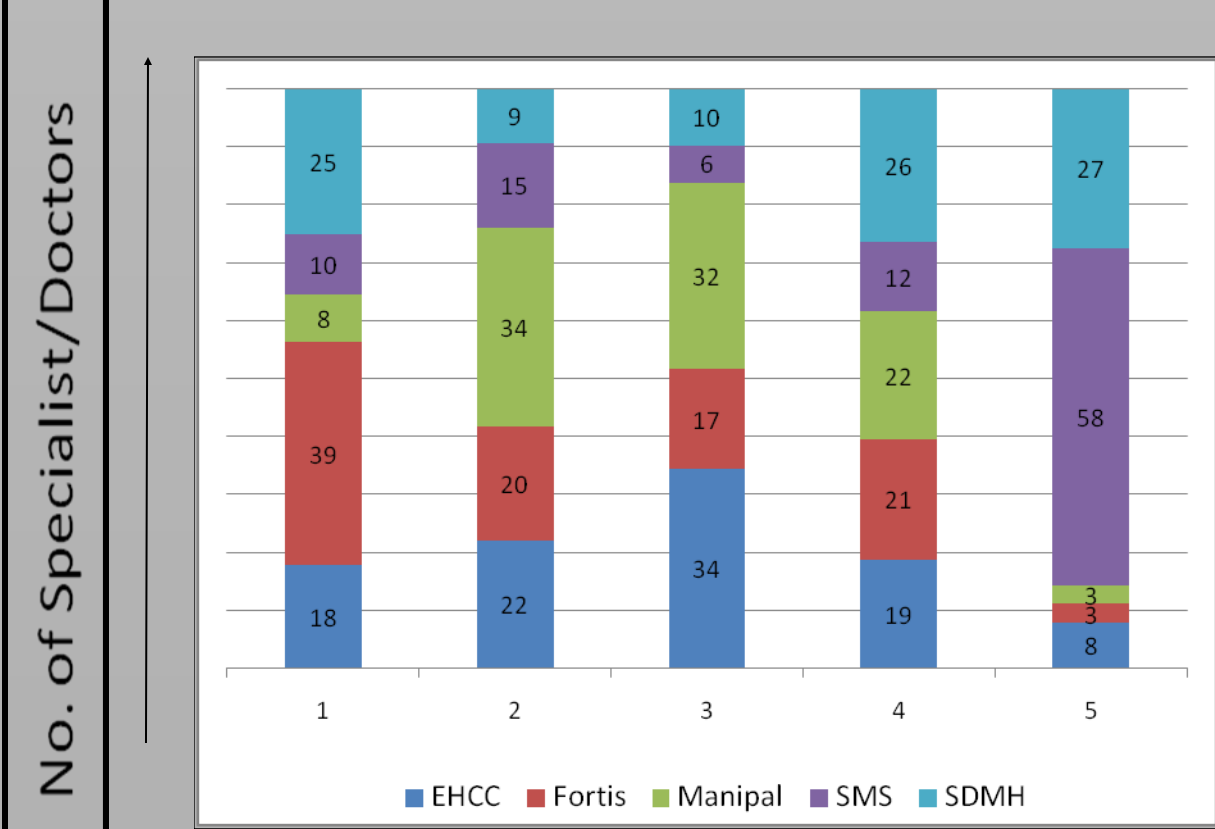
Findings

1. On the basis of terms of services provided



Out of 100 surveys conducted (from specialist/doctors) majority of them believe that, Fortis is best in Terms of services provided. Followed by Manipal at second rank. Further by EHCC at third. SDMH at fourth. and SMS at fifth.

2. To go as a consultant doctor

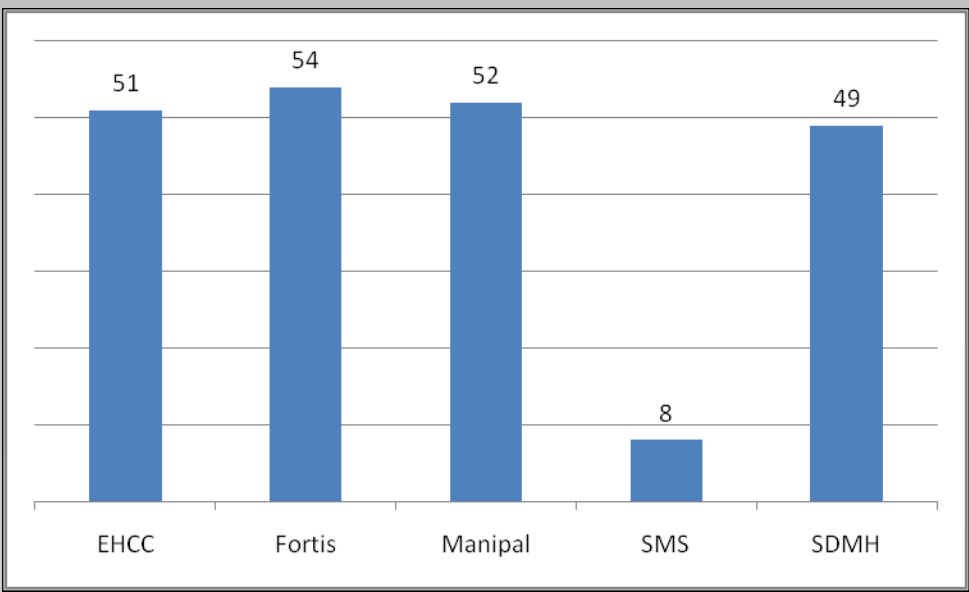


Out of 100 surveys conducted Majority of Specialist would prefer to go as a Consultant/Guest Doctor to Fortis Hospital The second highest preference is for Manipal hospital At third position is EHCC Hospital At fourth is SDMH Hospital And at fifth is SMS Hospital

3. In terms of Following

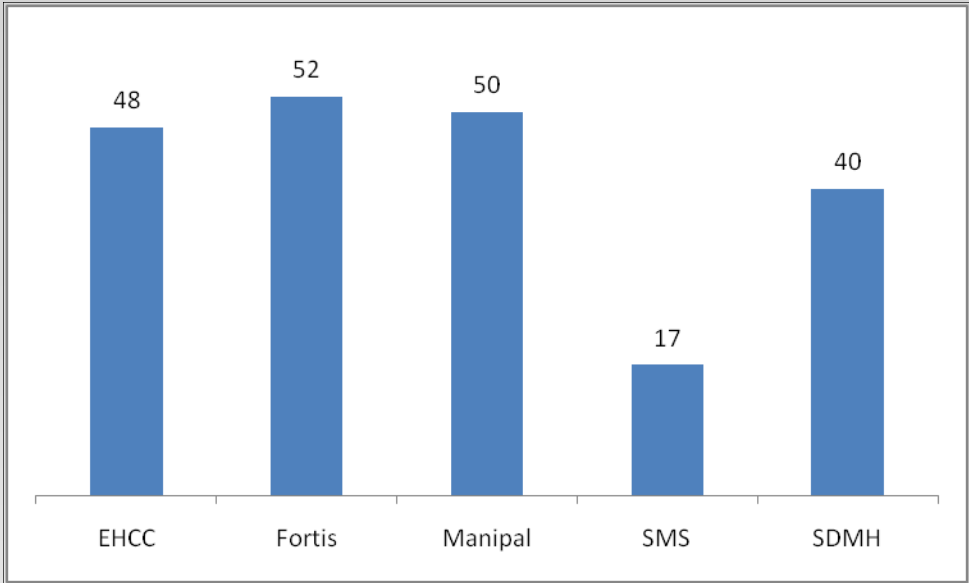
Cleanliness

Out of the surveys conducted, Majority of Doctors believe that Fortis Hospital best in terms of cleanliness. Followed by Manipal Hospital at Second At third is EHCC At fourth is SDMH And at Fifth is SMS



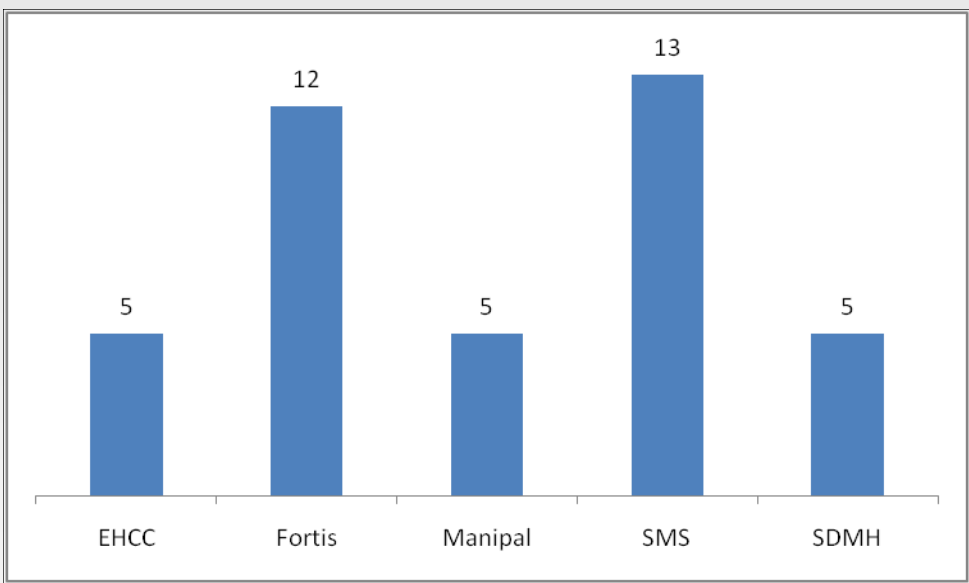
Doctors Availability

Out of 100 surveys conducted, Majority of doctors believe that Fortis is Best in terms of Doctors Availability . Closely followed by Manipal at Second . Further by EHCC at Third . SDMH at Fourth . And SMS at Fifth .



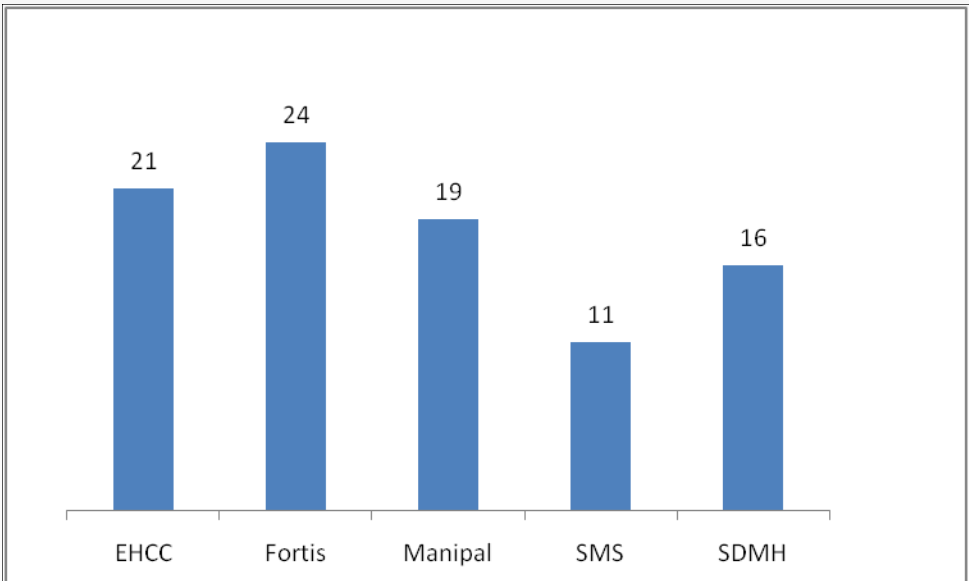
Staffs behavior

Out of 100 surveys conducted, Majority of doctors believe that Fortis is Best in terms of Staffs Behavior . Followed by EHCC at Second . Further by Manipal at Third . SDMH at Fourth . And SMS at Fifth .

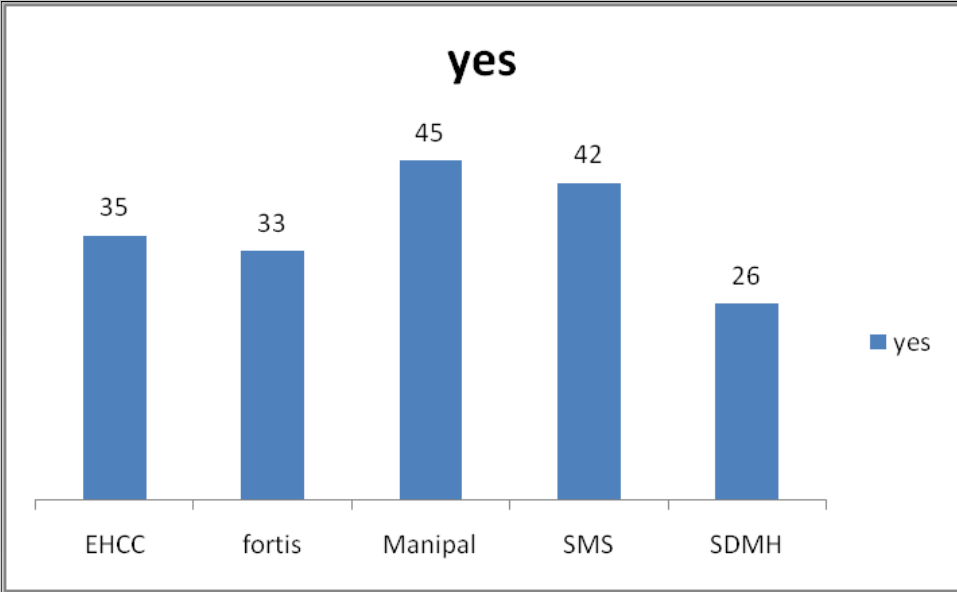


Cost effectiveness

Majority of doctors believe that SMS is Best in terms of Cost Effectiveness. Closely followed by Fortis at Second Further by at Manipal , EHCC and SDMH at Third .



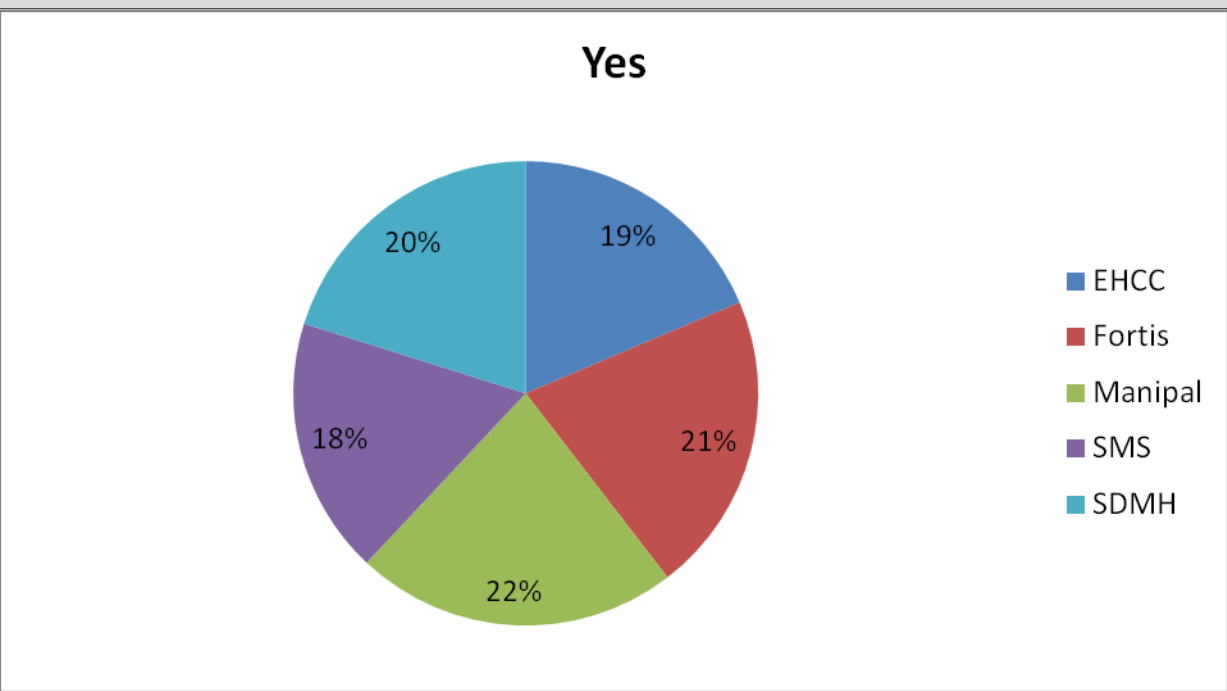
4. On the basis of Patient centricity of Hospital.



Majority of Doctors believe that Manipal is the most Patient Centric Hospital Closely followed by SMS at Second EHCC at third Fortis at Fourth

5. In terms of ethical practices.

Manipal is best Hospital in terms of following Ethical practices followed by Fortis at Second SDMH at third EHCC at Fourth and SMS at Fifth



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