

To study the compliance of double identification process for patient identification at P.D Hinduja hospital.

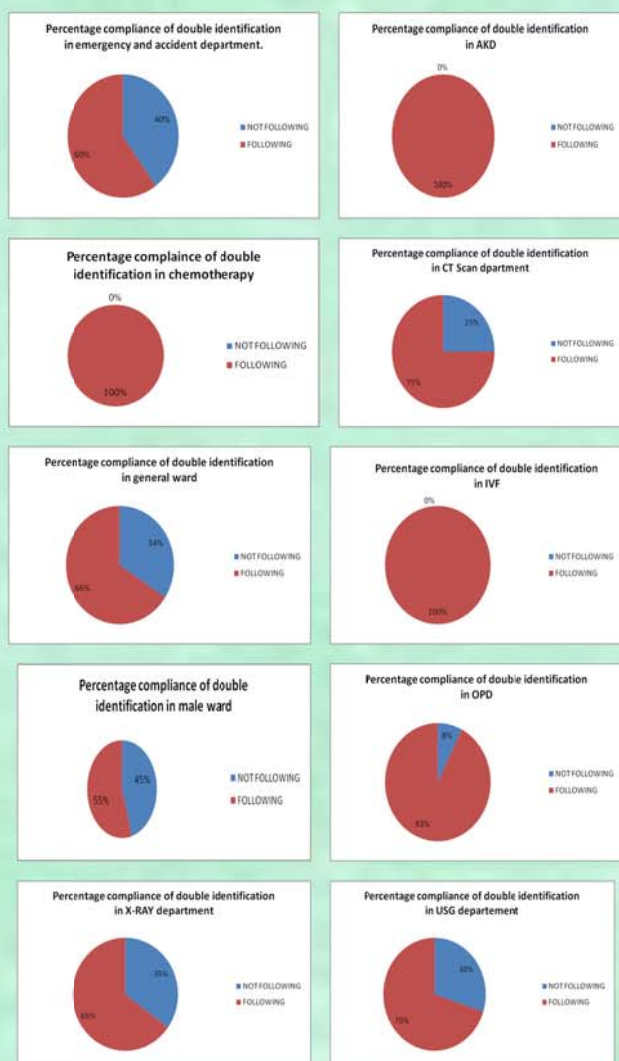
INTRODUCTION

Double identification is an activity that should be performed routinely in all healthcare settings. In health-care industry, the failure to correctly identify patients continues to result in medication errors, transfusion errors, testing errors, wrong person procedures and sometimes discharging patients.

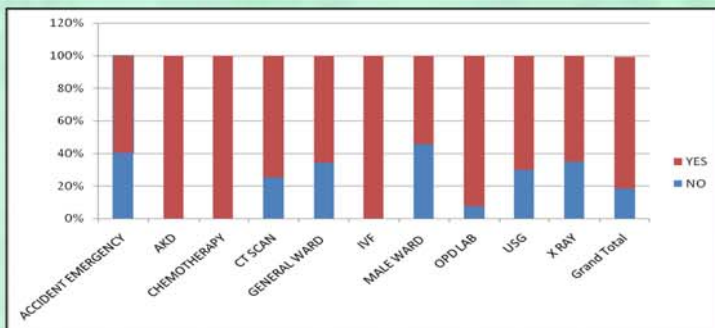
OBJECTIVE:- To observe the compliance of the double identification process.

To make comparison of compliance of Double identification process to reduce the frequency of errors at P.D Hinduja hospital.

ANALYSIS DEPARTMENT WISE .



COMPARISON OF COMPLIANCE OF DOUBLE IDENTIFICATION PROCESS DEPARTMENT WISE



METHODOLOGY

TYPE OF STUDY:

Observational study.

SAMPLE SIZE:

260

SAMPLING TECHNIQUE : In this study convenient sampling technique was used to observe doctors, nurses, technicians of inpatients wards, diagnostic labs, before administration of medicine and before beginning of any procedure, during the functional hours in the daytime.

STUDY DURATION :

10 days

STUDY POPULATION :

Nurses, lab technician, doctors, ward boys, assistant doctors.

STUDY TIME :

The population was observed from 10 April to 21 April, 2017.

TOOL OF STUDY

PLACE OF STUDY:

P.D.HINDUJA HOSPITAL AND MEDICAL RESEARCH CENTER.

DATA COLLECTION :

Primary

DATA ENTRY :

Manually

DATA ANALYSIS :

Using bar graph and pie charts.

CONCLUSION

As per the study we can clearly see that some of departments are following double identification & some are still not following it for that we need to improve so errors can be avoided and hence it will be the leading step towards the quality healthcare service.

SUGGESTIONS:-

1. Even if they are familiar to the patients the provider should check the details of the patient's identification to ensure right patients have receive right care.
2. Emphasize health care worker to check the identity of patients and match the correct patients with correct care before the care is administrated.
3. Encourages patients and their families or surrogates to be active participants in identification, to express the concern about the safety and potential error.
4. Educate & encourage patients in the process of patient identification in positive fashion that also respect concerns for privacy.
5. Incorporate training on procedure for checking /verifying a patient's identity.
6. Id card with barcode.
7. Staff should be given clear instruction to immediately sign the register after giving medi-

RESULTS

As per observation there are only 3 departments which are completely following double identification process and rest all not following or partially following double identification process.

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