

A RETROSPECTIVE STUDY ON FINANCIAL VARIATION BETWEEN ESTIMATION AND FINAL BILL OF THE SURGICAL PROCEDURES

INTRODUCTION

A retrospective study on financial variation between estimation and final bill of the surgical procedures.

This study is limited to all the surgical procedures carried out in the operation theatres except the procedures registered under the emergency department.

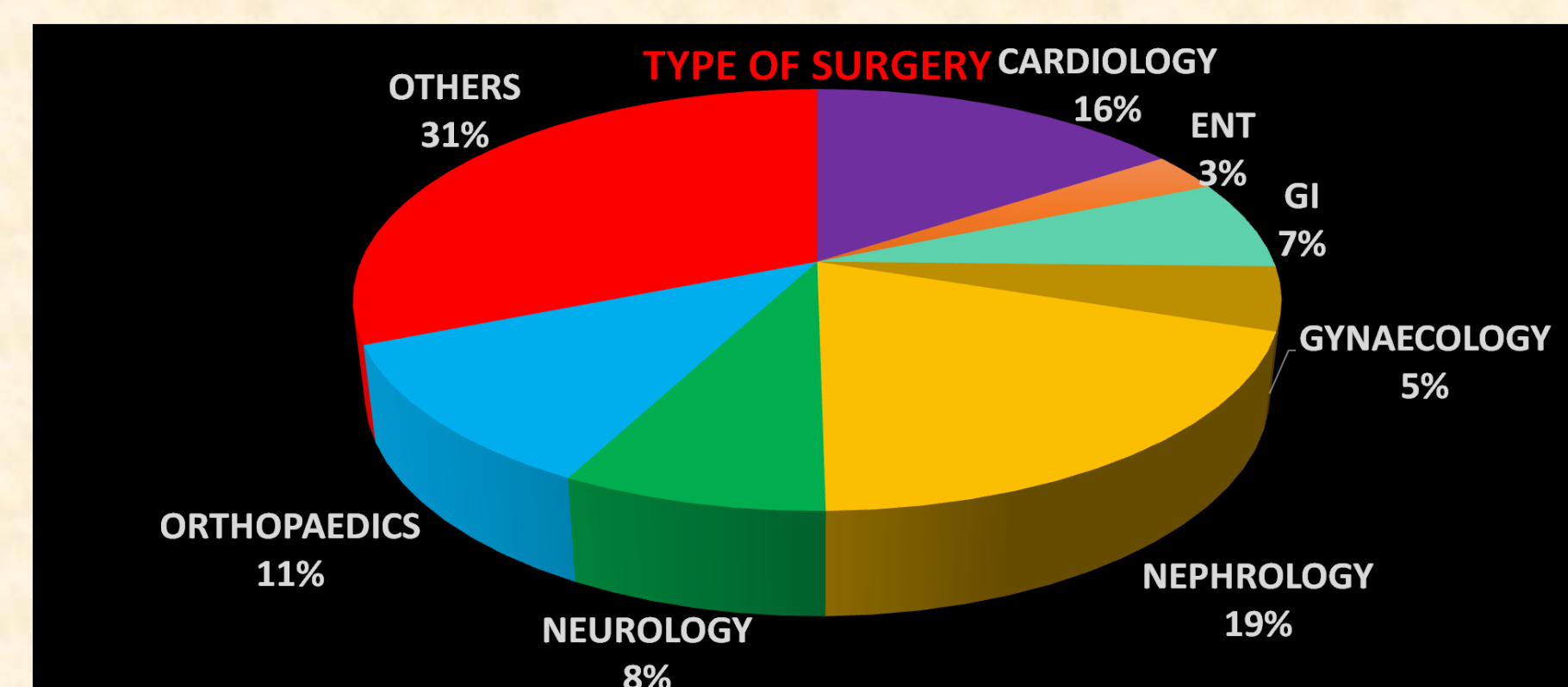
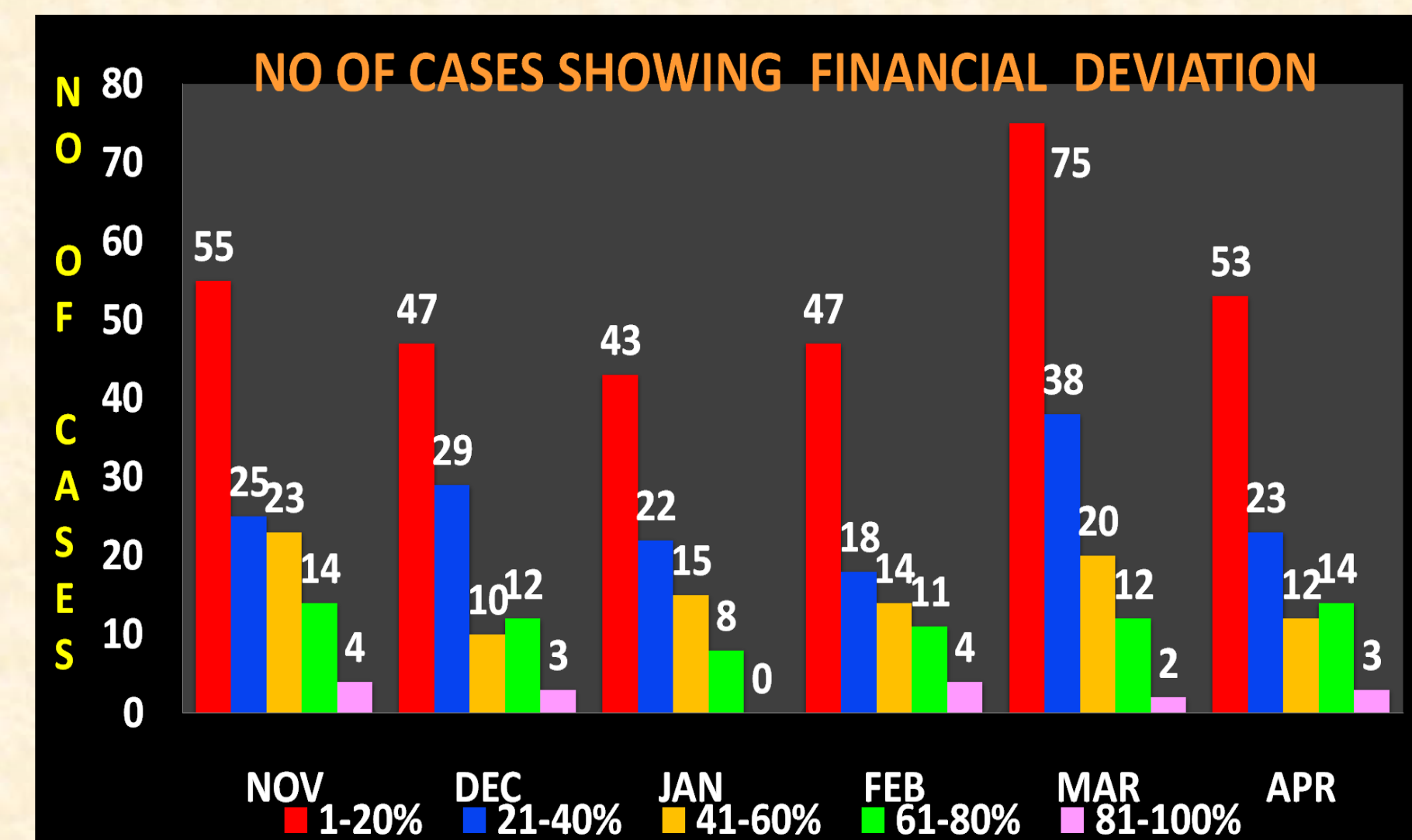
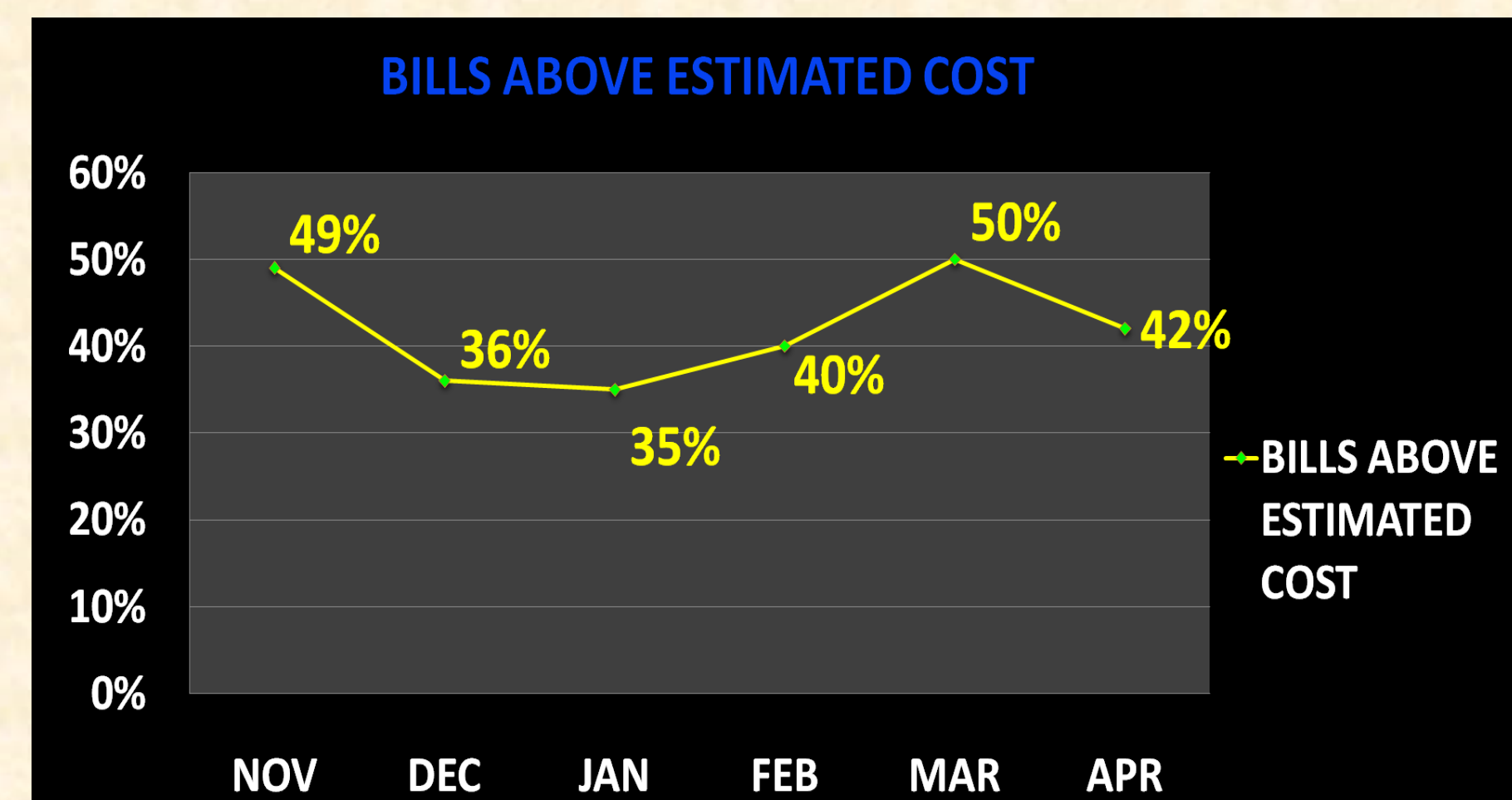
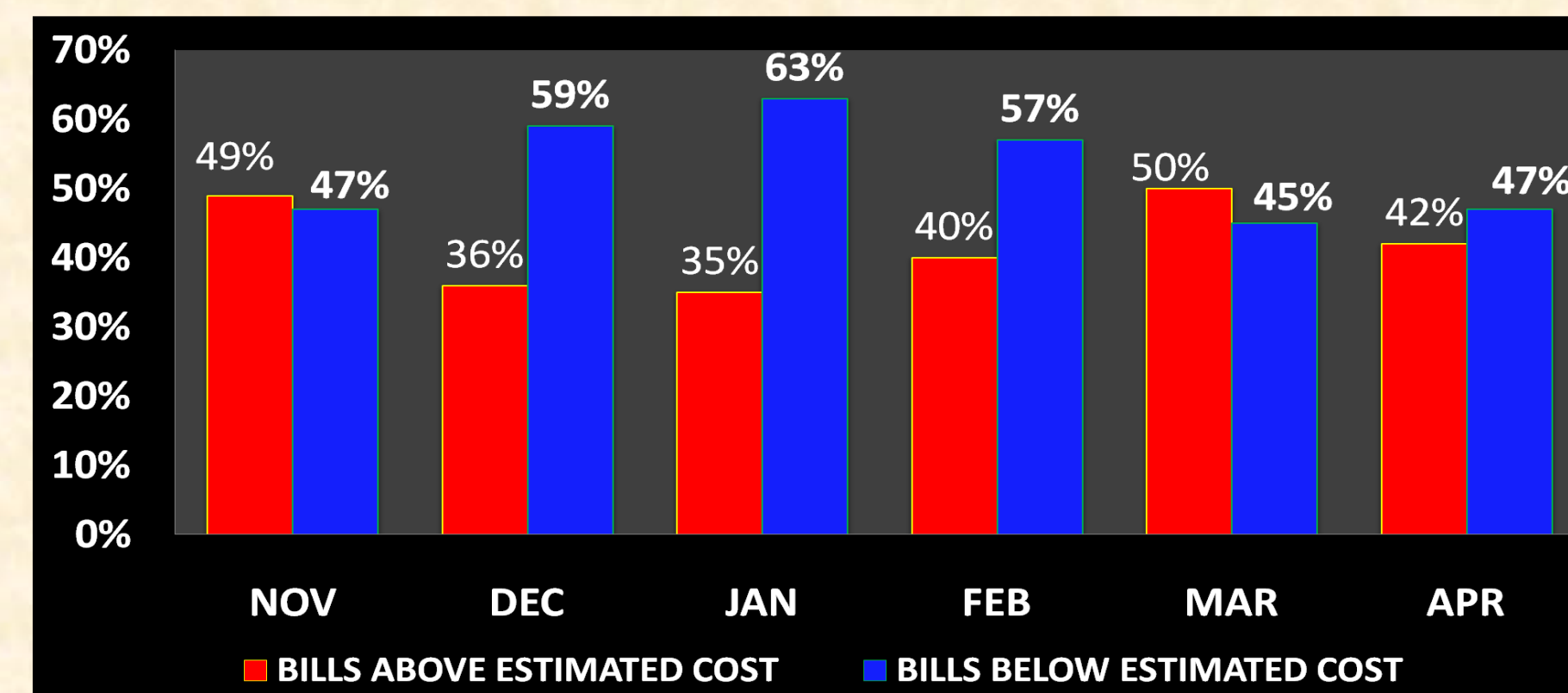
OBJECTIVES

- 1.To find the variation between financial estimation and final bill of the surgical procedures
- 2.To find in which type of surgery maximum financial deviation is present

METHODOLOGY

- 1.Research Design : Retrospective descriptive study
- 2.Research Sample : All the surgical medical records of the last 6 months
- 3.Sample Size : 1559 Medical records
- 4.Sample Population : Surgeries of the last 6 months excluding emergency procedures
- 5.Sample Area : Eternal hospital
- 6.Study Duration : 3 weeks (8th May—27th May)

FINDINGS



MANAGERIAL ISSUES IN HOSPITAL

- . Beds were less in SICU as per the load of the patient.
- . In the wellness lounge maximum time taking procedure was ECG because it was being done on the other floor.
- . In the emergency department slope was very steep due to which patients used to experience a jerk during their transfer to wards.
- . There was no waiting area for emergency department which used to create crowding near reception area.
- . Nurses took long time (i.e, 2-3 mins) to respond towards the nurse bell.
- . Patients have to wait for a long time (approx.3-4 hrs) to get some pathological reports like pap smear, urine and stool.
- . There was a gap (mismanagement) between dietetics menu and f&b's food arrival.
- . In laundry, washing machines and dryer were in small number as per the daily load.

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