

INTRODUCTION :

Handover communication is the phenomenon of transfer of professional responsibility and accountability for some or all aspects of care for a patient, or group of patients, to another professional group on a temporary or permanent basis, handover communication is root cause of adverse events.

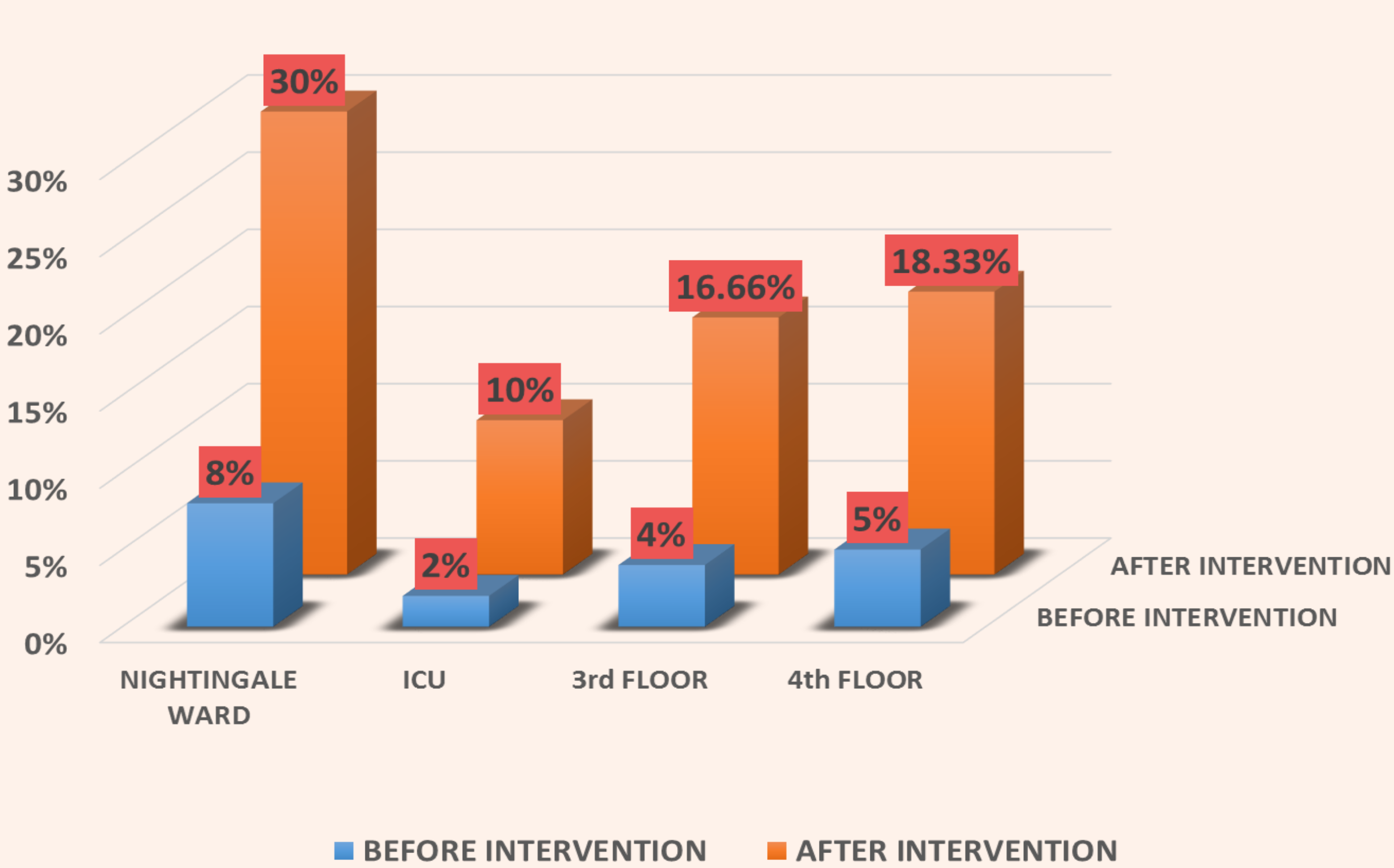
OBJECTIVES:

- To measure the compliance in handover communication.
- To make the transfer of patients’ data transparent and well documented.
- To increase the compliance of handover communication in the Fortis Memorial Research Institute , Gurugram to 75% .

METHODOLOGY:

- Research Design – Interventional study
- Study Site – Fortis Memorial Research Institute , Gurugram (Nightingale ward ,ICU , In-
- Sample Size – 120 shifts data
- Sample Type – Purposive sampling
- Sample Tool—Handover communication form

AREA WISE COMPLIANCE



RECOMMENDATIONS:

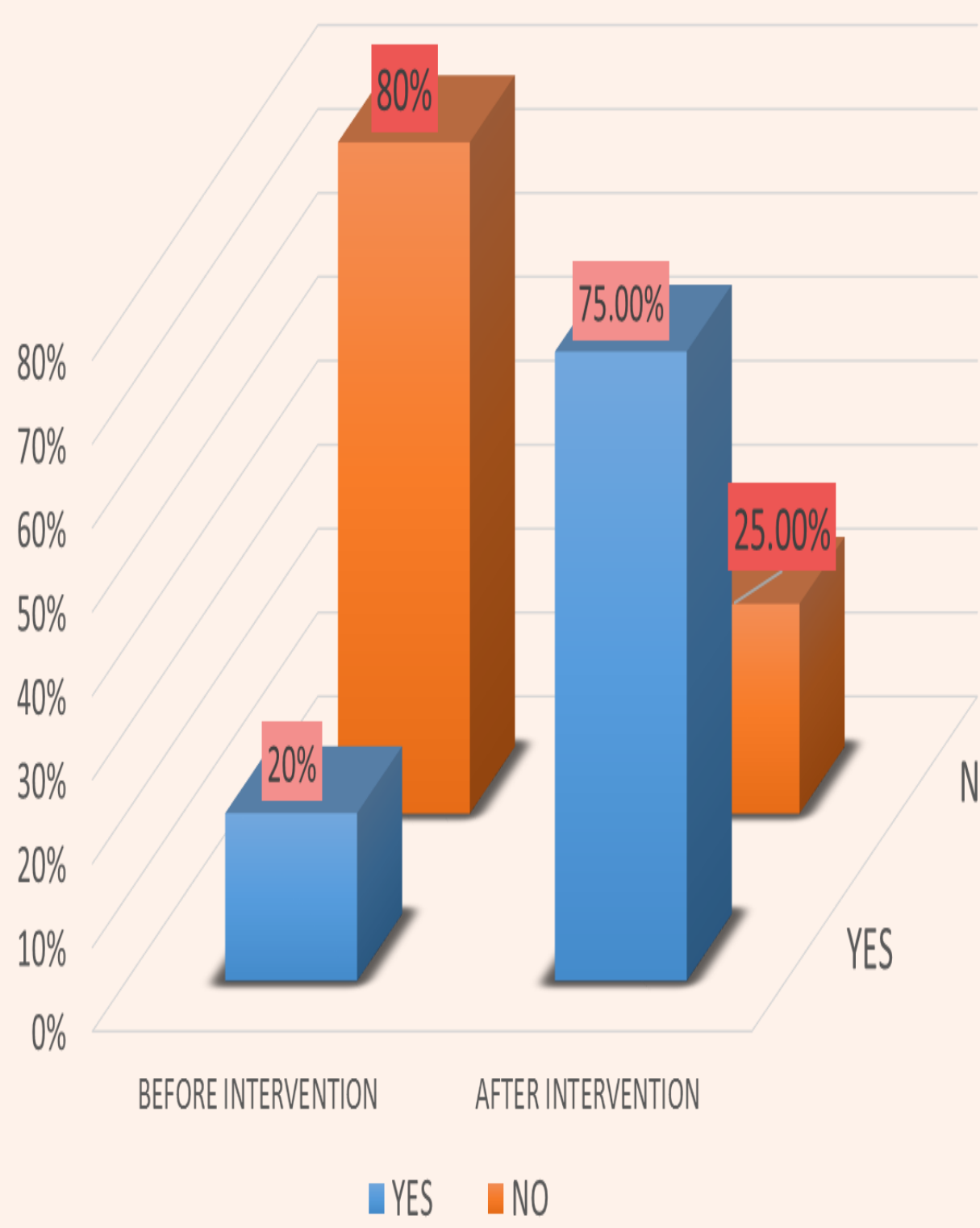
- Reporting of handover communication to be done on daily basis.
- Medical superintendent should look to the handover communication reporting system.
- Written handover to be given by everyone, not only verbal orders.

CONCLUSION:

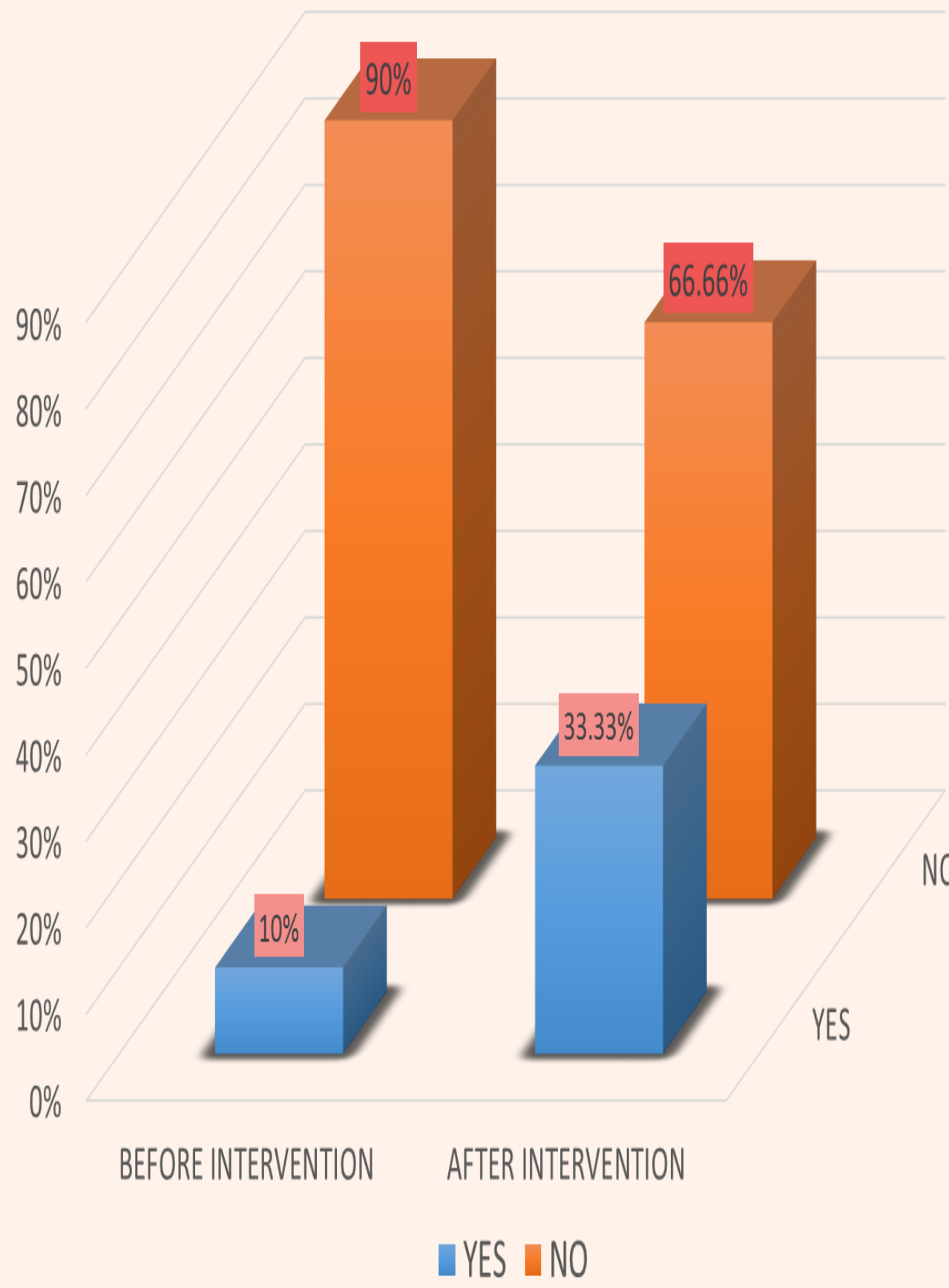
- . Handover communication is one of the leading causes of medical errors.
- . After intervention the handover compliance was found 75%.

DATA ANALYSIS/FINDINGS:

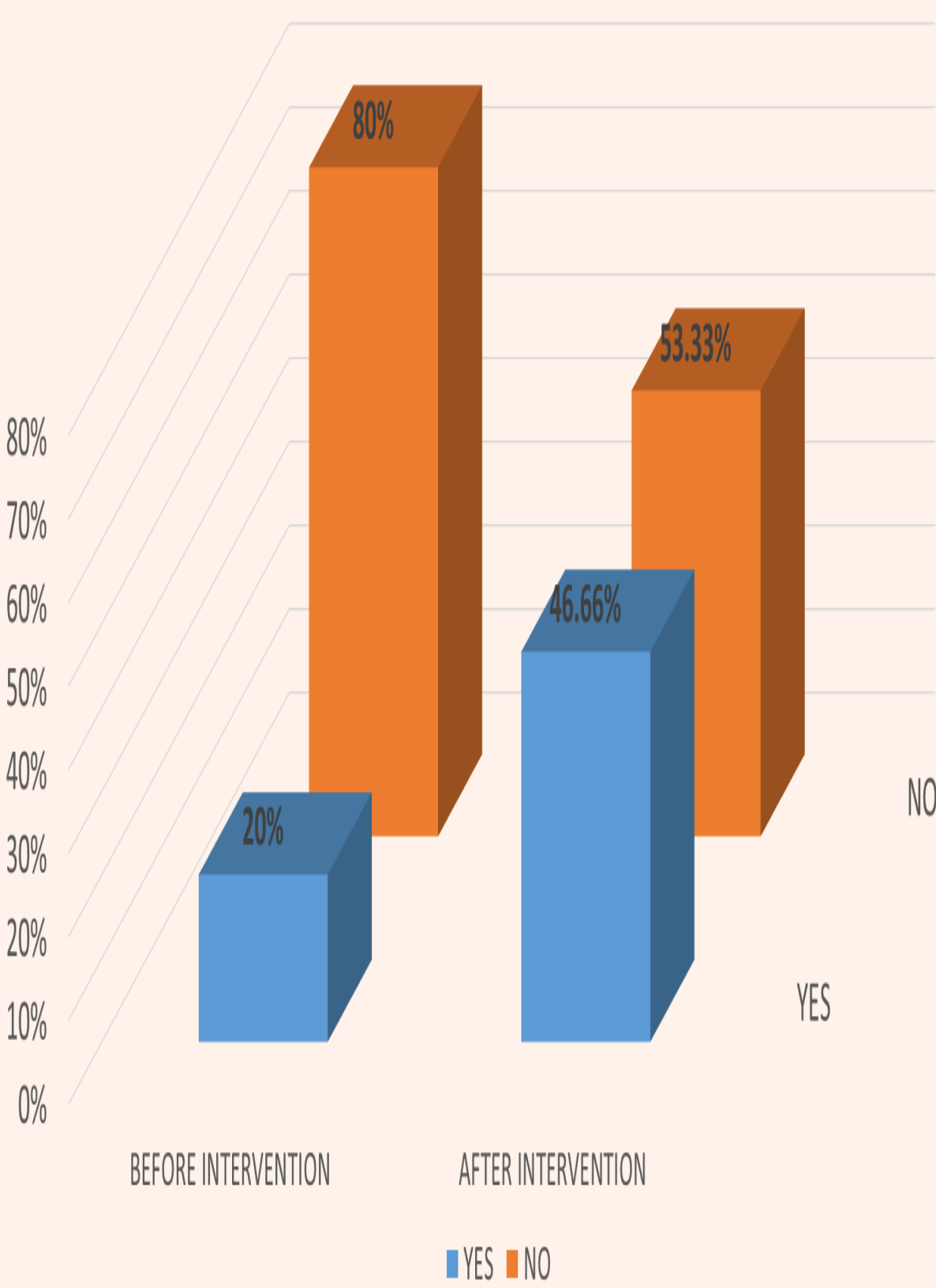
HANDOVER COMMUNICATION DONE



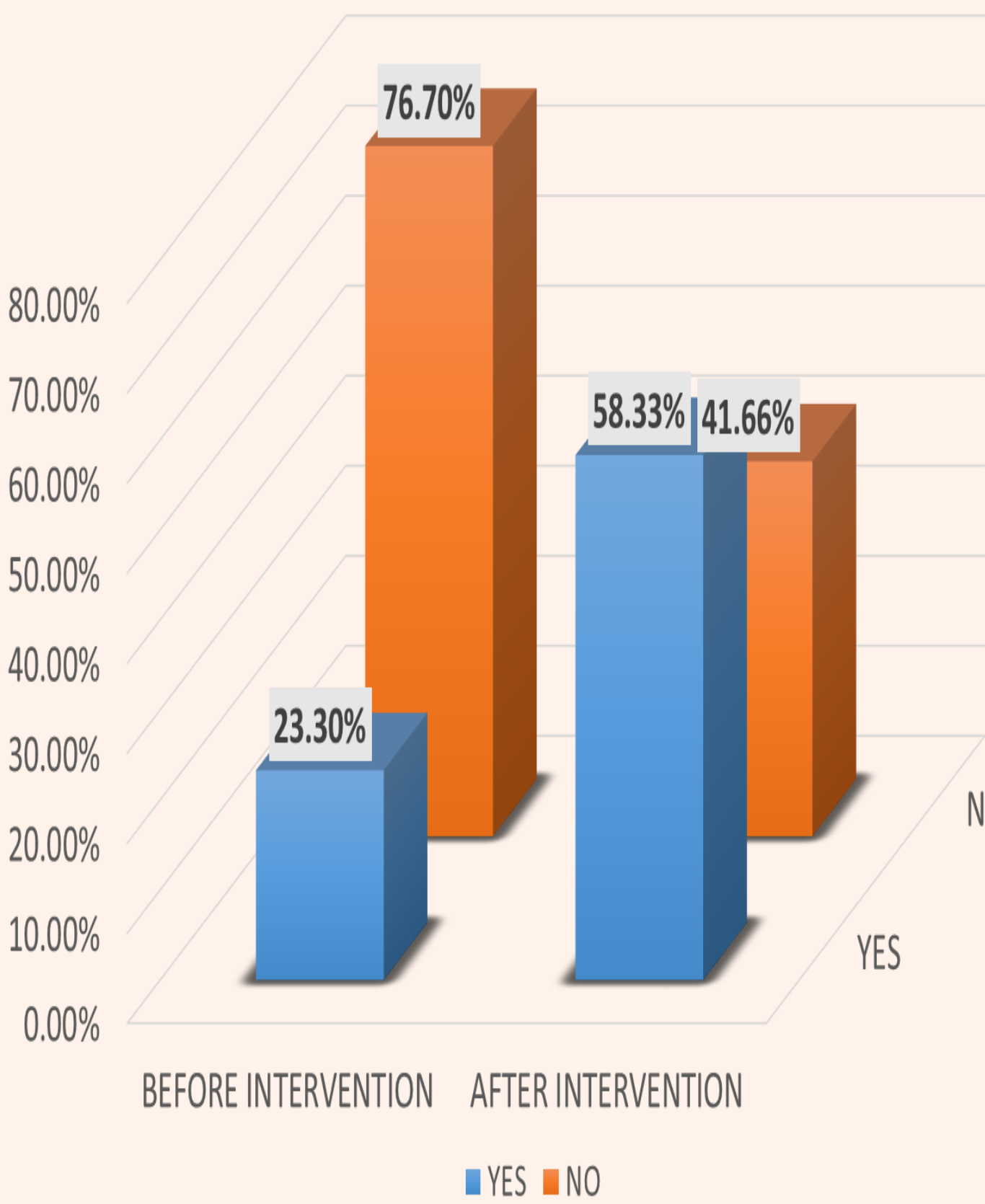
IS THE HANDOVER DONE ON DAILY BASIS



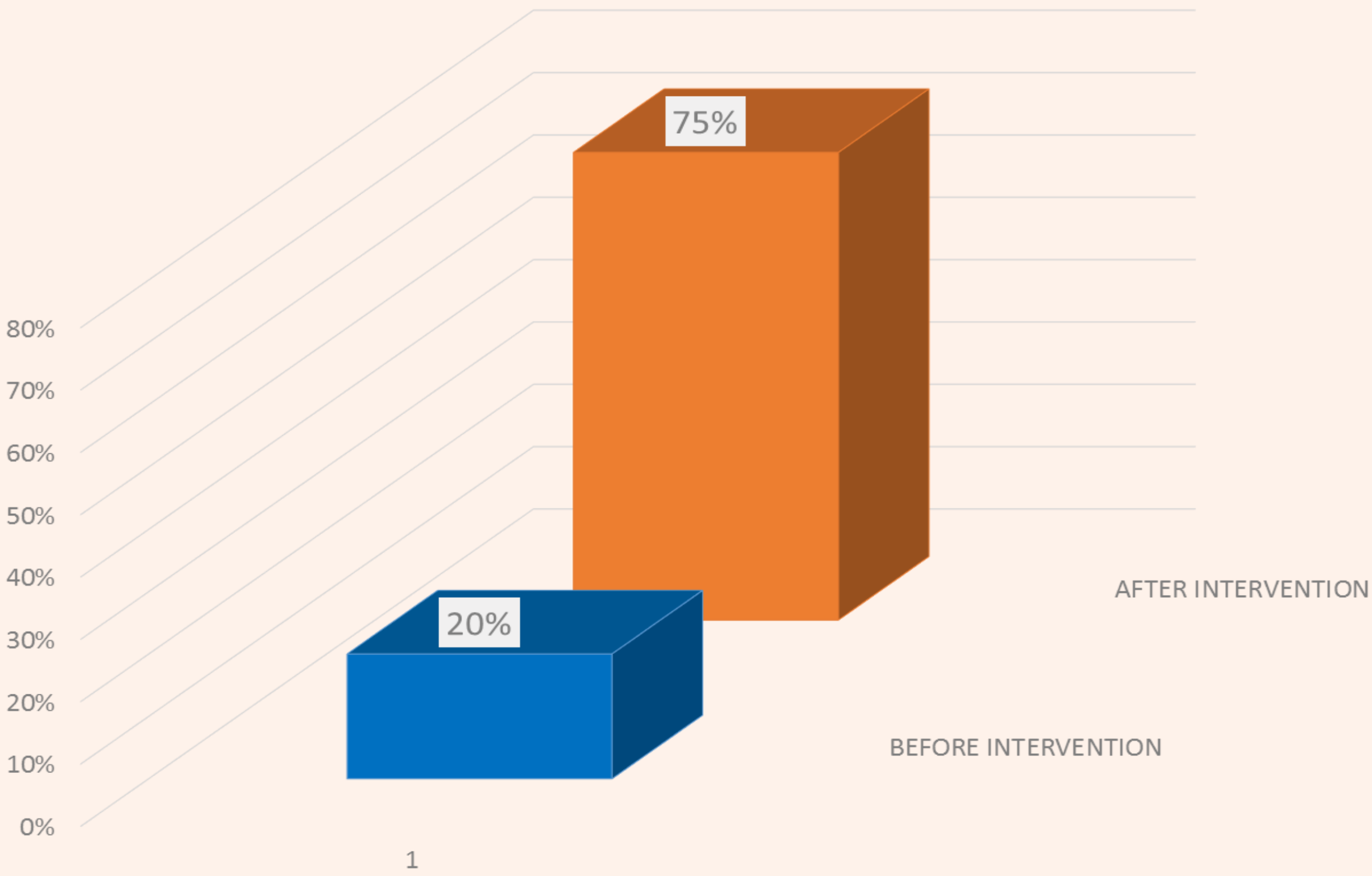
IS THE DATA FILLED CORRECTLY



ARE THE DOCTORS WILLING TO FILL THE FORM



OVERALL COMPLIANCE



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