IIHMR UNIVERSITY

TITLE :-OJAS and ASHA Soft An Observational Study in Rajasthan.

NATIONAL HEALTH MISSION
राष्ट्रीय स्वास्थ्य मिशन
राजस्थान

INTRODUCTION

ASHA SOFT: - For getting more transparency in ASHAs programme an online system ASHA Soft is launched on 25 December 2014 to capture beneficiary wise details of services given by ASHAs to the community, online payment of ASHAs& to ensure their timely and seamless online payment.

OJAS: - An online system launched on 1 august 2015 which facilitates to timely payment to beneficiaries, to capture beneficiary wise details of payment for JSY, Shubhlaxmi Yojana and Rajshree yojana and to monitor various health information's.

OBJECTIVE OF STUDY

- **To Study the ASHA Soft and OJAS.**
- **To assess the involvement of ASHA in various programme.**
- **To assess the reporting and payment status of ASHA.**

ASHA Soft

METHODOLOGY

- **Type of study:-Observational and Analytic Study.**
- **Study Duration:- April- May 2017**
- **Study Area: - NHM Rajasthan.**
- **Data collection type:-Secondary Data.**
- **Data analysis: - In MS-Excel.**

KEY OBSERVATIONS

- **Performance in Maternal Services is high because if one ASHAs even take participate in single ANC check-up they also receiving the payment of Institutional delivery.**
- **ASHAs involvement in Maternal Health, Child Health, Immunization services is high because they can track them easily.**
- **ASHAS involvement is low in Family planning programme because amount of those services receives after a large period of time.**
- **ASHAs involvement in Family planning is low because it take time someone to motivate about sterilization and to have a gap of three years between two children.**
- **ASHAs involvement in National Programme is low because it's not easy to track the patient who is having Malaria, Cataract, Leprosy, and Tuberculosis and to convince them to go under treatment.**
- **ASHAs have to attain all session with patients who are undergoing any treatment for receiving their incentives.**
- **ASHA involvement in monthly meetings are high as they are most feasible way to earn their incentives.**
- **In year 2016-2017 number of cases of ASHA registered for**

REVIEW OF SOFTWARE

- **Utility of PCTS/MCTS, which in turn strengthens entry regime.**
- **Transparency in payment routine.**
- **Single and simplified payment channel.**
- **It's easy to monitor financial progress of scheme.**
- **Assessment of health services provided at community level get easier.**
- **Effective, transparent, seamless and timely payment.**
- **Repeat transactions won't be possible, hence quality of data would be of excellent standard.**
- **It's easy to know to the educational level, marital status, Ex-**

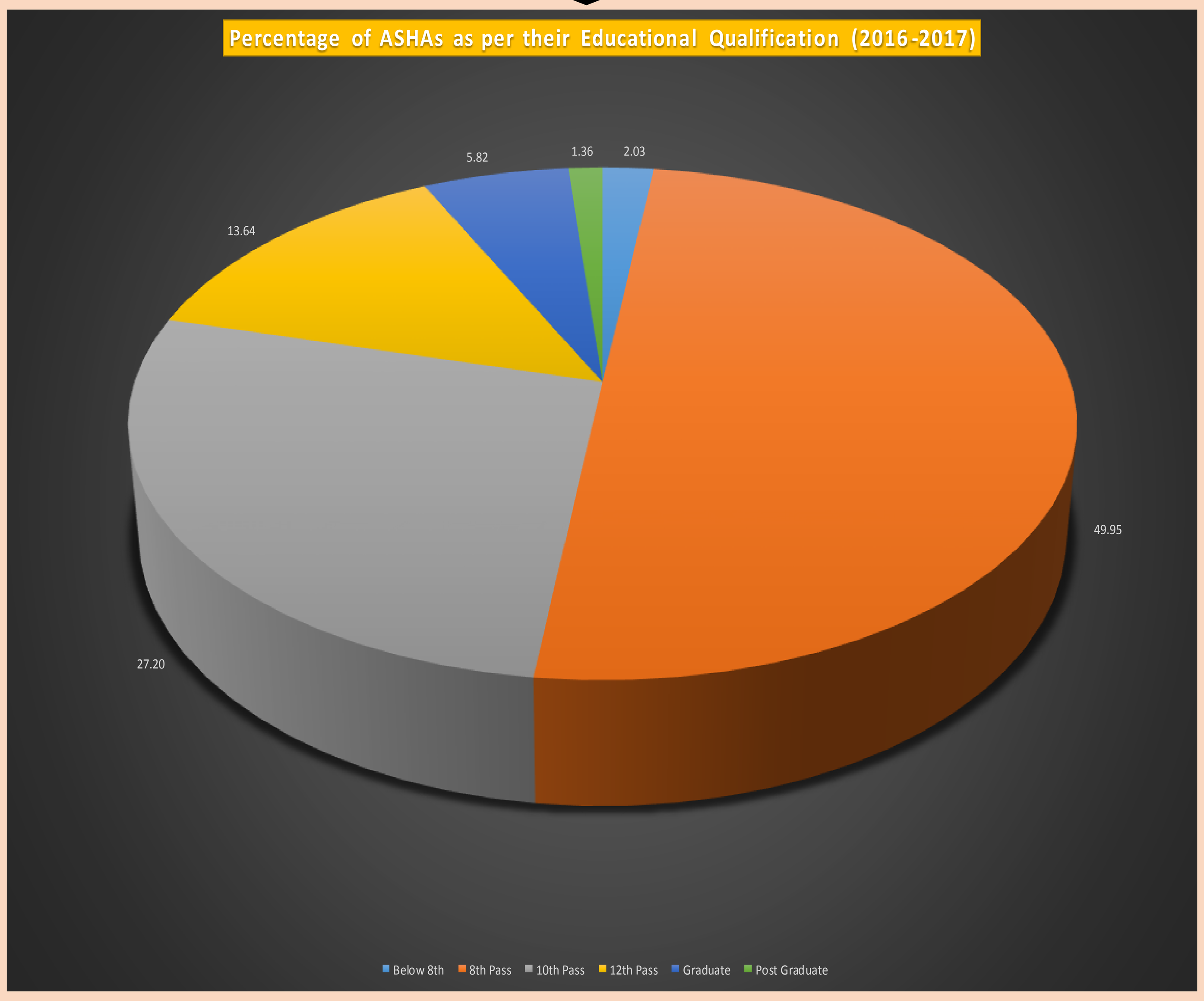
HOW IT CAN BE MORE EFFECTIVE?

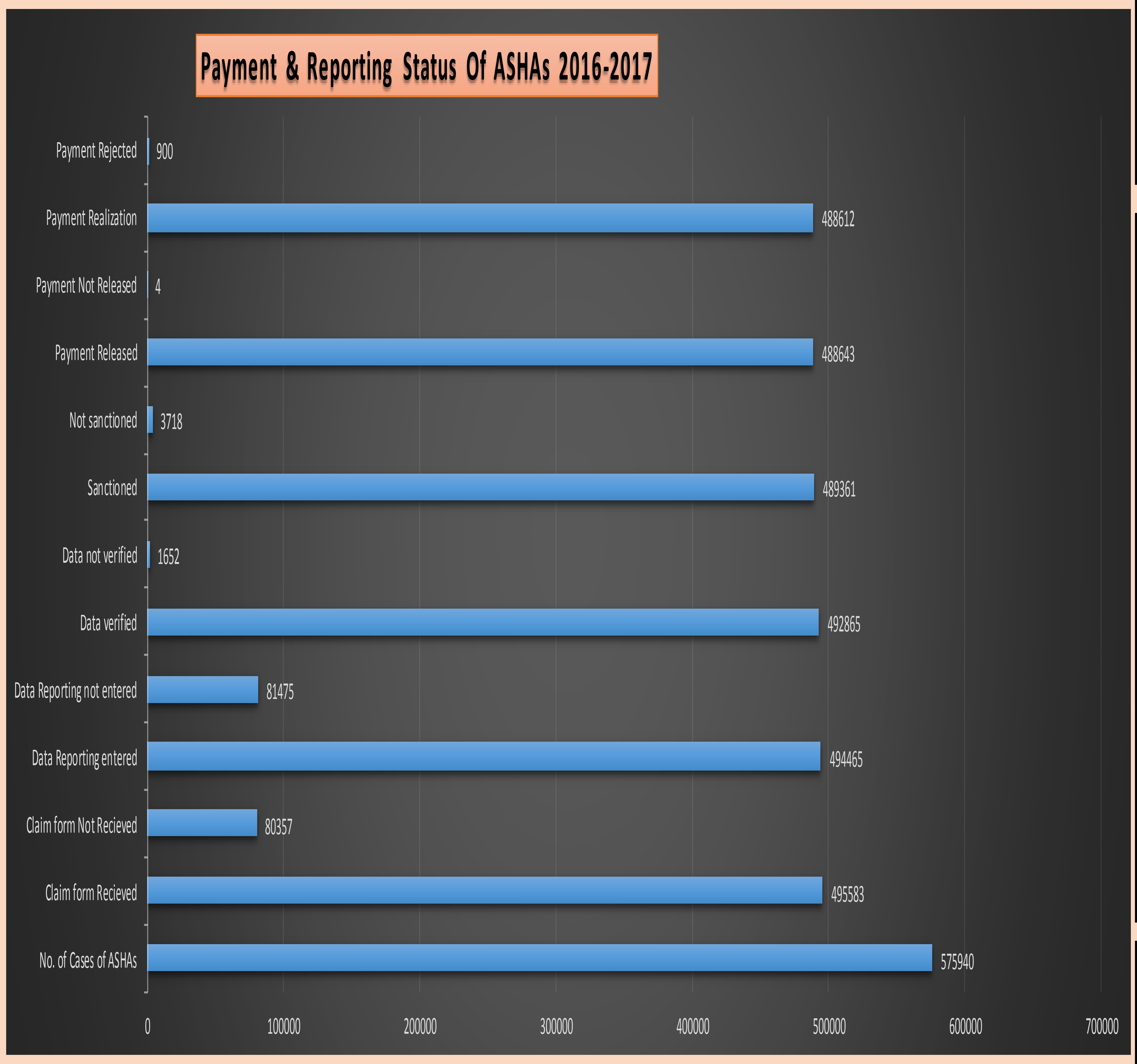
- **Institutional delivery payment can be provided to those ASHA who take part in at least 3 ANC check-up.**
- **ASHAs Should be motivated more to take involvement in other Programmes also which have less incentives.**
- **A toll-free number can be provided.**
- **A team can be formed separately for resolving the various**

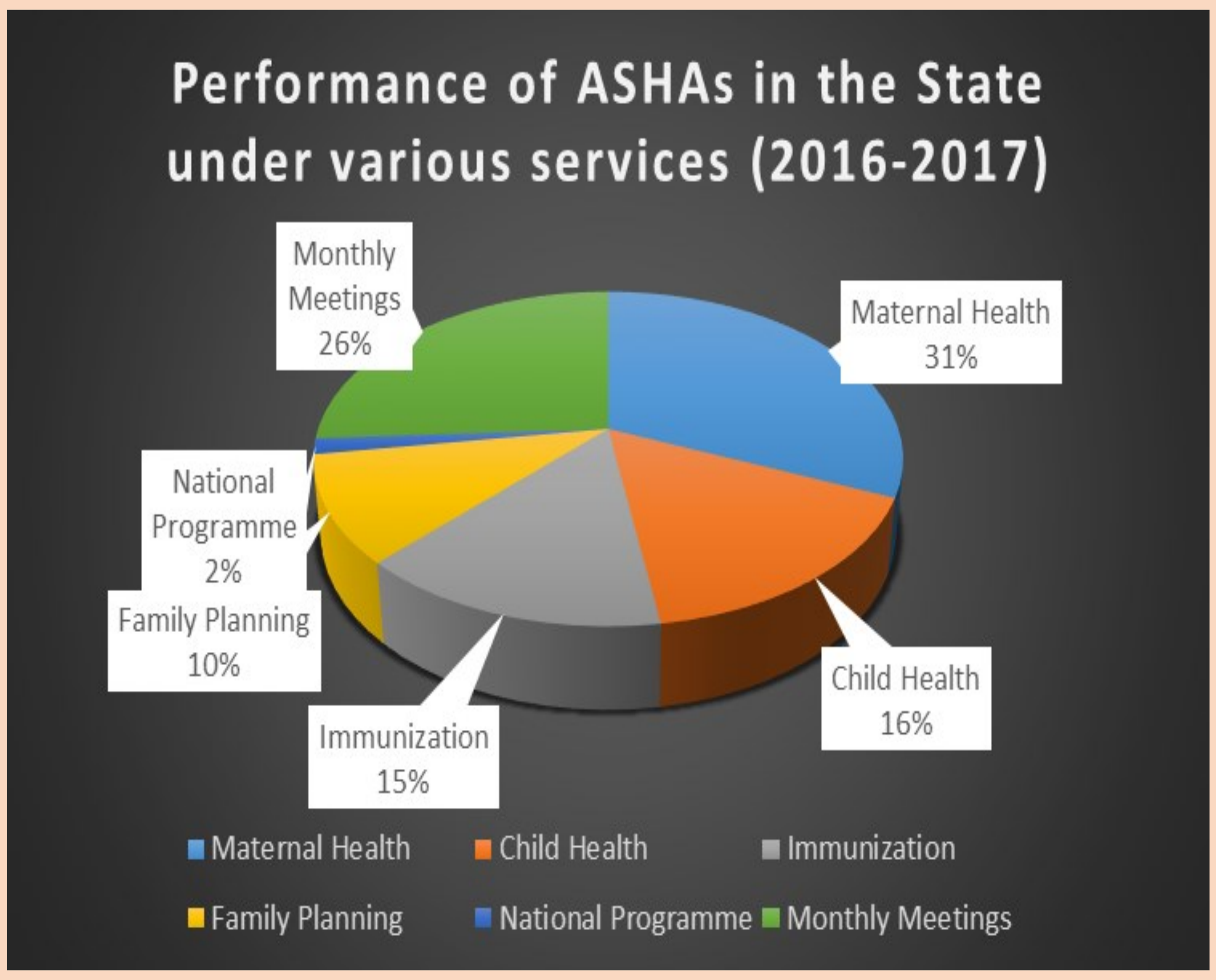
CONCLUSION

- **Payment through is convenient and it directly goes to the beneficiary so it's a transparent system.**
- **The Programme which payment go through long procedure ASHAs take less interest in that.**
- **Services having less incentives are less favourable to ASHAs**
- **Not much availability of Banks in rural areas.**
- **Chances of error are there during the whole process.**
- **Late submission of documents delays the payment procedure.**
- **Performance level of Health Supervisors has been improved.**
- **Follow-up visits of HBNC has improved care of infants and referral of sick neo-nates.**

DATA ANALYSIS







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OJAS

METHODOLOGY

- **Type of study :- Observational Study**
- **Study duration: April- May 2017**
- **Study location: Zanana hospital, CHC Amer, Kanwatiya hospital, NHM Jaipur, Rajasthan.**
- **Study respondents: Paramedical staff, Data entry operators, few beneficiaries under scheme, Ojas consultant, PCTS cell.**
- **Sample Design: According to Convenience sampling, some questions were asked from the respondents and**

KEY OBSERVATIONS

- **An sms has been sent after the deposit to registered mobile number of beneficiaries, many Beneficiaries were not able to understand or verify the message due to which ,they visited the facility again to verify that their payment is transferred or not.**
- **Late submission of documents.**
- **Beneficiaries are not aware about their PCTS id.**
- **In Some cases the payment is rejected by bank due to wrong bank account details.**
- **Payment not provided to those beneficiaries whose ges-**

REVIEW OF SOFTWARE

- **All data are compiled at one place which is at very ease to assess various indicators.**
- **Global search option of PCTS id is there which used as denying the important lead to duplication of PCTS id generation of same beneficiary.**
- **days.**
- **It get easy to know the status of how many beneficiaries are receiving payment of JSY AND RAJSHREE Yojana after ANC check-up.**
- **Sex ratios can be easily defined.**
- **Advance search option is there which help to see the**

HOW IT CAN BE MORE EFFECTIVE?

- **By discussing with OJAS consultant, Data operators OJAS system can be more effective by:-**
- **PCTS tracking ID can be sent to the beneficiary's registered mobile number.**
- **If there possible a pathway should be generated if in between entries of data, server goes down or any problem occur the last entries saved automatically.**
- **Aadhar card can be serve as mandatory and it should be linked with pcts.**
- **A platform must be generated in which if we enter Aadhar id its data must reflect in PCTS and OJAS software automatically.**
- **JSY & RAJSHREE payment can be reduced to certain**

CONCLUSION

- **Payment through OJAS is convenient and it directly goes to the beneficiary so transparency is there.**
- **If the operator commits a mistake during verification, it delays the payment to the beneficiary.**
- **Some people do not have bank accounts.**
- **People in rural areas still do not go for institutional deliveries so they do not get the benefits of the scheme.**
- **Lack of banks services in rural areas.**