

INTRODUCTION

A comparative study on actual bills of patients and packages taken by those patients for their Surgical procedures.

This study is limited to Five Major Surgical Procedures i.e. Total Knee Replacement (TKR), Total Hip Replacement (THR), Coronary Artery Bypass Grafting Surgery (CABG), Lower Segment Caesarean Section (LSCS) and Multiple level Lumbar Laminectomy.

OBJECTIVES

- To study and compare the packages of the five major surgical procedures with the actual final bills of the patients.
- To study the Break-up bills of CASH and ECHS Patients.
- To determine the Variation between actual bills and packages.
- To find out the reasons for those Variations.
- To provide recommendations.

METHODOLOGY

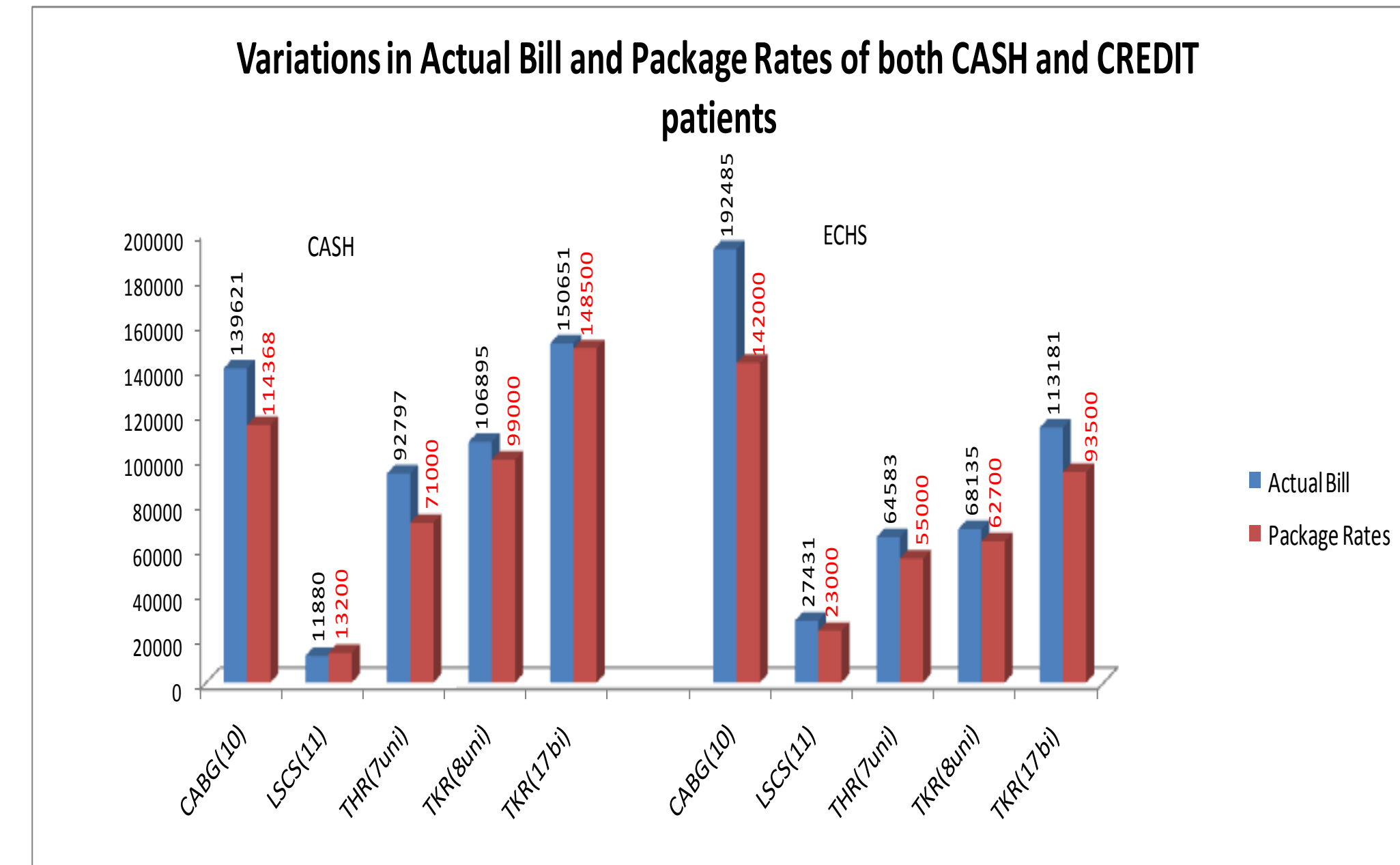
- Study Type :-Non-probability sampling method is used.
- Data Collection Methods :- Secondary data of patient bills for the study was collected from WIPRO- HIS software, Medical Records of Manipal Hospitals.
- Study Period : Data Collection Period - December1,2015 to May15,2015.
- Study size for all procedures:-
TKR (bilateral)- 17 patients TKR (unilateral)- 8patients
LSCS- 11patients CABG- 10patients
THR (unilateral)-7patients Laminectomy-18patients.

Limitations of the study:

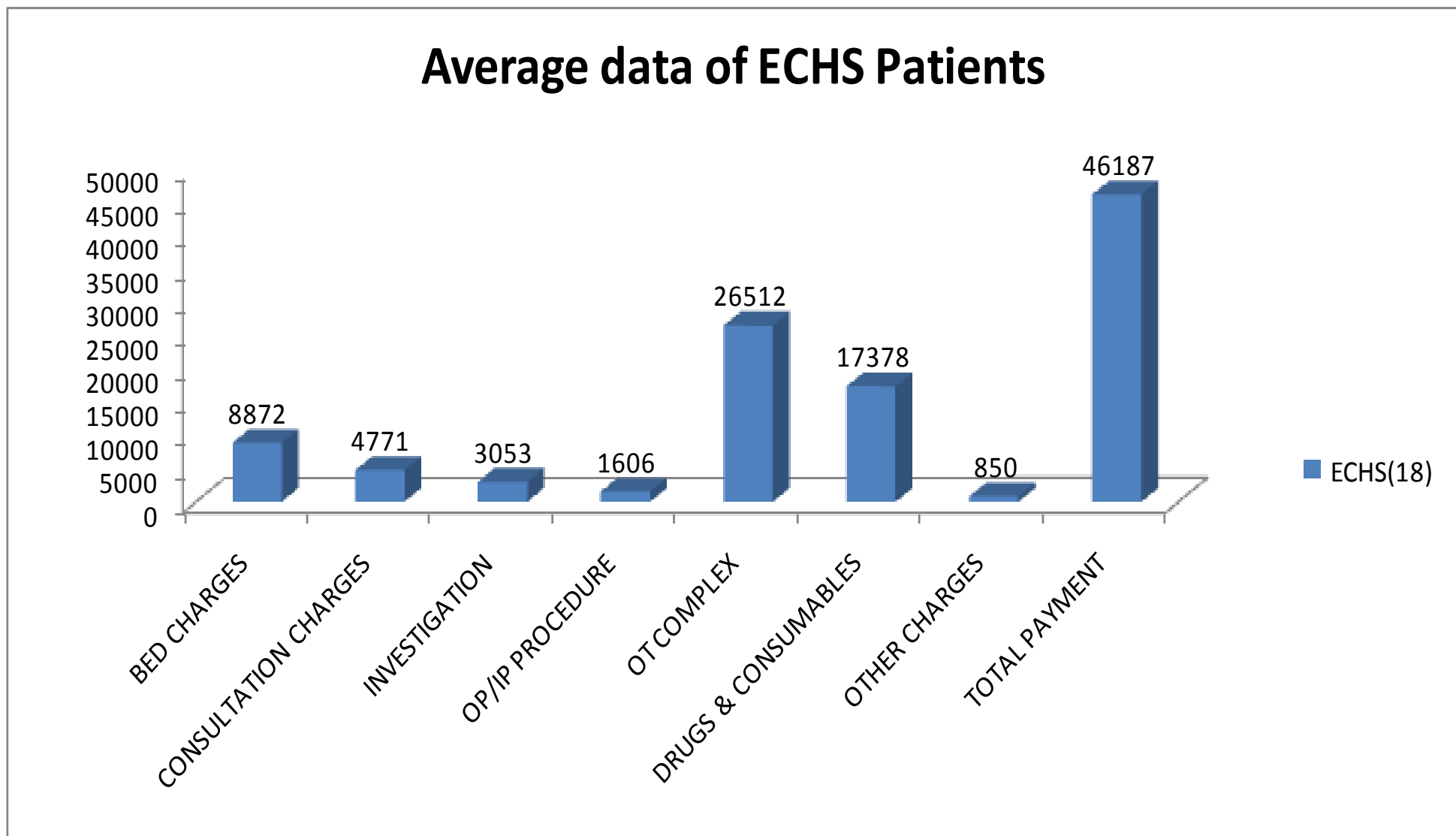
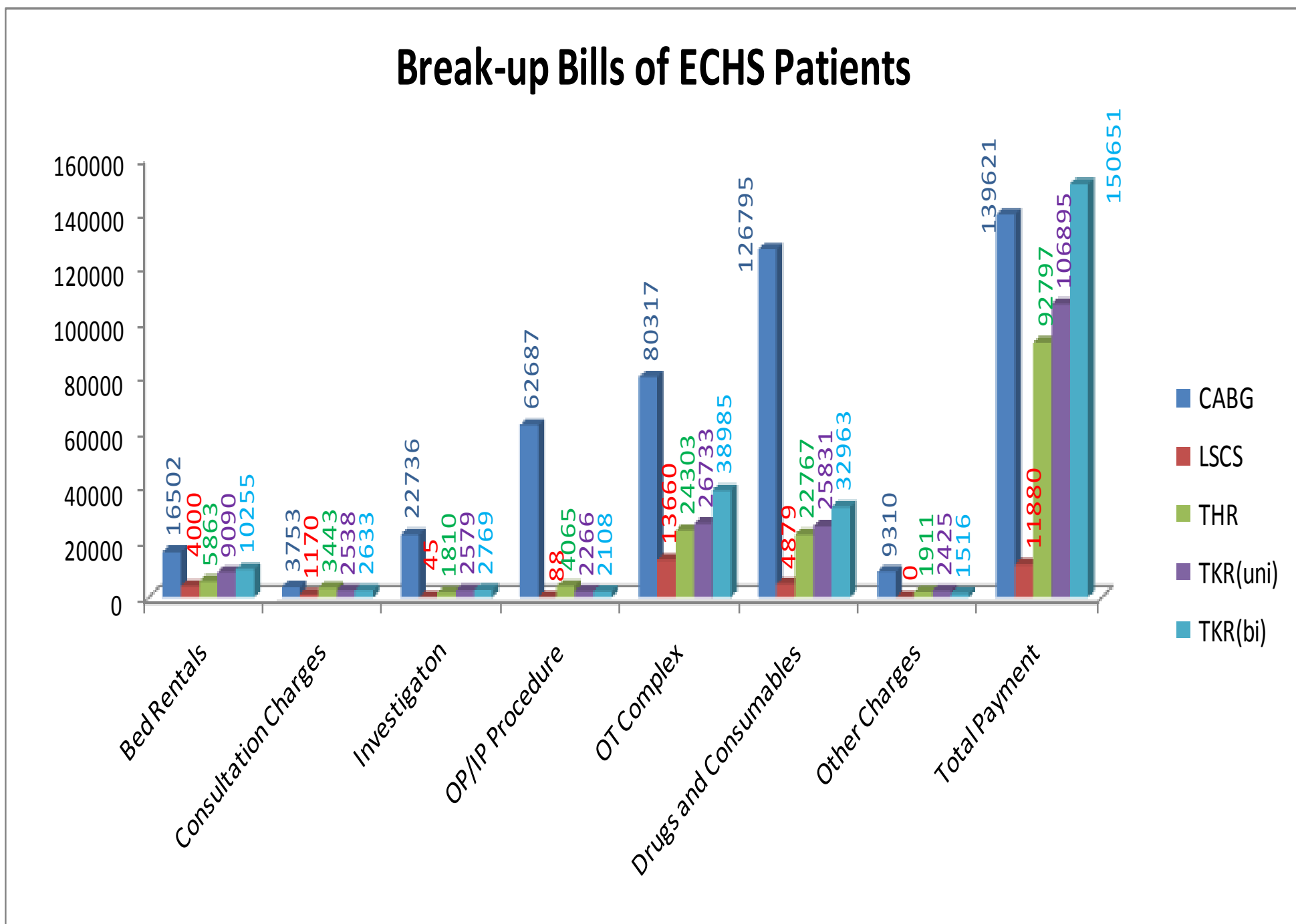
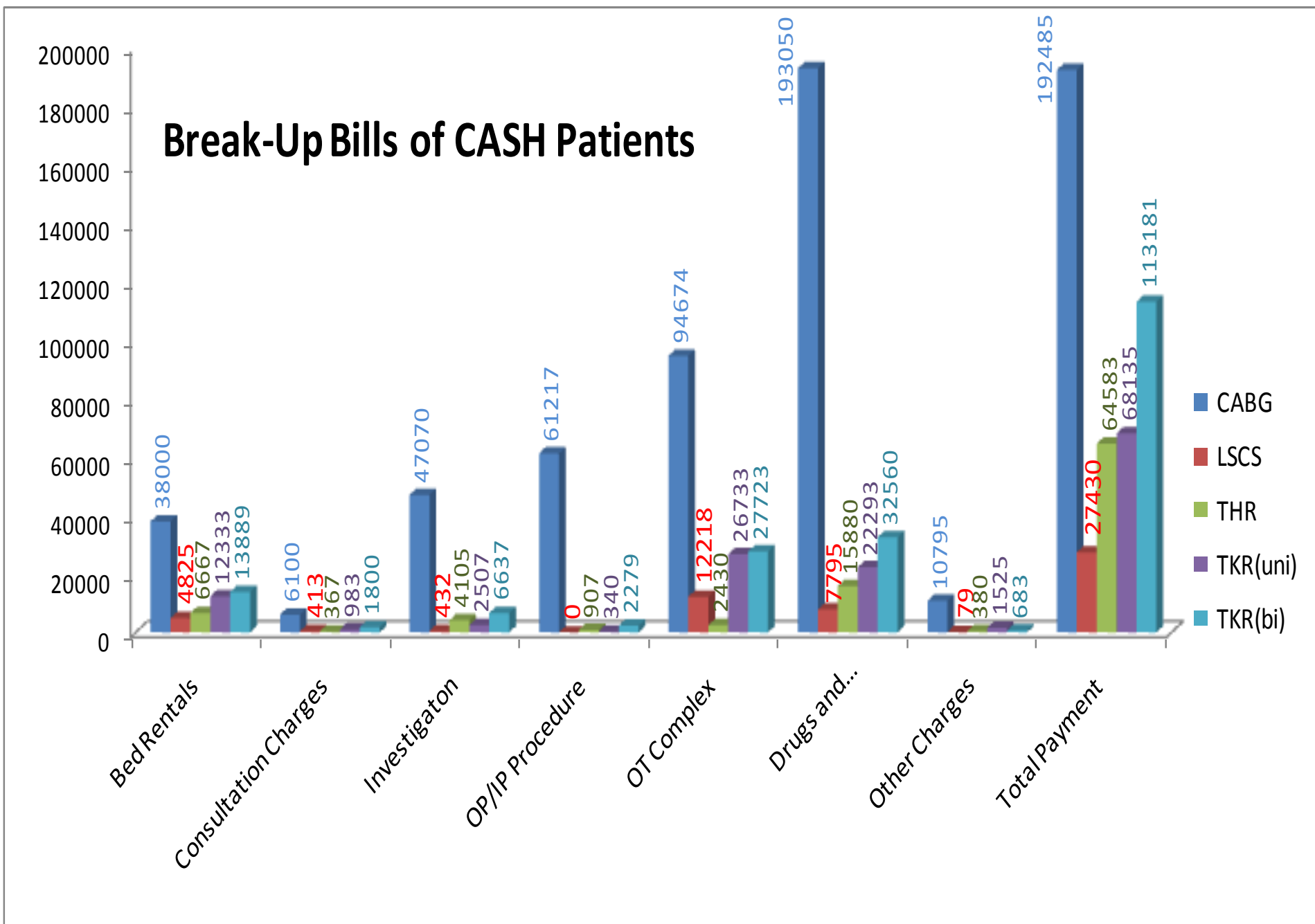
For Laminectomy Open Billing System is followed, no packages were Budgeted or Set for this Procedure.

In this study sample size for each procedure is different. As samples were taken through Convenient Sampling to make the study more relevant.

FINDINGS



According to the analysis average of Actual bills exceed Budgeted Packages of these procedure .



- *For Laminectomy there are no CASH patients and it is Open Billing System.

RECOMMENDATIONS

- Periodic review of packages to optimize the profitability of the hospital and customer satisfaction level of the patients.
- Hospital can review the prices of Drugs and Consumables and can re-estimate the charges of packages for these procedures.
- They should develop attractive packages for Laminectomy to attract CASH patients.
- Continuous monitoring of Packaged patients should be done to measure the efficiency and profitability of these packages.

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