Quality assessment of Small health care organization in rural area of barmer district, Rajasthan

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INTRODUCTION

❖Bhagyashree(CHOHTAN),baba ramdev(CHOHTAN), adarsh, (SEDWA) jeevan dhara(BARMER).

❖Our vision- To evolve as a benchmark in quality healthcare available to one and all.

❖Mission -

- To ensure accessible and affordable quality healthcare by compassionate medical professionals to all.
- To be the centre of excellence for medical research and academics.
- To cultivate an environment of trust, honesty, mutual respect, equality, and ethics

Objective

- To analyze the compliance rate of 16 standards of accreditation in pre-baseline assessment.
- Recommendation for the interventions that will improve the quality of labor room and maternal OT.

Research question

- What is the compliance rate to manyata 16 standard in pre –baseline assessment?

- What interventions can be done to increase the compliance rate?

Research methodology

- **Area of study- three area of barmer district (chohtan, barmer city,sedwa).**
- **Sample size- 4 hospitals(36 staff)**

Data collection-

primary Data was found by the assessment of each and every verification criteria by given the below following methods

Observation - Demonstrated the attitude of the nursing staff.

Interview - sing staff through interview method

Case Record - regular practices.

Physical Verification - drug availability.

Instrument for data collection - Ideal Standards Checkpoint Preference of fogsi Standards by the World Health Organization and I FOGSI.

Analysis and findings

- Compliance and Scoring System –
  0-non compliance .
  1-full compliance .

- Only 40% women supposed to the sonography in barmer district.

- Nursing staff is not much more about the quality health standards.

- Basically out of 36 staff only 5staff know about the health hygiene and hand wash steps.

- Every month of e very hospital 5 still birth are done.

- Hospitals have not proper signage of pcpndt ,and patrograph, ecamplsia delivery
  steps.
- Bhagyashree- total delivery in month march-28 male child-13 female child-12,still birth-3. jeevan dhara- total-32,male 18,female- 14. baba ramdev- total 54,male-32,female-20, still birth-2. adarsh - total-46, male- 26, female-20, still birth-0

Manyata standards

Proportion of facilities met the standards

Provider assesses all pregnant women at admission (Standard-3)

Providers conduct PV examination appropriately (Standard-4)

Provider ensures respectful and supportive care (Standard-6)

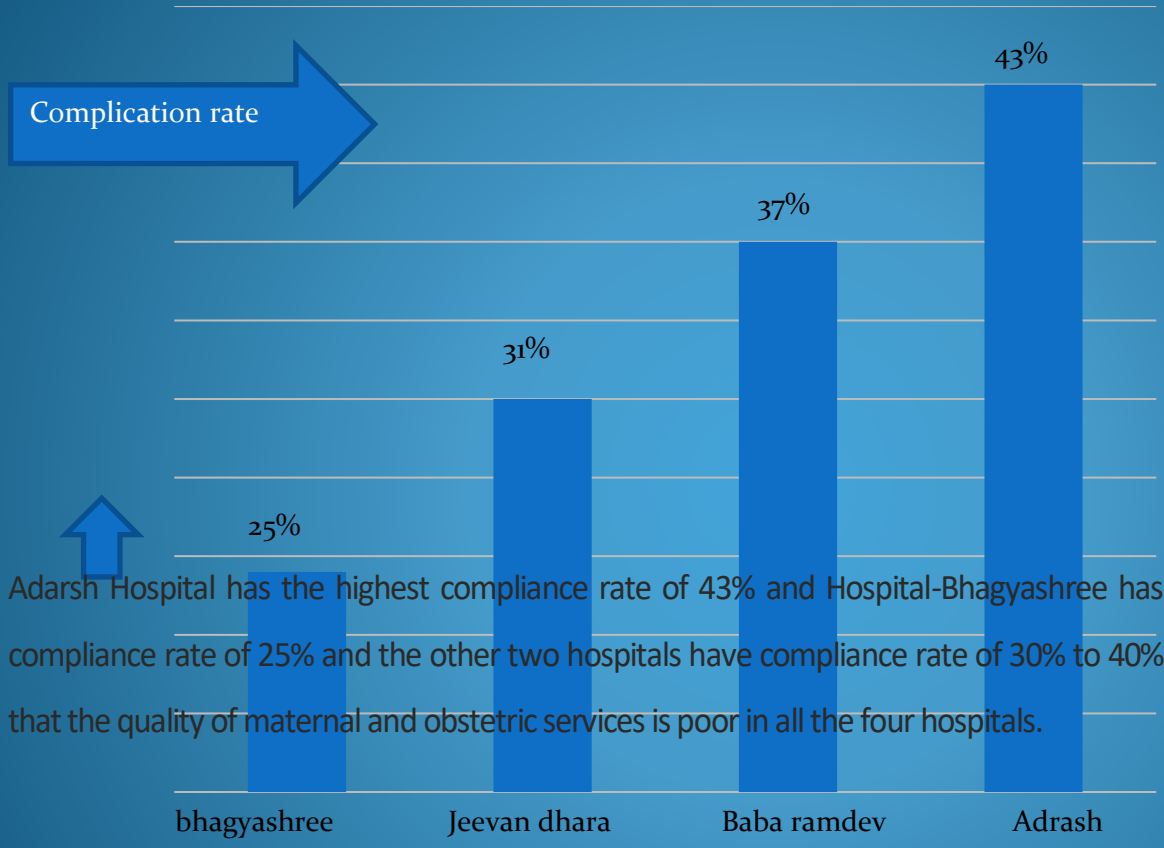
Provider assists the woman to have a safe and clean birth (Standard-7)

Provider performs Active Management of Third Stage of Labor (AMTSL) (Standard-9)

Provider ensures care of newborn with small size at birth(Standard-13)

Provider ensures adequate postpartum care package is offered to the mother and baby – at discharge (Standard-15)

As base line assessment



Adarsh Hospital has the highest compliance rate of 43% and Hospital-Bhagyashree has the lowest compliance rate of 25% and the other two hospitals have compliance rate of 30% to 40% This shows that the quality of maternal and obstetric services is poor in all the four hospitals.

Challenges

- Health organizations are complex system-
- Clinical standard not enough.

- Cultural and organizational challenges.

- Competing power structure –politicians, doctors, department, managers.

- Build capacity to manage these complexities.

CONCLUSION

- **what to expect from healthcare?**

Fundamentally ,delivery of healthcare should be

- Safe
- Effective
- Patient centered
- Timely
- Efficient
- Accessible
- Equitable
- Consistent with good outcomes .