

**Internship
at
Government Hospital,
Community Health Center, Amer**

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The Government Hospital, Amer is a Community Health Center located on outskirts of the city in Amer. It caters to the medical needs of inhabitants of the periphery majorly. Patients from areas surrounding amer also come here to seek medical facilities. The Community Health Centre (CHC), the third tier of the network of rural health care institutions, was required to act primarily as a referral centre (for the neighbouring PHCs, usually 4 in number) for the patients requiring specialised health care services. The objective of having a referral centre for the primary health care institutions was two-fold; to make modern health care services accessible to the rural people and to ease the overcrowding in the district hospitals. The CHCs were accordingly designed to be equipped with : four specialists in the areas of medicine, surgery, paediatrics and gynaecology; 30 beds for indoor patients; operation theatre, labour room, X-ray machine, pathological laboratory, standby generator , etc., along with the complementary medical and para medical staff.

The utilisation of the services of CHCs depends primarily on the quality of services rendered by them. Other factors that may have a bearing on the utilization rate are the distance and location of the CHCs. Longer distance and inconvenient location can adversely affect utilisation. The quality of services rendered by CHCs is influenced by the availability of medical and para medical staff, and the availability and functionality of the infrastructure as proposed in the guidelines. The infrastructure includes all the physical facilities, viz; the building/rooms, operation theatre / labour room, arrangements for uninterrupted supply of water/electricity, medical equipments, pathology laboratories .

Vision

The Community Health Centers are developed by the government to act as referral centre for the neighbouring PHCs and for the patients requiring specialized health care services

Mission

The mission of the CHC is two-fold i.e. to make modern health care services accessible to the rural people and to ease the overcrowding in the district hospitals.

Organization Profile

Physical Infrastructure: The CHC Amer had 30 indoor beds with one Operation theatre, labour room, X-ray facility and laboratory facility. The building had areas/ space marked for the following: ·

Entrance zone:

- o Prominent display boards in local language providing information regarding the services available and the timings of the institute
- o Registration counters
- o Pharmacy for drug dispensing and storage

- o Public utilities separate for males and females
- o Suggestion/ complaint boxes for the patients/ visitors and also information regarding the person responsible for redressal of complaints.

Outpatient department:

o Clinics for Various Medical Disciplines – These clinics include general medicine, general surgery, dental, obstetric and gynaecology, paediatrics and family welfare. Separate cubicles for general medicine and surgery with separate area for internal examination (privacy) can be provided if there are no separate rooms for each. The cubicles for consultation and examination in all clinics should provide for doctor's table, chair, patient's stool, follower's seat, wash basin, examination couch and equipment for examination. A separate mortuary department was also there. An ayurveda department was also there.

Services Provided

as per the names of the departments the services offered are general medicine, minor surgeries, dental, obstetric and gynaecology, paediatrics and family welfare, panchkarma. An ambulance is also present to carry and bring patients from far off reaches.