

Is to do the study the pharmacist behavior towards
the consumer in the current situation of covid19.

Dissertation
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A Report

By

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Hospital Profile

Among all the Hospitals in the city, Atriwal Hospital And Research Centre in Khandwa is one of the excellent hospital which provides various facilities to patients . The clinic is located in the middle market of Khandwa city. It is near to lady butler women hospital which make convenient to the patients. They provide full patient care.

Services Offered:

Atriwal Hospital And Research Centre is a fully equipped well furnished with 20 bedded hospital. The hospital has sperate waiting room and sperate consulting room for doctors. The X-ray room is also there for the patients. There are 7 private room and one sonography clinic is there. Hospital has a sperate plaster room. Atriwal hospital provides all the facilities for the baby with 2 warmer beds. Hospitals also have the emergency facilities.

Abstract

The point of the investigation is to do the study the pharmacist behavior towards the consumer in the current situation of covid19. In the study, I have surveyed 60 pharmacist of Khandwa city. With the help of this survey, I tried to know the various preferences of pharmacist towards their behavior in the current situation of covid 19 . I have done my survey in around in Khandwa city through various medium via questions to pharmacist are asked via questionnaire. The information got from the survey are very helpful.

Introduction

Throughout the (COVID-19) global pandemic, pharmacists are rarely mentioned as a covid warrior in the covid 19 pandemic. All over the world, pharmacists are working as a frontiers and providing essential health care services to the patients. Pharmacists are the medical experts which are providing patient care in a variety of settings including hospitals, clinics, community pharmacies, long-term care, physician offices, and national and public health. In this study we will discuss how pharmacist behave to the patients during this pandemic situation.

As the WHO declare the global pandemic all the over the world. Pharmacist was not considered as the covid warrior in the world. As the pharmacist are providing medicine to the covid patients in day and night as well. Still pharmacist had to suffer a lot. Government had not given any facilities for the pharmacist for the covid19. A lot of pressure is generated from the patients for the covid 19 medicine like remedsivir.

Research Methodology

Objective: - To study the pharmacist behavior towards the consumer in the current situation of covid19

Data Collection:

Study type: Descriptive Study

Type of data: Quantitative data

Sampling technique: Purposive sampling

Data collection: Field survey using questioner

Study timeline: Two months (April 2021 – May 2021)

Sample Size: 60

Data Analysis and Interpretation:

Interpretation and analysis of the data have been carried out to deduce the conclusion with the aid of appropriate statistical tools.

Results and Discussion

1) No of pharmacist having graduation in B pharma and D pharma.

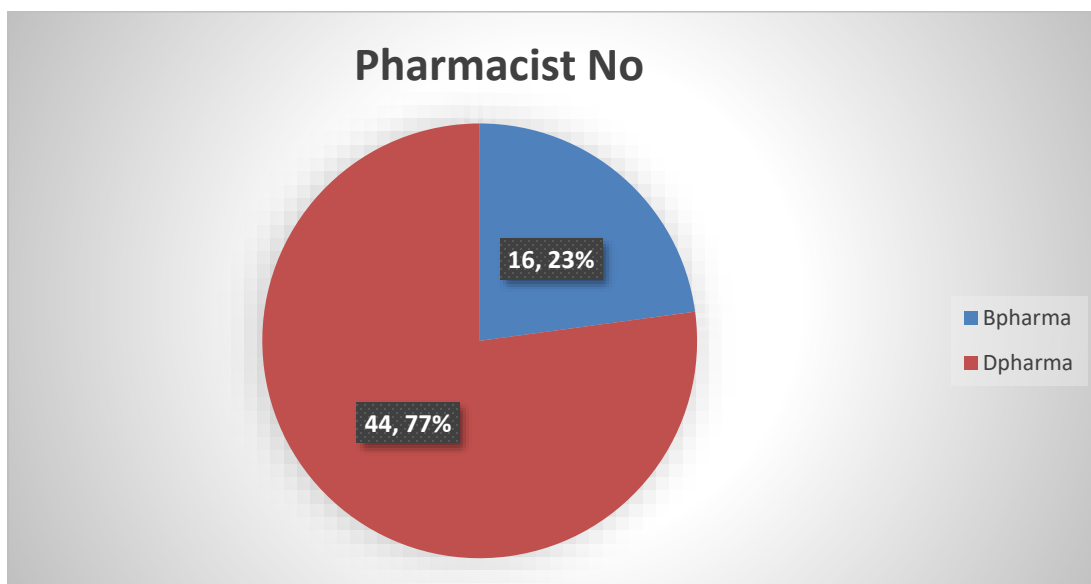


Fig.1- No of pharmacist having graduation in B pharma and D pharma.

Interpretation–From fig.1 it was observed 54 Dpharma and 16 Bpharma responded.

2) During covid period how many patients were coming daily to the medicals.

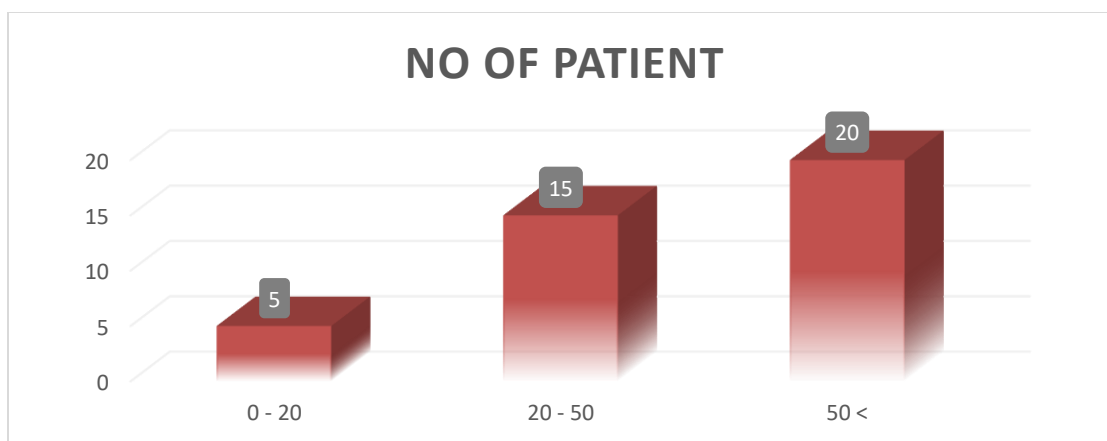


Fig.2- How many patients were coming daily to the medicals.

Interpretation—From fig.2 it was observed that age group more than 50 were coming daily to the medical.

3) Are you giving medicine on the credit to the patients?

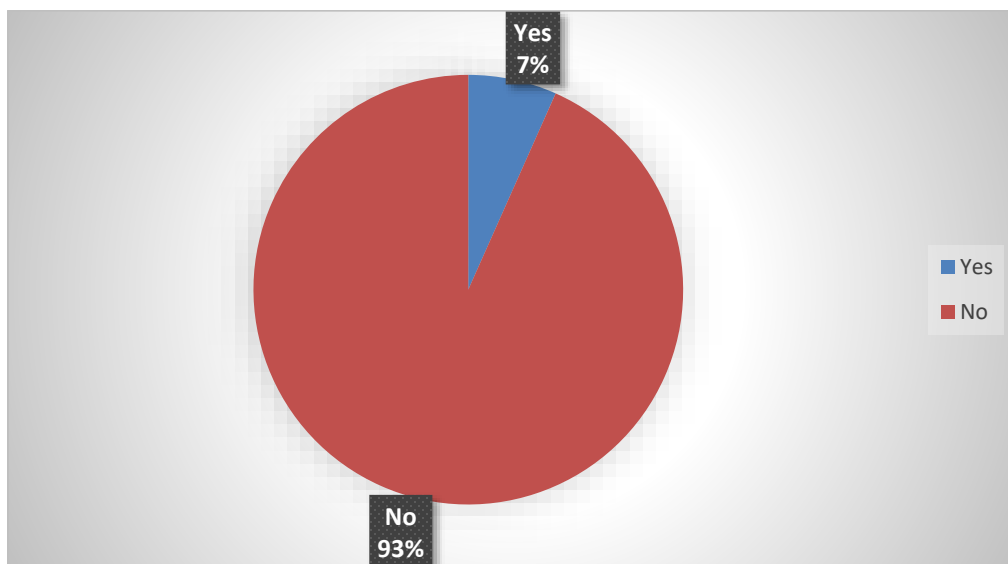


Fig.3- Are you giving medicine on the credit to the patient?

Interpretation—From fig.3 it was observed that 77% pharmacist are giving credit to the patients.

4) Are you making available all the medicine which are prescribed by the doctors?

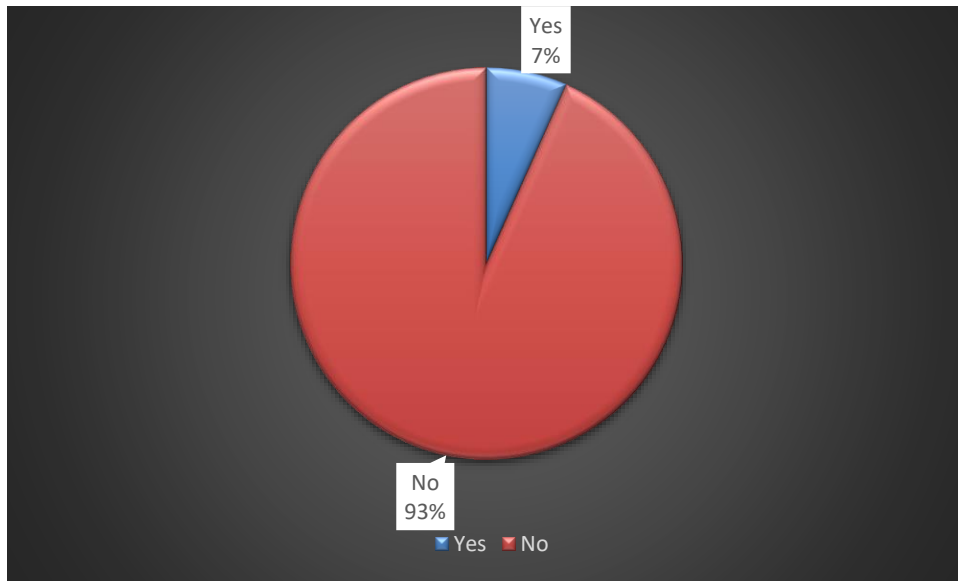


Fig.4- Are you making available all the medicine which are prescribed by the doctor?

Interpretation—From fig.4 it was observed that 83% pharmacist are making available all the medicine to the patients.

5) Have you given remdesivir to the patients on the prescription?

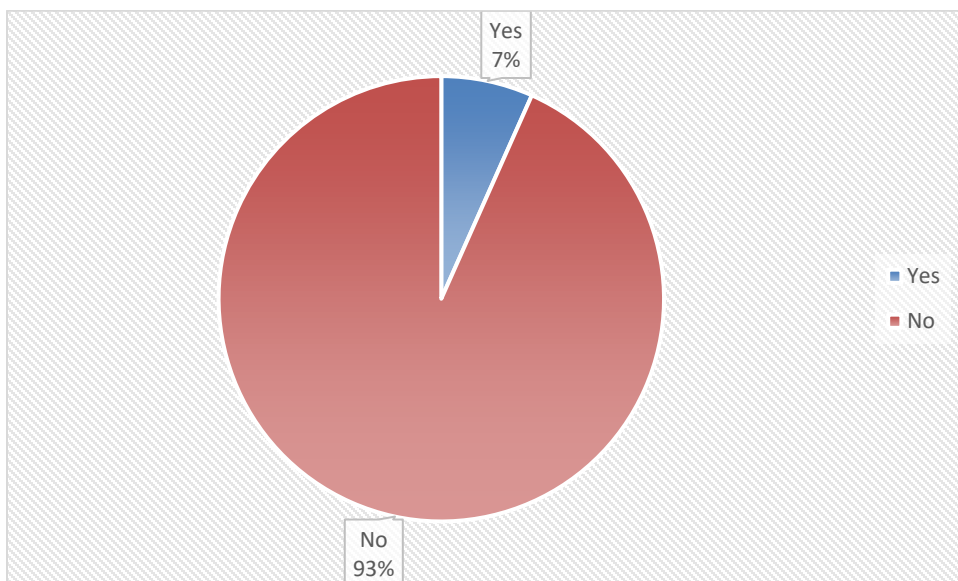


Fig.5- Have you given remdesivir to the patient on the prescription?

Interpretation–From fig.5 it was observed that 93% pharmacist didn't get the permission for giving remdesivir.

6) Have you given medicine in night for the emergency in the covid?

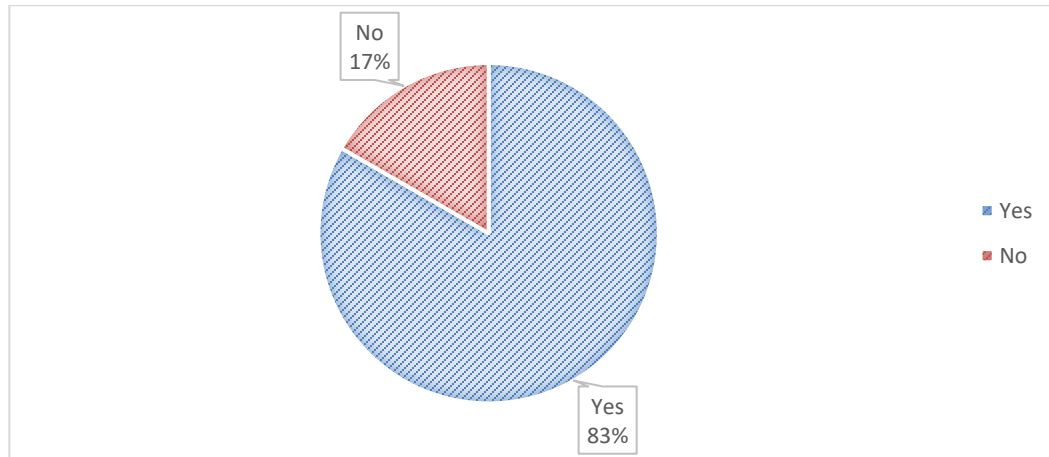


Fig.6- Have you given medicine in night for the emergency in the covid?

Interpretation–From fig.6 it was observed that almost 50% has given medicine in night for the emergency.

7) Have you observed any negative response from the patients for not giving remedisivir if not prescribed?

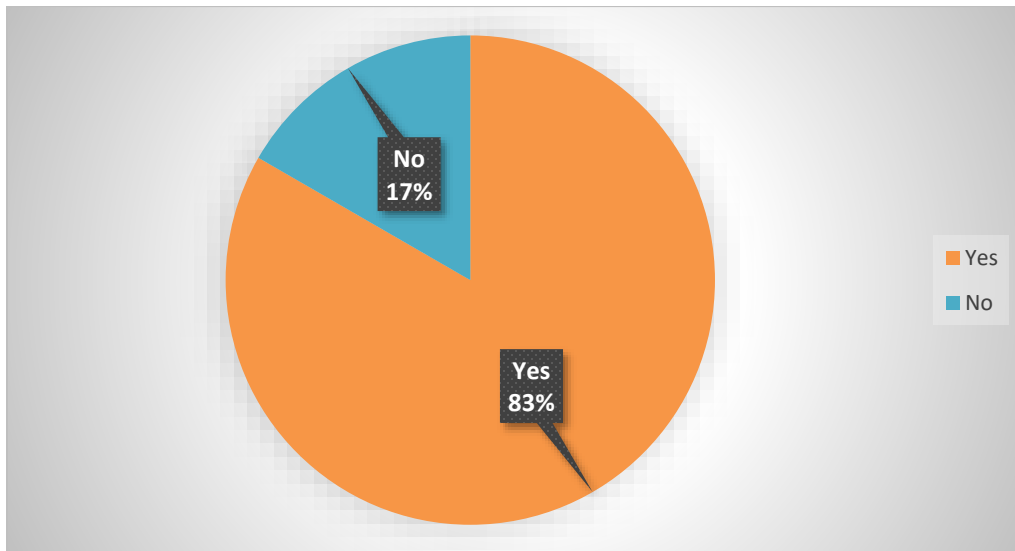


Fig.7- Have you observed any negative response from the patients for not giving remedisivir if not prescribed?

Interpretation–From fig.7 it was observed that most of the pharmacist observed negative response from the patients.

8) Have you taken return medicine from the patients?

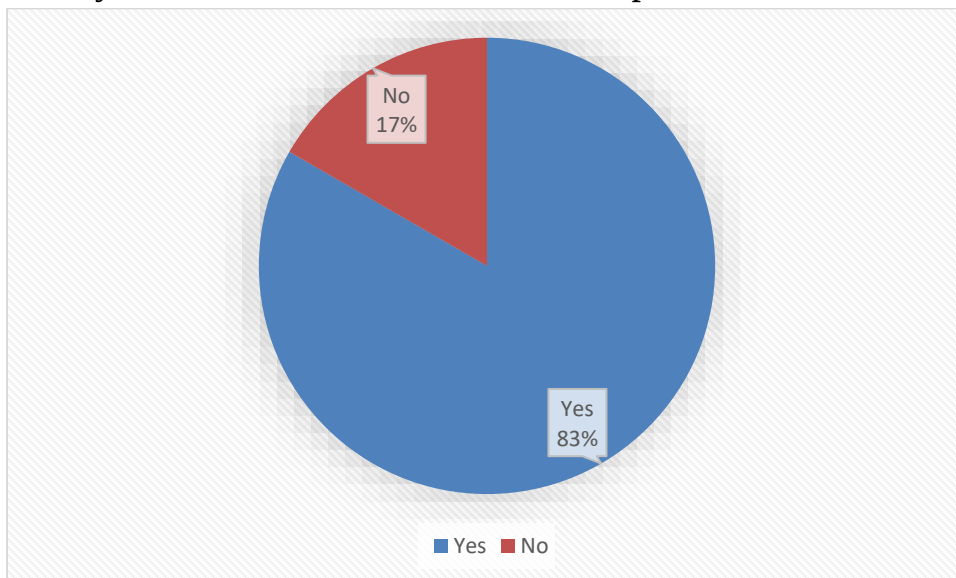


Fig.8- Have you taken return medicine from the patients?

Interpretation—From fig.8 it was observed that mostly had taken return medicine from the patients.

Conclusion

To conclude pharmacist are the important mediator between doctor and patients. During this covid time it is seen that pharmacist have play a important role in making available the medicine to patients. According to the survey it is observe that many pharmacists didn't have the authorization for the remdesivir. Many of the pharmacist gives medicine on the credit.

As in the covid period some medicine was out of stock due to that patients didn't get the medicine and have negative attitude. By this survey I have observed that pharmacist was very hard working during this period. They have taken necessary precaution and safety in their shops.

Recommendation

- In a survey it is observed that pharmacist plays a important role between doctor and patients.
- As per the data patients prefer to take medicine which near to the doctor's clinic.
- According to the pharmacist they should get proper safety guard from the government.
- According to pharmacist government should gives the authorities to all the medical shop for the essential medicine during covid time.

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Certificate

