

INTERNSHIP

AT

Figmd (India) Pvt. Ltd , Pune

Submitted to



The IIHMR University, Jaipur

For the partial fulfilment for the award of the degree of

Masters of Business Administration (MBA)

in

Hospital And Health Management

By

Dipshi Aggarwal

Under the Supervision and guidance of

Dr. Dhirendra Kumar

2021

COMPLETION CERTIFICATION



CERTIFICATE

This is to certify that **Dipshi Aggarwal** in partial fulfillment of the requirements for the award of the degree of MBA (Hospital and Health Management) from the IIHMR University, Jaipur has been working with **Figmd, Pune in CRA department** from **April 1, 2021 till date** and has completed her internship as a part of her on-job training. Her internship report has been reviewed and the details mentioned therein are found to be accurate.

Place: Pune

Date: 22 June, 2021

Preceptor/Head of the Department: Prameet Narula

Name of the organization: Figmd Pvt. Ltd., Pune

FIGmd (India) Pvt. Ltd.

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INTRODUCTION

FIGmd is a leader in providing healthcare solutions & rapid deployment of secure, interop driven, clinical, claims & quality data acquisition platforms. With an expansive suite of modern, scalable offerings, they power multiple healthcare solutions such as payer dashboards, providers' portals, configure and operate registries, clinical quality & performance management systems, risk analytics, clinical trials, and many others to positively affect our client's financial health and performance. Their clients over the last decade include CROs, Payers, Health systems, Practices, Specialty societies, Pharma amongst others. They pioneer in providing clinical data registry services to more than 19 medical societies across the United States of America. In 2010, FIGmd leapfrogged by providing end-to-end clinical data registry services to the American College of Cardiology. Since then, they have created a niche in the industry year after year with our suite of cutting solutions that are future-ready and HIPAA-compliant.

They currently manage over 457M clinical records, 121M unique patients and 250+ EHRs, LIS, PMS, & RCM integrations. They combine innovative ideas, emerging technologies with deep business knowledge and global technology teams to deliver disruptive business solutions. Their products and solutions are focused on the needs of the industry rather than a 'fit-for-all' model, which in turn has helped us carve a niche in healthcare. Last but not least, the tools and technologies are constantly overhauled to ensure that the stakeholders are ready to face the hurdles of the future.

OBJECTIVES OF INTERNSHIP

- To understand MAT tool and learn how to develop human readable and data dictionaries using the tool.
- To study and review APTA measures.
- To update IRIS-AAO measures.
- To learn the basics of SQL and data flow pipeline.

ORGANIZATIONAL PROFILE

FIGMD is a U.S.-based provider of healthcare quality measurement and improvement solutions. It was founded in 2010 by Sanket Baralay. They have a growing team of 850+ healthcare domain

specialists spread across Rockford IL, USA and Pune MH, India, works in multiple time zones to give you optimally priced solutions.

SERVICES PROVIDED BY ORGANIZATION

Figmd offers software products and services that help healthcare organizations to measure and improve clinical quality. It is a leading clinical data registry solutions and management services provider, operating many of the largest medical society in the United States of America.

FIGMD, Inc. develops healthcare quality measurement and improvement solutions (QMIS) in the United States. Its QMIS enable organizations to establish quality measurement programs, analyze the measured data and facilitate outcomes-focused quality improvement (QI) initiatives that are tied to physician compensations; use the QI initiatives to driveup the quality of care delivered to the patient, and improve the bottom line by demonstrating tangible gains in quality primarily to payers and government entities.

KEYACTIVITIES/ PROJECTS UNDERTAKEN OTHER THAN DISSERTATION

- I had a 1.5 month training to learn and understand measure authoring and measure flow.
- After this, I am currently undergoing on-the-job training.
- I am currently reviewing codes in some eCQMs for 2022 measures.
- Reviewing the QCDR measures of APTA (American Physical Therapy Association) registry.
- Updating some IRIS-AAO measures.

KEY LEARNINGS FROM INTERNSHIP

- Studied about US Healthcare system
- Understood and gained knowledge about using MAT (Measure Authoring Tool) to create Human readable and Data dictionaries.
- Learnt basics of SQL