IIHMR UNIVERSITY

Institute of Health Management Research

MBA Hospital and Health Management

Batch-22nd (2017-2019)

Hospital Management

Health Insurance and Managed Care

Term Examination

Time - 3 Hour **MM-70**

I. **Answer any 5 Questions**

Q. 1. What do you mean by risk? Write the Classification of risk and discuss the various types of risk

Q.2. What do you mean by risk management? Describe the various risk management tools

Q.3. Write the Classification of health insurance products. Describe the salient features of health insurance indemnity product

Q.4. Discuss the strategies for managing health insurance fraud

Q.5. Discuss the requirements for Insurance contract

Q.6. - Discuss the role of IRDA in health insurance sector of India

Q.7. Discuss of role of TPA and Customer relationship management

Q.8. Explain the process of Claims Management in Hospitals

II. **Answer any 4 Questions**

Q.1. Write difference between hazard and risk with appropriate example

Q.2. Discuss briefly the Principle of Insurable Interest

Q.3. Discuss briefly Principle of Subrogation

Q.4. Discuss briefly Principle of Indemnity

Q.5. Discuss briefly Principle of Proximate Cause

Q.6. What are the Trigger points for health insurance fraud?

Q.7. Discuss the role of Ombudsman in health insurance sector of India