



Institute of Health Management Research

MBA Hospital and Health Management

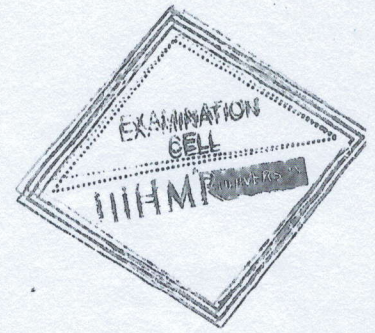
Batch-23 (2018-2020)

Hospital Management

Organization and Management of Utility Services

Term Examination

August 2019



Time - 3 Hour

MM-70

The question paper contains 1 printed page.

Instructions:

1. This paper is divided into 3 sections – A, B and C.
2. Section A consists of 10 questions of 2 marks each. All questions in Section A are compulsory.
3. Section B consists of 5 questions of 5 marks each. You must attempt ANY FOUR questions.
4. Section C consists of 3 questions of 15 marks each. You must attempt ANY TWO questions.

SECTION – A (All questions are compulsory)

Define the Following

- Q.1. Types of Detergents Used in Hospital Housekeeping
- Q.2. Benefits of Medical Record to Hospital
- Q.3. Define Medical Record
- Q.4. Importance of Mortuary Services
- Q.5. Hospital Engineering Services
- Q.6. Flow Chart of Housekeeping Services
- Q.7. Pharmacy and therapeutic committee
- Q.8. Objectives of Dietary Services
- Q.9. Security services in Hospital
- Q.10. Types of Laundry Services

SECTION – B (Attempt any FOUR questions)

- Q.11. Describe the basic provisions of IPC Concerning Security
- Q.12. Describe the types of disinfectant / detergents of housekeeping department
- Q.13. Explain the importance of Hospital Pharmacy and its location
- Q.14. Describe the staffing pattern of Mortuary Service
- Q.15. Write down the importance of Engineering Services in Hospital

SECTION – C (Attempt any TWO questions)

- Q.16. "There are some important services and vulnerable areas where a hospital manager is supposed to show world class excellence". In the light of this statement, focus on security service of ICU and CCU?
- Q.17. What is biomedical waste management? Describe its types and Institution responsibility in managing bio-medical waste management?
- Q.18. Explain the benefits of medical record to Patients, Doctors, Hospitals and Public health authority. Also discuss the filing system, forms and importance of coloured files and its size in medical records?