



Institute of Health Management Research

MBA Hospital and Health Management

Batch-27th (2022-2024) Hospital Management

Second Year, Term 4 End Term Examination, September 2023

HOM-702 Organisation and Management of Clinical Services

Time - 3 Hour

Maximum Marks: 50 (Minimum Marks: 20)

Instructions to students:

- This question paper contains 2 printed pages.
- Don't write anything on the Question Paper except your Enrolment No.

Part A

(Maximum Marks: 5)

Q1. Answer the questions by determining whether each of the following statements is true or false:

(10 x 0.5 = 5 marks)

- Corridor design of Emergency department is best suited for large size departments
- The A & E department is known as "Hospitals' Hospital".
- Waiting Area in OPD should be 0.5 – 1 Sq M/ patient with minimum of 60 Sq M.
- 10 percent of patient coming to OPD get admitted to hospital.
- The minimum number of beds required for a viable ICU are 6.
- The Air changes required per hour in Operation Theatre is 16 – 18.
- Stainless steel cladding is best suited for walls and ceiling in OT.
- "Shopping window" of hospital is OPD.
- In Riggs' type of ward the nurse walking distance for patient care activities is minimized.
- The recommended Nurse Patient ratio in an ICU is 1:1.

Part B

(Maximum Marks: 15)

Answer the following questions in brief.

(5 x 3 = 15)

Q2. Zoning concept in OT.

Q3. Day Care Center.

Q4. Triage in A & E.

Q5. Surgical Safety Check List.

Q6. Merits and Demerits of Rigs pattern inpatient ward.

Part C

(Maximum Marks: 30)

Answer the following questions in detail.

(3 x 10 = 30)

Q7. What do you understand hospital as a system? Enumerate functions of a hospital.

Q8. What do you understand by clinical governance? How it helps in providing safe, effective and high quality care ultimately benefitting both patients and healthcare organization.

Q9. Enumerate the problems of OPD and discuss remedial measures.