



Institute of Health Management Research

MBA Hospital and Health Management

Batch-27th (2022-2024) Hospital Management

Second Year, Term 4 End Term Examination, September 2023

HOM-703 Organisation and Management of Support Services

Time - 3 Hour

Maximum Marks: 50 (Minimum Marks: 20)

Instructions to students:

- This question paper contains 1 printed page.
- Don't write anything on the Question Paper except writing your Enrolment No.

Part A

(Maximum Marks: 5)

Q1. Answer the questions by determining whether each of the following statements is true or false:

(5 x 1 = 5 marks)

- Dry Powder is more suitable for extinguishing type A, B, C fire.
- Minimum space required for Blood Bank Facility is 100 Sqm.
- Anatomical waste is collected in Yellow colour container
- Liquid Oxygen plant is planned in more than 200 beds hospital.
- Hospital should cater for Six (6) sets of linen.

Part B

(Maximum Marks: 15)

Answer the following questions in brief.

(3 x 5 = 15)

- Managerial issues in dietary services.
- TSSU.
- Hospital Formulary.

Part C

(Maximum Marks: 30)

Answer the following questions in detail.

(3 x 10 = 30)

- Enumerate the Flow process in CSSD. How will you ensure the quality control in CSSD?
- How you will plan and design a Blood Transfusion Centre, ensuring the quality control in a Tertiary care hospital.
- Enumerate problems of Pharmacy services in a hospital and offers remedial measures.