

Institute of Health Management Research**MBA Hospital and Health Management****Batch-28th (2023-2025) Hospital Management****Second Year, Term 4 End Term Examination, November 2024****HOM-702 Organisation and Management of Clinical Services****Time - 3 Hour****Maximum Marks: 50 (Minimum Marks: 20)****Instructions to students:**

- This question paper contains 2 printed pages.
- Don't write anything on the Question Paper except writing your Enrolment No.

Part A**(Maximum Marks: 5)****Q1. Choose the correct option for the following (0.5 mark each):**

- (a). 'Omega Code' in a hospital is for :
(i). Fire (ii). Child theft (iii). Hazmat Spill (iv). Emergency Clinical Transfusion Services
- (b). Contaminated plastic waste is collected in _____ bag
(i). Red (ii). Yellow (iii). Blue (iv). Black
- (c). "Microcosm" of the hospital is :
(i). A & E department (ii). OPD (iii). ICU (iv). OT
- (d). "Shopping window" of the hospital is :
(i). OPD (ii). ICU (iii). A & E Department. (iv). OT
- (e). The recommended Nurse Patient ratio for patients on ECMO is :
(i). 1:1. (ii). 2:1 (iii). 1:2 (iv). 1:3.
- (f). Space required for Bed in General Ward is-----Sq M
(i). 7 (ii). 10.5 (iii). 14 (iv). 21
- (g). How many percent of patients coming to the A & E Department get admitted -----
(i). half (ii). one-third (iii). two-thirds (iv). all
- (h). Reassessment of patients during daily Nursing rounds is a-----function.
(i). Teaching (ii). Administrative (iii). Training (iv). Clinical
- (i). The Air changes required per hour in Operation Theatre is -----
(i). 8 (ii). 10 (iii). 12 (iv). 16-18
- (j). Function of Nursing Services is-----
(i). Clinical (ii). Administrative (iii). Teaching & Training (iv). All

Part B

(Maximum Marks: 15)

Q2. Write short notes on any three of the following questions (5 mark each):

- (a). Smart Hospital
- (b). Patient flow management in Tertiary care hospital
- (c). Day Care Center
- (d). Surgical Safety Check List
- (e). Triage in A & E

Part C

(Maximum Marks: 30)

Answer any three of the following questions in detail (10 mark each):

Q3. Define Clinical Governance and explain its importance in providing quality care in hospitals.

Q4. Discuss the importance of in-patient services from a public relations perspective. Compare the advantages and disadvantages of the Pavilion ward and Rig's pattern ward.

Q5. Emergency services are an important component of the health care the hospital gives to the community. How will you address emergency services problems in a 500-bed hospital in a cosmopolitan city?

Q6. In the context of Operation Theater, describe the following: -

- (a) Location
- (b) Zoning
- (c) Infection Control Practices

