



Institute of Health Management Research, Jaipur
MBA IN HOSPITAL AND HEALTH MANAGEMENT (2014-2016)
Final Term Examination (January 20, 2015)
Organizational Behavior

Time: Three Hrs.

Max. Mark: 70

Note: Attempt ANY FIVE questions. All questions carry equal marks.

1. What are the key elements of organizational structure?
2. Elaborate and critically analyze any three theories of motivation. Please support the analysis with examples of health / hospital sector.
3. Explain JOHARI Window concept. How should a health/ hospital manager utilize this concept to be effective?
4. What is transactional analysis? Comment on different types of transactions in an organizational set up.
5. Differentiate administration and management from leadership. Explain four leadership styles and the development levels according to situational theory of leadership.
6. Write notes on "ANY TWO" of the following:
 - a. Organizational ethos
 - b. Groups and Team
 - c. Locus of control
 - d. Power and empowerment



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