

IIHMR UNIVERSITY
The IIHMR University, Jaipur
Institute of Health Management Research
MBA Hospital and Health Management
Batch 20th (2015-2017) First Year
Essentials of Hospital Services
Term Examination



Time - 3 Hour

M.M-70

Note: (1) Write short notes on any twenty of the following topics.
(2) Each question carries 3.50 marks.

- Q.1. Enumerate the functions of Hospitals
- Q.2. Write short note about the role of hospital administration in crises management.
- Q.3. Should Day Care be considered as out-patient care or inpatient care give your views.
- Q.4. Enumerate the types of Day Care centers and give their features in brief.
- Q.5. Systems approach towards hospitals identifies certain sub systems and sub-sub systems. Identify these sub systems and sub-sub systems.
- Q.6. Discuss advantage and disadvantages of open ward (Nightingale ward)
- Q.7. For what all purpose dirty utility room is provided in in-patient care units.
- Q.8. What questions will come to you mind when as manager you are given the task of analyzing a sub-system in a health care organisation?
- Q.9. Specify the planning consideration regarding layout of OPD.
- Q.10. Classify A&E services based on capabilities.
- Q.11. Documentation is very important in healthcare when dealing with patients. As medical documents auditor what all will you see in documentation done at A&E services.
- Q.12. What are the optional areas which should be considered while planning IPD services?
- Q.13. What are the approaches of staffing of wards?
- Q.14. What are the different zones in ICU?
- Q.15. What factors govern the size of OT?
- Q.16. What are the types of ventilation? How many air exchanges have been recommended by NABH for superspecialised OT?
- Q.17. What is the difference between sterilization and disinfection?
- Q.18. Enumerate the sterilization methods used in hospitals.
- Q.19. Write short note on Bio-safety cabinet class III.
- Q.20. What is 5D ultrasound?
- Q.21. Enumerate need of public relation in healthcare.
- Q.22. Explain different types of Grievance and Complaint identifying mechanisms.
- Q.23. Briefly explain "flash sterilization".