

IIHMR UNIVERSITY
The IIHMR University, Jaipur
Institute of Health Management Research

MBA Hospital and Health Management

Batch 20th (2015-2017) First Year

Organizational Behaviour

Term Examination



Time - 3 Hour

M.M-70

Note: Attempt **ANY FIVE** questions. All questions carry equal marks.

- Q. 1.** Critically, evaluate any three theories of motivation in terms of its applicability in an organizational set up. **(14 Marks)**
- Q. 2.** Please comment on the importance of perception in an organization and the ways in which perception becomes reality for the managers and employees. **(14 Marks)**
- Q. 3.** Explain difference between job and role. Please discuss how low "self-role integration" and "centrality" can be increased. **(14 Marks)**
- Q. 4.** Write notes on any two with appropriate examples. **(14 Marks)**
- a. Single loop learning, Double loop learning, and Triple loop learning
 - b. Situational Theory of Leadership
 - c. Organizational Culture
- Q. 5.** Write notes on any two with appropriate examples: **(14 Marks)**
- a. Internal locus of Control
 - b. Transactional Styles
 - c. Creative abilities and its blocks
- Q. 6.** A private hospital, established in 1972, realized that it is losing its hold and it needs to undergo massive change. What could be the environmental forces which you think the hospital needs to take care of? Based on your analysis, list out areas where you think hospital would need to change. Select any two areas in terms of priority and discuss the sequential process which would be required to initiate and implement change. **(14 Marks)**
- Q. 7.** What is conflict and its different stages? Referring to the bases of collaboration, please elaborate on the situations in which conflict could result in collaboration. **(14 Marks)**