

**Time - 3 Hour****MM-50**

The question paper contains One printed page.

Q.1. Do you think the knowledge of Organisation Behaviour is really required for a manager? Justify with examples. (Marks- 10)

Q.2. You are a CEO of a multi-unit company. In one of your units, performance has been declining rapidly for the last six months. Although the unit head is a committed manager, he cannot do much, because according to him, even though the managers individually are responsible, they lack some technical computer knowledge, and do not function as a team. What are the challenges involved in this and what will you do? (Marks – 15)

Q.3 The director of the part-time course hired the services of three fresh and new teachers to handle different subjects. One among them was Mr. Bharat, who had rural background and sound academic record. He was very strict in attendance and evaluation. Within a few days, he became popular among the students. But the late comers found difficulty to manage Mr. Bharath. Soon they began oral complaints about Mr. Bharat. When it brought nil result, the late comers gave a written complaint. But because of the popularity of the teacher, the director did not take any action. One day the latecomers and their friends boycotted the classes and pressed for immediate solution. Questions:

1. Is anything wrong with Mr. Bharat? (Marks 6)
2. Which motivational theory is to be applied? (Marks – 9)
3. Suggest the remedies in detail to director to correct the situation? (Marks – 10)