



Institute of Health Management Research
MBA Hospital and Health Management
Batch-27th (2022-2024)

First Year, Term 3, End Term Examinations, April 2023

CC- 615 Essentials of Hospital Services

Time - 3 Hour

Maximum Marks:50 (Pass Marks: 20)

The question paper contains 1 printed page.

Q1. Answer **any one** of the following:

(1 x 7.5 = 7.5 marks)

- (a) The Hospital Administrators are required to act as a professional. Comment on the statement in the capacity of Hospital Administrator.
- (b) What do you mean by the administrator? Throw light on the significance of hospital administration to the development of Public / Private hospitals

Q2. Define hospital as a system. How it contributes in improving the health care of people.

(7.5 marks)

Q3. How you will address problems of OPD in a District Hospital as in-charge of OPD services.

(7.5 marks)

Q4. How you will ensure the Quality and patient safety in OT.

(7.5 marks)

Q5. Discuss in brief the eight components of medication management for NABH accreditation of Hospitals. Cite relevant examples in support your answer.

(7.5 Marks)

Q6. Short notes on **any five** of the following:

(2.5 x 5 = 12.5 marks)

- (a) Hospital Support Services.
- (b) Emergency Codes
- (c) Green hospital.
- (d) Zoning in OT.
- (e) Types of Inpatient Area.
- (f) Hospital Formulary.
- (g) Hospital Utility services.
- (h) Managerial issues in inpatient area