

First Year, Term 2, End Term Examinations, February 2023

CC- 607 Organisation Behaviour

Time - 3 Hour

Maximum Marks:50 (Pass Marks: 20)

The question paper contains 1 printed page.

Attempt any five questions of the following.

Q1. What are attributional errors and biases? Using an example, show the importance of this perceptual dimension in influencing decision-making of a manager. (10 marks)

Q2. Write short notes on any two of the following: (5x2=10 marks)

- a) Personal Effectiveness
- b) Blocks to Creativity
- c) Emotional Intelligence
- d) Types and bases of Power

Q3. In terms of 'OK and not Ok' style, elaborate on the managerial styles of parent, adult and child ego state and the measures that can be taken to enhance 'ok style'. (10 marks)

Q4. Why do organizations give importance to the attitude of their employees towards them? Please elaborate on job satisfaction, job involvement and organizational commitment. (10 marks)

Q5. How have views about conflict changed with the passing years. Elaborate on the stages of conflict process with measures that can be taken to control the antecedent condition of conflict of stage 1. (10 marks)

Q5. Differentiate three managerial modes of administration, management and leadership. Explain situational theory of leadership with four leadership styles as per the development levels of the team. (10 marks)

Q6. Write short notes on any two of the following: (2x5=10 marks)

- a) Group and Team
- b) Attitude and beliefs
- c) Organizational Ethos
- d) Value and Ethics