



School of Digital Health

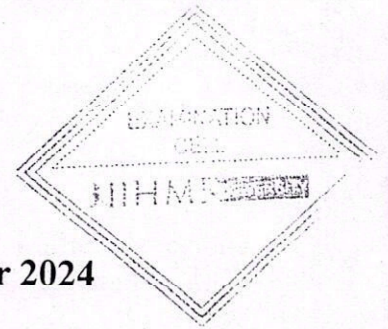
MBA Healthcare Analytics

Batch-01st (2024-2026)

First Year, Term 1, End Term Examinations, December 2024

CC – 601 Organization Behaviour

Enrolment No.:



Time - 3 Hour

Maximum Marks: 50 (Minimum Marks: 20)

Instructions to students:

- This question paper contains 2 printed pages.
- Don't write anything on the Question Paper except your Enrollment No.

Part A

(Maximum Marks: 5)

Q1. Choose the correct option / fill in the blanks for the following (1 mark each):

- (a). _____ refers to the characteristics of a person's personality that are passed down from parents to their children.
- (i) Heredity
 - (ii) Physical Attributes
 - (iii) Brain
 - (iv) Socialization
- (b). Leadership theory assumes that leaders are born not made.
- (i) Trait Theory
 - (ii) Authentic leadership
 - (iii) Great man theory of leadership
 - (iv) Transactional theory
- (c). A generalization about a person based on the group they are a part of is
- (i) Prejudice
 - (ii) Assumption
 - (iii) Stereotype
 - (iv) Observation
- (d). First Stage of Group development Process is _____.
- (e). _____ summarizes the human characteristics needed for satisfactory job completion
- (i) Job description
 - (ii) Job specification
 - (iii) Job hopping
 - (iv) Job design

Part B

(Maximum Marks: 15)

Answer the following questions (5 mark each). Note that Q2 and Q3 are compulsory. There is a choice between Q4 & Q5.

- Q2. What are perceptions? Describe the differences between primacy effect and recency effect with your real-life examples?
- Q3. What is organizational behavior (OB)? Why does organizational behavior matter
- Q4. Define motivation and explain any one theory of motivation.
OR
- Q5. What are the different types of teams that can exist in an organisation? Why do people join groups? Discuss.

Part C

(Maximum Marks: 30)

Answer any three of the following questions in detail (10 marks each).

- Q6. Presently work environment has become very challenging in terms of competition. Additionally, Post Covid-19, many organizations are working in Hybrid mode (Physically and Work from home). Which leadership style or combination of leadership styles is more suitable for the present-day leader?
- Q7. Write a note on Learning Organizations and describe various types of Organizational Learning with suitable examples.
- Q8. Discuss three Ego States under transactional analysis and their interaction in terms of complementary and crossed transactions with examples in and organization.
- Q9. Discuss health system governance Principles and explain types of accountabilities with appropriate examples.

